

# MyTVs: Innovative Mobile App



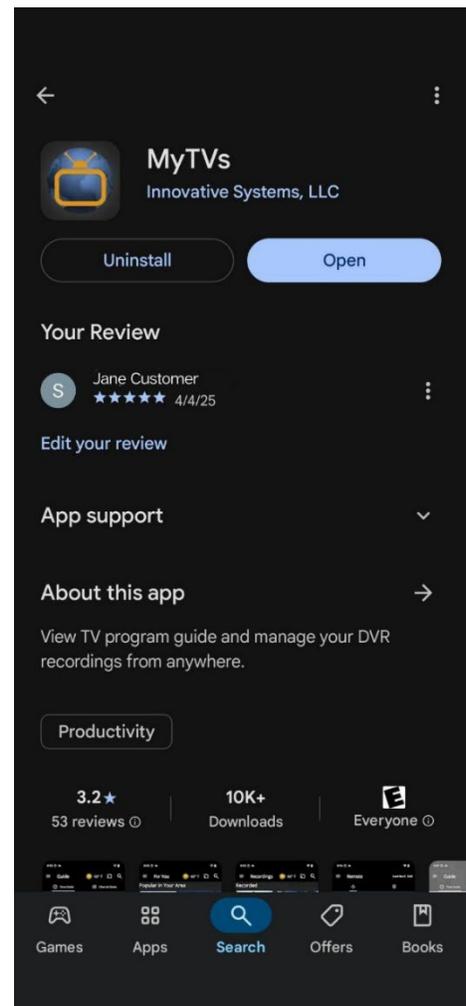
The "MyTVs" app from TCC allows you to access your TV service remotely so you can manage recordings or even watch Live TV through your smartphone or tablet.\* Follow the steps below to set up the MyTVs app. (\*some devices can cast to a smart TV or streaming device!)

## Contact TCC

1. Contact TCC so they can add the MyTVs access to your account. This will allow the app to connect to your TV subscription. You will also get a code from TCC that you will need during the setup of the app.

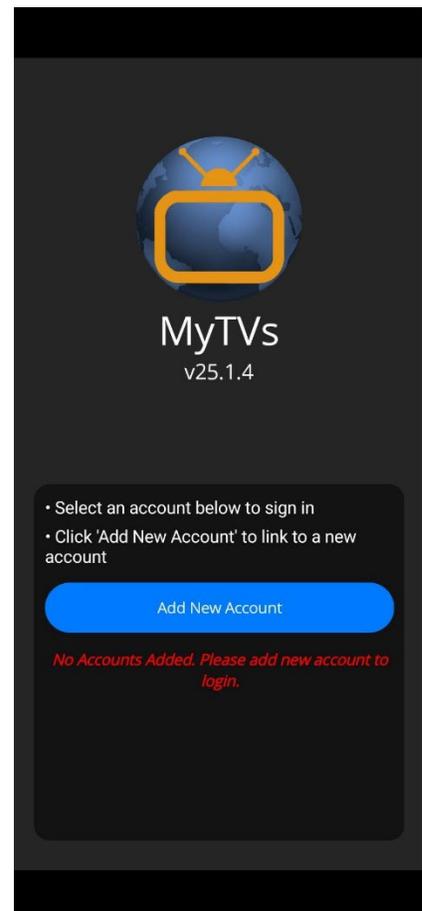
## Device Setup

1. Go into the app store on your device and search for "MyTVs".  
Choose Install or Get to download.  
An icon will appear on your home screen when finished.



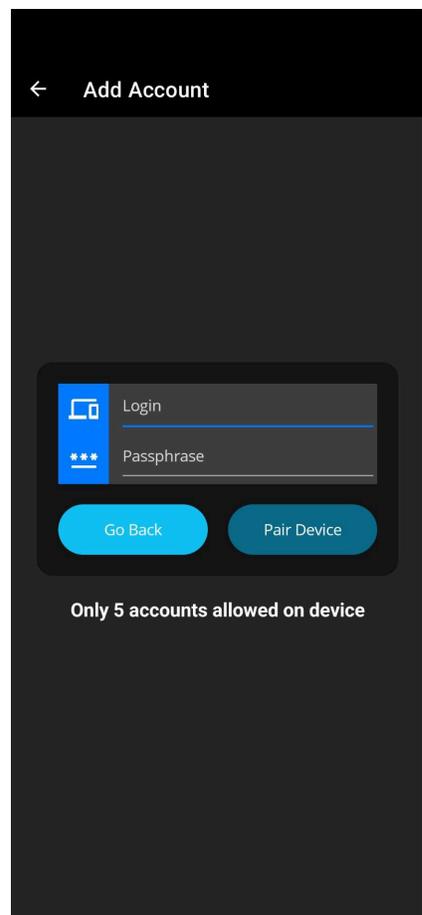
2. When you open the app, tap the Add New Account button.

