

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>1</u>
Sheet No.	<u>1</u>
Amendment No.	<u>42</u>

PREFACE

SECTION 1

TITLE SHEET

Table of Contents and Tariff Symbols
Applicable to the Intrastate Services of
Tri-County Telephone Cooperative, Inc.

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	1
Sheet Number:	2
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

PREFACE

TABLE OF CONTENTS

	SECTION	SHEET
PREFACE		
Section 1 Title Sheet	1	1
Table of Contents	1	2
Tariff Symbols	1	7
GENERAL TERMS AND CONDITIONS		
Section 2 Title Sheet	2	1
Definition of Terms	2	2
Rules and Regulations	2	28
Interconnection with Customer-Owned Communications Equipment and Wiring	2	54
Nonutility Merchandising	2	62
Temporary Suspension of Service	2	63
Special Service Arrangement	2	65

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Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	1
Sheet Number:	3
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u>
Utility Name

PREFACE

TABLE OF CONTENTS (Cont'd)

	SECTION	SHEET
GENERAL TERMS AND CONDITIONS (Cont'd)		
Field Trials	2	67
Telecommunications Utility Individual Contracts	2	72
SERVICE CHARGES		
Section 3 Title Sheet	3	1
Service Connection Charges	3	2
Maintenance of Service Charge	3	13
Restoral of Service Charge	3	14
Return Check Charge	3	15
Link-Up Service	3	16
EXCHANGE ACCESS SERVICE		
Section 4 Title Sheet	4	1
Exchange Rates	4	2
Extended Area Service (EAS)	4	2.1
Lifeline Service	4	3
Extended Community Calling (ECC) Service	4	7
Off-Premise Extension Service	4	12

(D)

Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	1
Sheet Number:	4
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

PREFACE

TABLE OF CONTENTS (Cont'd)

	SECTION	SHEET
EXCHANGE ACCESS SERVICE (Cont'd)		
Off-Premise Extension Service Construction Charges	4	15
Mileage Service	4	16
Exchange Area and Base Rate Boundary Maps	4	17
CENTRAL OFFICE OPTIONAL FEATURES		
Section 5 Title Sheet	5	1
Custom Calling Features	5	2
Advance Custom Calling Services	5	7
Touch Calling Service	5	16
Busy Line Transfer Service	5	18
Message Waiting Tone Service	5	22

(D)

(D)

Applicable to Service Rendered on and after: 10-1-24

Date Issued

PSCW authorization by Order No:

Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	1
Sheet Number:	5
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

PREFACE

TABLE OF CONTENTS (Cont'd)

	SECTION	SHEET
CENTRAL OFFICE SERVICES		
Section 6 Title Sheet	6	1
Call Blocking Service	6	2
Voice Mail Service	6	8
Digital Transport Service	6	16
Direct Inward Dial (DID) Service	6	24
ISDN Primary Rate Interface Service (PRI)	6	27
MISCELLANEOUS SERVICES		
Section 7 Title Sheet	7	1
Directory Listings	7	2

(D)

(D)

(D)

(D)

(D)

Applicable to Service Rendered on and after: 10-1-24

Date Issued

PSCW authorization by Order No:

Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC

Name of Utility

Exchange	ALL
Section No.	1
Sheet No.	6
Amendment No.	48

PREFACE

TABLE OF CONTENTS (Cont'd)

	SECTION	SHEET
SERVICE CONCURRENCE		
Section 8 Title Sheet	8	1
Access Service	8	2
Bell Channel Service	8	3
Extended Area Access Service	8	4
Foreign Exchange Service	8	12
Directory Assistance Service	8	13
Operator Services	8	15
RESALE OF LOCAL EXCHANGE SERVICES		
Section 9 Title Sheet	9	1
Resale of Telecommunications Services at Retail Rates	9	2

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC

Name of Utility

Exchange	ALL
Section No.	1
Sheet No.	7
Amendment No.	42

PREFACE

TARIFF SYMBOLS

A. EXPLANATION OF TARIFF CHANGE SYMBOLS USED IN THIS TARIFF

<u>Symbol</u>	<u>Explanation</u>
(C)	Signifies a changed regulation.
(D)	Signifies a discontinued rate, treatment or regulation.
(I)	Signifies an increased rate or new treatment resulting in an increased rate.
(N)	Signifies a new rate, treatment or regulation.
(R)	Signifies a reduced rate or new treatment resulting in a reduced rate.
(T)	Signifies a change in text but no change in rate, treatment or regulation.
/#/	When found in the outer margin of the tariff sheet, signifies material moved from or to another section of the tariff with no change, unless there is another tariff change symbol present.