\*\* The next few graphics may not look the same on your device\*\*



3. On the next screen, it will ask for a Device Code. Enter the Login and Passphrase from TCC, and tap Pair Device.

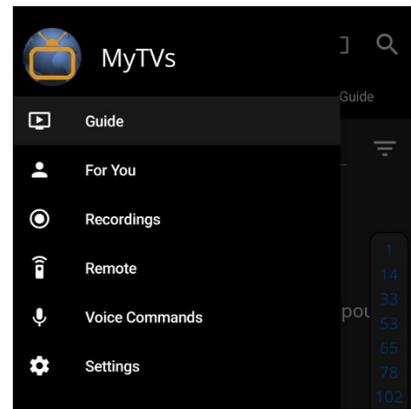
If you have a set-top box, Amazon Firestick or Roku device, you can generate your own access code. Go into the Menu, choose Settings, choose Apps and choose Device Code. Or you can contact TCC for a device code.



Go

# Using the MyTVs app is easy!

My TV's features from the Main Menu:



## Guide:

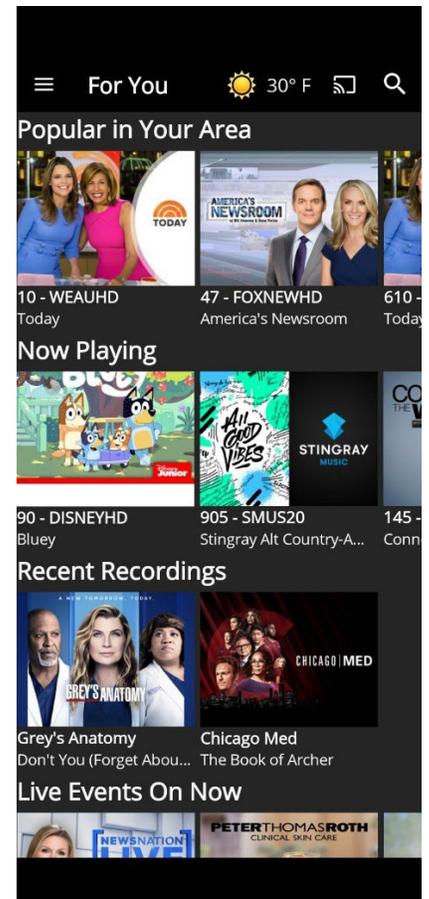
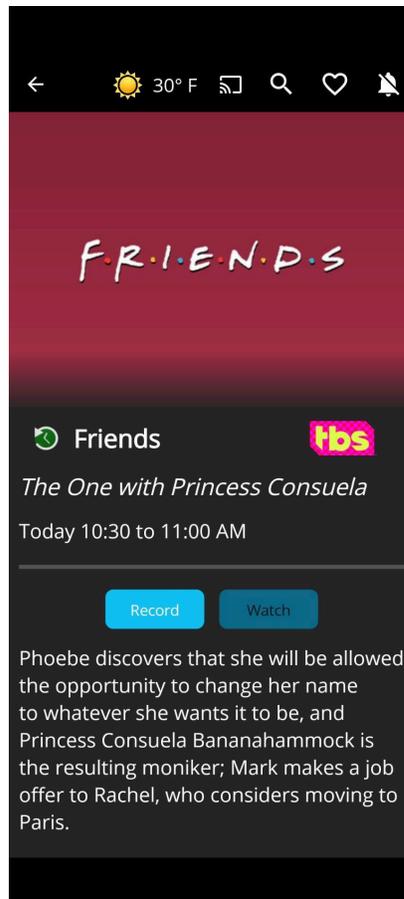
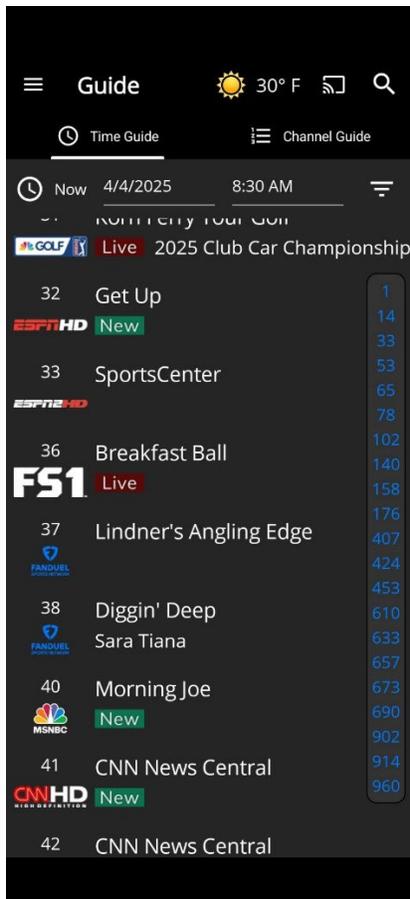
View guide information by time and date. Programs can be selected to view program details, schedule recordings, or watch the program.

## Guide > Program Info:

When you tap a program, you will get more information about the program and can watch it or record it.

## For You:

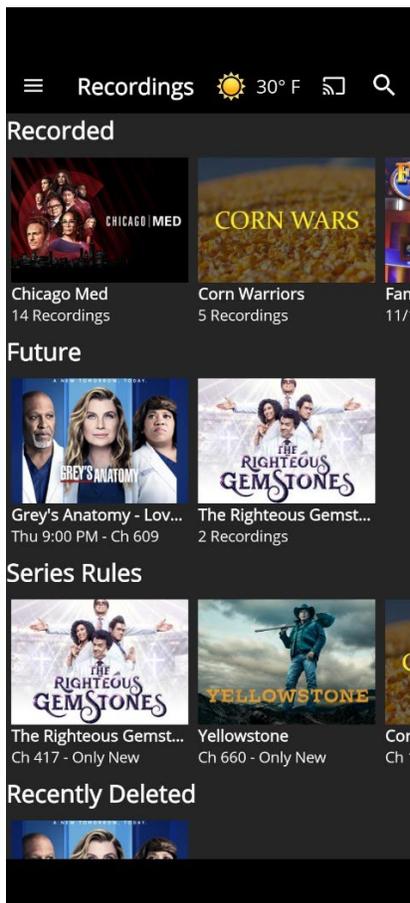
Real-time information about the most popular shows in the user's area. They are program "suggestions" based on what others are watching.



## MyTVs features from the Main Menu (continued):

### Recordings:

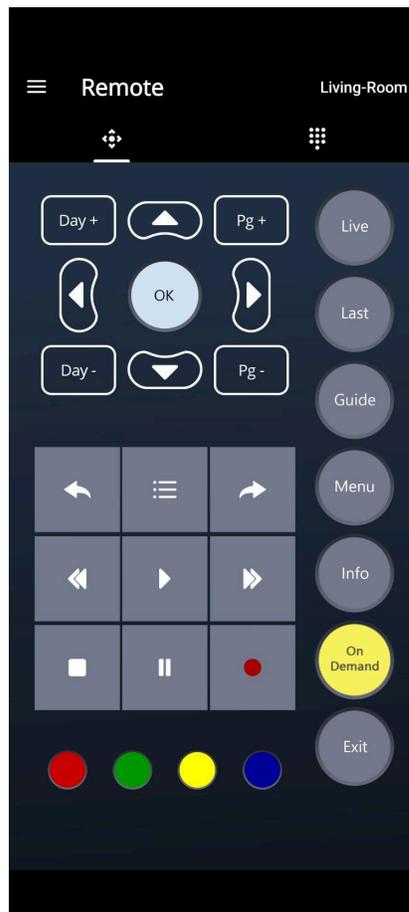
View and manage all scheduled recordings within the Recordings menu. Swipe up, down, left and right to view recordings. Tap a program to view its details.