This symbol is used as a footnote reference, where the # represents numeric characters corresponding to the same symbol in the footnote explanation.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>1</u>
Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

TITLE SHEET

SECTION 2

**General Terms and Conditions
Applicable to Intrastate Services of
Tri-County Telephone Cooperative, Inc.**

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

<u>TRI-COUNTY TELEPHONE COOPERATIVE, INC.</u>	Exchange <u>ALL</u>
Name of Utility	Section No. <u>2</u>
	Sheet No. <u>2</u>
	Amendment No. <u>42</u>

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS

ACCESS LINE

A circuit directly connecting the Central Office switching equipment with a subscriber termination point (Also see Network Access Line)

ACCESSORIES

Devices which are mechanically attached to or used with the facilities and equipment furnished by the Cooperative and which are independent of the communications path of the Telecommunications system. These devices may not replace any of the component parts of the Cooperative's facilities or equipment nor be injurious to the telecommunications network.

AUTHORIZED USER

A person, firm or corporation or any other legal entity authorized by the provider of the service to use the service being provided in accordance with the terms of this tariff.

AVERAGE BUSY SEASON - BUSY HOUR TRAFFIC

The average traffic volume for the busy season, busy hour.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>3</u>
Amendment No.	<u>602</u>

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

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BASIC EXCHANGE SERVICE

Residence and Business Service Network Access Lines furnished in accordance with the regulations and charges set forth in the Exchange Service Tariff.

BUILDING

A building or buildings in which there is free access between all parts of the structure by means of doors, open archways, elevators, stairways or continuous corridors. Heating tunnels or passageways under or over a thoroughfare or other open space do not make two separate buildings the same building.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>4</u>
Amendment No.	<u>602</u>

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

BUSINESS SERVICE

Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional, or occupational nature.

CALL

An attempted telephone message.

(N)

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CENTRAL OFFICE

A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting subscriber lines and trunks or trunks only. There may be more than one central office in a building or more than one central office in an exchange.

CENTRAL OFFICE LINE

A circuit connecting an individual line or party line (including rural) to a main telephone, order turret, or Private Branch Exchange system with a central office.

CHANNEL OR CIRCUIT

A path for communication between two or more stations or Cooperative offices, furnished in such a manner as the Cooperative may elect, whether by wire, radio, or a combination thereof and whether or not by a single physical facility or route.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>5</u>
Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

CLASS OF SERVICE

The various categories of service generally available to the customer, such as business or residential.

COMMISSION

The Public Service Commission of Wisconsin.

COMMON CARRIER

A supplier that undertakes to carry goods, service, or people from one point to another for the public in general. In telecommunications, such carriage relates to provision of transmission capabilities over the Telecommunications Network.

COMMUNICATIONS SYSTEMS

The term "Communications Systems" denotes channels or other facilities and equipment which are capable, when not connected to telecommunications service, of communications between customer-provided terminal equipment.

CONNECTING ARRANGEMENT

The term "Connecting Arrangement" denotes the equipment provided by the Cooperative to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Cooperative. Equipment includes: Network Interface (NI) device or special terminal block and jack.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>6</u>
Amendment No.	<u>602</u>

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

CONSTRUCTION CHARGES

A separate non-recurring charge(s) made for the construction of facilities in excess of that contemplated under the rates and/or charges quoted in this tariff.

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(N)

CONTIGUOUS EXCHANGES

Adjoining exchanges which share a common boundary.

CONTINUOUS PROPERTY

The term "Continuous Property" means a continuous plot of ground, including any buildings thereon, which is used exclusively by the customer (or by an authorized user of the customer's service) and which is not separated by property occupied by others or by a public thoroughfare.

COOPERATIVE

The Cooperative is synonymous with Tri-County Communications Cooperative, Inc.

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CONTRACT

Refers to the agreement, either written or verbal, between a Customer and Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariffs as approved by the Wisconsin Public Service Commission.

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CUSTOMER OR SUBSCRIBER

Any person, firm, partnership, corporation, municipality, cooperative organization, governmental agency, etc. provided with telephone service by any telephone utility. Said customer or subscriber is responsible for the payment of charges and compliance with the regulations of the Cooperative.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

<u>TRI-COUNTY TELEPHONE COOPERATIVE, INC.</u>	Exchange	<u>ALL</u>
Name of Utility	Section No.	<u>2</u>
	Sheet No.	<u>7</u>
	Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

CUSTOMER PREMISES EQUIPMENT (CPE)

Telecommunications equipment, telephones, key systems, PBXs, modems, video conferencing devices, etc., connected to the telecommunications network and residing on the Customer's premises.