### Remote:

Allows you to use your device as a remote control.

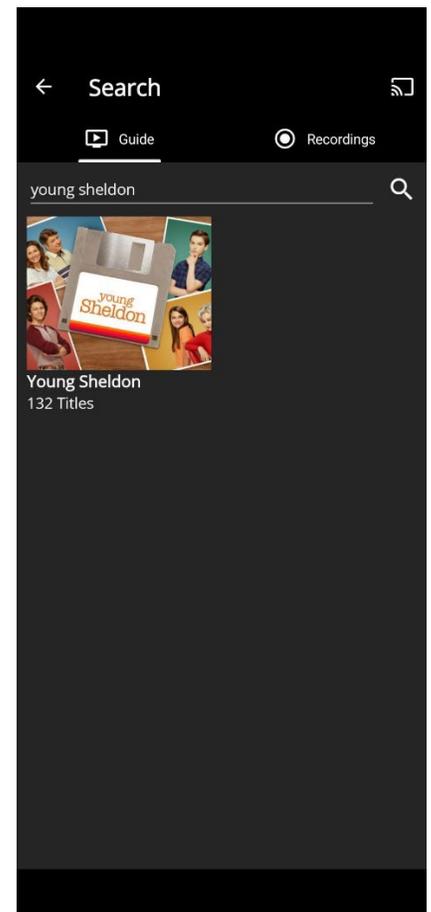
You can change which TV you are controlling in the upper right corner.



### Search:

Allows you to search for a program by title, keywords, or phrase.

Tap a result to view more information.



## MyTVs features from the Main Menu (continued):

### Search/Select:

You can record or watch the program. You can even start it over from the beginning if it has already started!

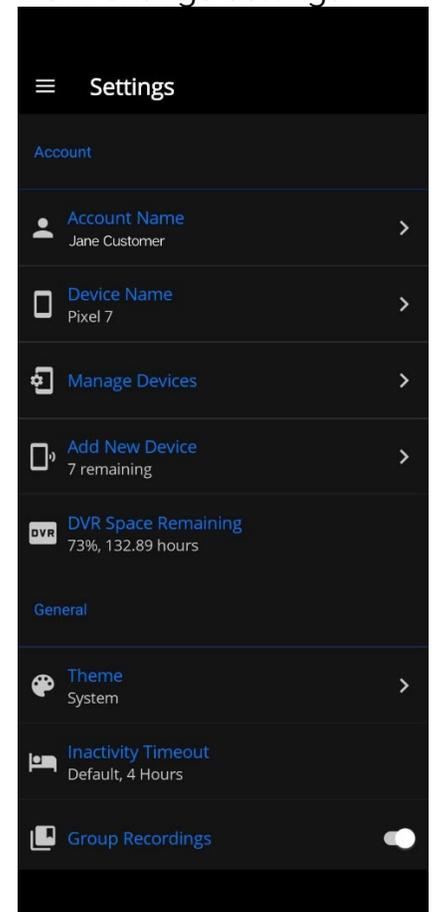
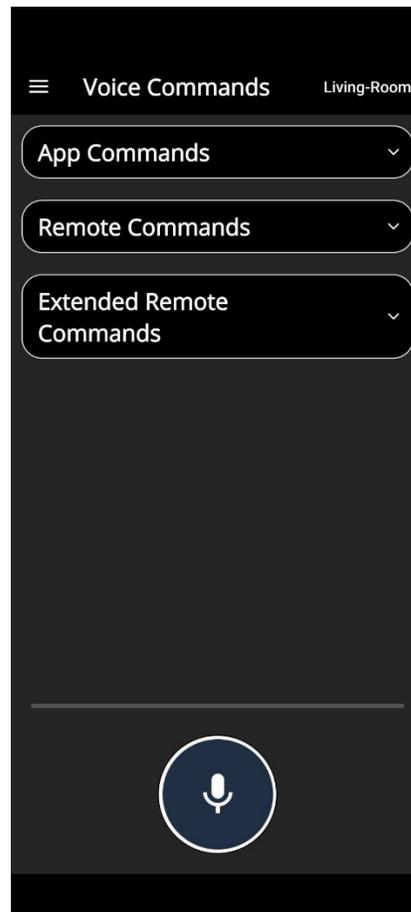
### Voice Commands:

You can use voice commands instead of remote buttons and menus.