CUSTOMER-PROVIDED TERMINAL EQUIPMENT

The term "Customer-Provided Terminal Equipment" denotes devices or apparatus and their associated wiring provided by the customer which do not constitute a communications system and which, when connected to the communications path of the telecommunications system, are so connected either electrically, acoustically or inductively.

DATA ACCESS ARRANGEMENT

The term "Data Access Arrangement" denotes a protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with the criteria set forth in other parts of this Tariff.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	8
Amendment No.	42

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

DETERMINATION OF SERVING AREA

- a. A customer located on the opposite side of the thoroughfare from the facilities is considered to be within the area if he can be served by a drop wire using not more than one additional pole.
- b. A customer located on the same side of the thoroughfare as the facilities is considered to be within the area if he can be served by a drop wire not requiring any additional poles.
- c. In no case will a location beyond one-hundred-fifty (150) feet from the boundary be considered as within the respective Base Rate Area or Exchange Area.

DIRECT CONNECTION

Connection of terminal equipment to the telecommunications network by means other than acoustic or inductive coupling.

DIRECT ELECTRICAL CONNECTION

The term "Direct Electrical Connection" denotes a physical connection of the electrical conductors in the communications path.

DIRECTORY LISTING

A publication in the Cooperative's alphabetical directory of information relative to a Customer's name or other identification and telephone number.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>9</u>
Amendment No.	<u>602</u>

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

DROP WIRE

That portion of a circuit between the pole line or cable distributing box and building in which the station or switchboard is located.

EMERGENCY NUMBERS

Telephone numbers of an emergency nature such as those associated with fire departments, police departments, ambulance services and rescue squads.

ENTRANCE FACILITIES

Facilities extending from the point of entrance on private property to the premises on which service is furnished.

EXCHANGE

A geographical area established for the administration of telephone service in a specified area, called the "exchange area", which usually embraces a city, town or village and its environs. It may contain one or more central offices together with the associated plant, equipment and facilities used in furnishing communication service within that area.

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PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.
Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>10</u>
Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

EXCHANGE AREA

The territory served by an exchange, as outlined by an exchange area boundary map.

EXCHANGE LINE

Any circuit connection an exchange station with the central office.

EXCHANGE SERVICE

The service of furnishing facilities for telephone communication within a local service area, in accordance with the regulations and charges specified in the Local Exchange and General Exchange Tariffs. Exchange service includes the furnishing of the local facilities required to establish and maintain connection between an exchange station and the toll plant in connection with toll calls.

EXTENDED AREA SERVICE (EAS)

Interexchange telephone service furnished as a flat rate between one or more exchange areas.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>11</u>
Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

EXTENDED COMMUNITY CALLING (ECC) SERVICE

Interexchange local telephone service furnished at a per minute rate within the Extended Community Calling (ECC) Area.

EXTENSION MILEAGE

The charges made for the additional circuit required to furnish such station(s) beyond the allowable distance from the main station.

FLAT RATE SERVICE

Customer exchange service in connection with which a stipulated monthly charge is made covering all messages or message units to telephones bearing certain designations as specified in the applicable Local Exchange Tariff.

FOREIGN CENTRAL OFFICE

Any central office other than that which serves the area in which the Customer is located.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	12
Amendment No.	42

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

FOREIGN EXCHANGE SERVICE

Foreign Exchange Service is exchange service furnished from a central office of an exchange other than the exchange normally serving the area in which the customer is located. It is not available in connection with Payphone Provider Service.

The rate for Foreign Exchange Service is the rate applicable in the foreign exchange for the class of service furnished. Service charges and rates associated with PBX Service, Centrex Systems, and Key Systems are those charges and rates applicable in the exchange in which the customer is located.

The foreign exchange telephone company providing the customer the telephone number, is considered the switching telephone company.

GRADE OF SERVICE

(1) An estimate of customer satisfaction with a particular aspect of service, such as loss, noise or echo. (2) In Telecommunications Networks, the proportion of calls that receive no service (blocking) or poor service (long delay). (3) Refers to the number of customers connected to a single Network Access Line, such as one-party, two-party or four-party service.

INDIVIDUAL LINE

A central office line designed for the connection with a main station (not a private branch exchange trunk line).

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>13</u>
Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

INDUCTIVE CONNECTION

Electromagnetic coupling between Customer-provided equipment and Cooperative equipment by means of mutual inductance between an inductor in the Cooperative equipment and a Customer-provided inductor external to the Cooperative equipment.