### Settings:

Manage your account, device, DVR, display theme, inactivity timeout and recording organization.

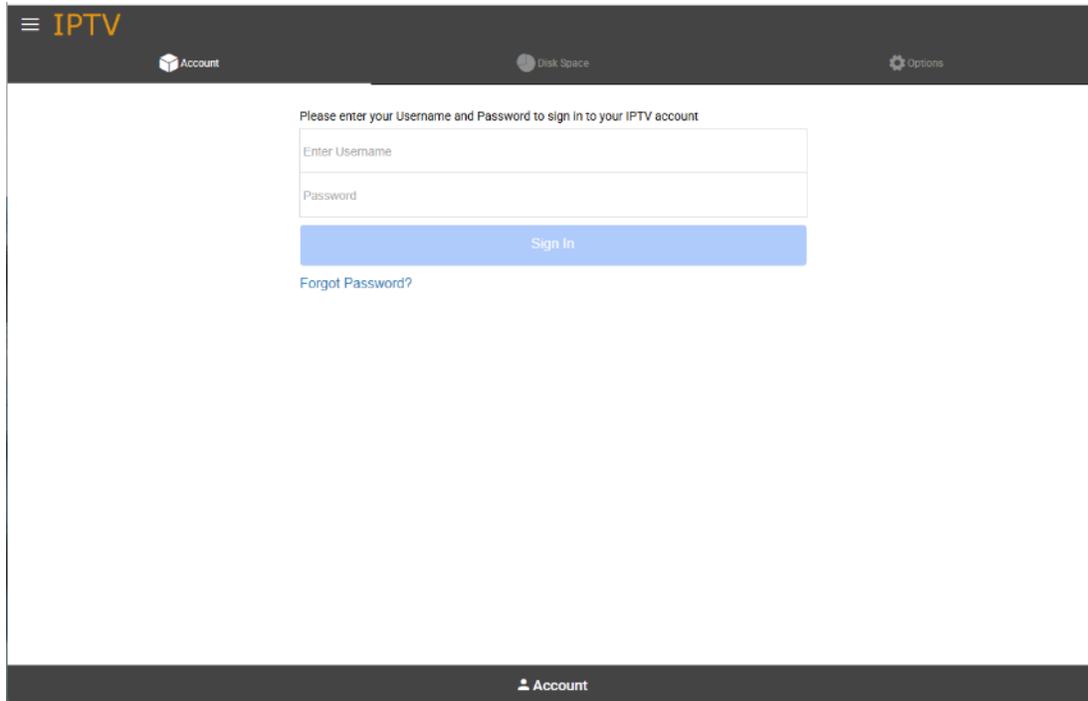
Tap the topic or the > to view/change settings.



- ▶ Tap the back arrow in the upper left corner to go back one screen.
- ▶ Tap other icons at the top of your screen (varies by device) for other options.
- ▶ If you see this icon:  tap it to cast your screen to a Smart TV or streaming device!

## [Access via Web Page](#)

You can also access the MyTVs service on a computer! Contact us to set up login credentials. Then open your web browser (Internet Edge, Chrome, Firefox or Apple Safari) and go to <https://tccmytv.tccpro.net/iptv>.



The screenshot shows the IPTV login interface. At the top, there is a dark navigation bar with the 'IPTV' logo in orange on the left and three icons: 'Account', 'Disk Space', and 'Options'. The main content area is white and features a login form. The form is titled 'Please enter your Username and Password to sign in to your IPTV account'. It contains two input fields: 'Enter Username' and 'Password'. Below these fields is a prominent blue 'Sign In' button. Underneath the button is a link that says 'Forgot Password?'. At the bottom of the page, there is a dark footer bar with an 'Account' icon and label.

Enter your MyTVs username and password and click Sign In.

## [Tips & Troubleshooting](#)

If the MyTVs app or website is not loading or working, make sure your phone, tablet or computer is connected to the internet.

Try closing and restarting the app or restarting your phone, tablet or computer.

Contact TCC at 715-695-2691 if you have any questions or need further assistance.