INITIAL SERVICE PERIOD

The minimum length of time for which a Customer is obligated to pay for service, facilities whether or not retained by the Customer for such minimum length of time.

INSTALLATION CHARGE

A non-recurring charge(s) made at the time of installation of communications service, which may apply in place of or in addition to Service Connection Charges and other applicable charges for service.

INTER-EXCHANGE CHANNEL

A path for communications between two or more central offices furnished in such a manner as the Cooperative may choose.

INTER-EXCHANGE CHANNEL MILEAGE

The measurement of each mile or fraction thereof, measured in air line miles, between the central office of the serving exchange and the central office of the foreign exchange.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>14</u>
Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

INSTRUMENTALITY

The station equipment used to provide communications service.

INTERCOMMUNICATING SYSTEM

An arrangement involving two or more stations which enables a station user to signal and connect with other stations in the system.

INTERCONNECTION

The method by which telecommunications facilities of the Cooperative are arranged to transmit to, or receive information from, Customer-provided equipment.

JOINT-USER SERVICE

An arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate Customer service is permitted to use the service of another Customer.

KEY TELEPHONE SYSTEM

A system in which the telephones have multiple buttons permitting the station user to select outgoing or incoming central office lines directly by depressing the appropriate button.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>15</u>
Amendment No.	<u>602</u>

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

LOCAL CHANNEL

That portion of a channel (intra-exchange channel), which connects a station to an intra-exchange channel or channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE

Telephone communications within a local service area in accordance with the provisions of the Cooperative's tariffs.

LOCAL SERVICE

Telephone Service furnished between Customer that are located within the same local service area.

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PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	16
Amendment No.	42

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

LOCAL SERVICE AREA

The Local Service Area for an Exchange consists of the basic exchange area, the Extended Area Service area, and the Extended Community Calling Service Area defined for the exchange.

LOCALITY RATE AREA

That portion of an exchange located beyond the Base Rate Area, and either contiguous or non-contiguous thereto, within which specified urban grades of exchange service are offered at rates which do not vary with the distance from the Base Rate Area, but not necessarily at identical rates to the base rate area.

MESSAGE

A completed customer telephone call.

MILEAGE

A tariff charge, assessed on circuits and or channels connecting other services that are auxiliary to local exchange service such as Off-Premise Extension Service, Foreign Exchange Service, Foreign Central Office Service, and Private line services, Tie trunks, and other similar services.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a customer is obliged to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>17</u>
Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

NETWORK ACCESS LINE

A Network Access Line consists of the serving Central Office line equipment, and all Cooperative plant facilities up to and including the Cooperative-provided Network Interface (NI). These facilities are Cooperative-provided and maintained and provide access to and from the telecommunications Network.

NETWORK CONTROL SIGNALING

The term "Network Control Signaling" denotes the transmission of signals used in the telecommunications system which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing) calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting, coin denominations, coin collect and coin return tones) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT

The term "Network Control Signaling Unit" denotes terminal equipment furnished, installed, and maintained by the Cooperative for the provision of network control signaling.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	18
Amendment No.	42

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

NETWORK INTERFACE (NI)

A Network Interface (NI) is a wiring demarcation unit which conforms with federal regulations for communications companies and may include a line protection device. It is a point of interconnection between the 's incoming lines and a Customer's premise wiring. The NI (normally located outside on single and duplex residence service) provides a convenient point for disconnecting service, for installing new wiring or to perform tests of apparent malfunctioning telephones or inside wiring.

NORMAL WORKING DAY

The normal working day for repair and construction will be all days between the hours of 8:00 a. m. and 5:00 p.m. except Saturdays, Sundays, and Holidays.

OTHER COMMON CARRIER (OCC)

A telecommunications Common Carrier authorized by the Federal Communications Commission (FCC) to provide a variety of services. The FCC refers to these carriers as "domestic satellite carriers," "miscellaneous common carriers" and specialized common carriers."

OUTSIDE PLANT

The telephone equipment and facilities installed on, along, over, or under streets, alleys, highways, or on private right-of-ways between the central office and the Customers location(s) or between central offices.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	19
Amendment No.	602

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

PAYPHONE PROVIDER SERVICE

Exchange service in which local message use is measured in terms of local messages or message units for the purpose of charging for the service. A coin collecting device is associated with the service.

POINT OF DEMARCATION

- A. For equipment not requiring protective connecting arrangements, a device provided by the Company and placed between Customer Provided Equipment (CPE) and the facilities of the Company, it is the Company-provided Network Interface (NI).
- B. For equipment requiring protective connecting arrangements, it is either the Company's protective connecting arrangement or the Network Interface (NI) for use in connection with the Customer-provided protective connecting arrangement.

(N)
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(N)

POINT OF MINIMUM PENETRATION

The location on a Customer's premises where the Cooperative facilities terminate. This location is a minimum distance from the point at which Cooperative facilities physically penetrate the premises, consistent with Cooperative installation practices.

PREMISES

The space occupied by a Customer in a single building or a group of buildings on continuous property of the Customer and which is not divided by public highway or a natural division (e.g. a river, lake, etc.)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	20
Amendment No.	42

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

PRIVATE BRANCH EXCHANGE (PBX) SYSTEM

A private switching system, either manual or dial, situated on a Customer's premises that is connected by trunks with a central office providing for intercommunication between station lines and for communication with the telecommunications network.

The abbreviation "PBX" is synonymous with Private Branch Exchange System.

A PBX Trunk is circuit connecting the PBX system with a central office.

PRIVATE LINE SERVICE

Private Line Service is that of furnishing the facilities, including channels and telephone equipment to enable the Customer and Authorized Users to communicate between specified locations for continuous use. It is furnished, subject to the availability of such facilities and the requirements of the Cooperative.

REGRADE

An application for a different, usually better, grade of service.

RESIDENCE SERVICE

Telephone service furnished to Customers when the actual or obvious use is for domestic purposes.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	21
Amendment No.	42

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

REGISTERED EQUIPMENT

Equipment which complies with and has been approved within the Registration provisions of Part 68 of the Federal Communications Commission's Rules and regulations.

SAME BUILDING

A structure built as a unit. Abutting buildings are treated as the "Same Building" when there is free internal access between the buildings.

SAME CUSTOMER

In order for different services to be considered as furnished to the "Same Customer", such services must be billed in the same name.

Note: The business service of a Customer, furnished in other than his own name, and his residence service qualify as being furnished to the "Same Customer".

SERVICE CONNECTION CHARGES

The charge(s) a Customer is required to pay at the time of the establishment of telephone service or subsequent additions or changes to that service.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	22
Amendment No.	42

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

STATION

The term "Station" denotes the network control signaling unit and other equipment at the Customer's premises which enables the Customer to establish the communications connections and to effect communications through such connections.

STATION EQUIPMENT

Telecommunications equipment located on the Customer premises, on the user side of a Network Interface (NI) that permits a Customer to access the Telecommunications Network and its available services. The most common Station Equipment is the single line telephone set.

TARIFF

The rates, charges, rules and regulations adopted and filed by the Cooperative approved by the Public Service Commission.

TELECOMMUNICATIONS NETWORK

The aggregate of transmission systems, switching systems and Station Equipment which carries telecommunications traffic between Customer locations.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.	Exchange <u>ALL</u>
Name of Utility	Section No. <u>2</u>
	Sheet No. <u>23</u>
	Amendment No. <u>42</u>

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

TELEPHONE SERVICE

The aggregate of all the acts performed by a telephone company in providing a communication channel to its customer. The type of service may be further defined by its type of use at the Network Interface (NI) on the customer's premises.

1. **Main Telephone Service:** Service supplied by means of an individual line or party line channel, with a central office at the Network Interface to customer provided wiring, and capable of operating a single line telephone.
2. **Off-premises Extension Service:** Individual line service supplied from the Cooperative side of the Network Interface bridged to a second Network Interface at a premises distant from the primary network interface.
3. **Key Telephone System Service:** A multiple line telephone service supplied to the Network Interface which provides service to a key system and key system telephone sets.
4. **Private Branch Exchange (PBX) Service:** A telephone service supplied to the Network Interface and provides service to a customers private telephone switchboard.

TELEPHONE SET

An instrument consisting of a transmitter, receiver, and associated apparatus, so connected as to permit the transmitting and receiving of telecommunications voice messages.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	24
Amendment No.	42

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

TELEPHONE UTILITY

Any person, firm, partnership, cooperative organization, or corporation engaged in the furnishing of telephone service to the public under the jurisdiction of the Commission.

TERMINATION CHARGE

A charge applied under certain conditions when a contract for service is terminated by the Customer before the expiration of the minimum contract period.

TERMINAL EQUIPMENT ACCESSORIES

Devices, apparatus and their associated wiring, provided by a Customer, which do not constitute a communications system and which when connected to the telecommunications system of the Cooperative are connected electrically, acoustically or inductively.

TIE TRUNK

A circuit connecting two (2) PBX systems for the purpose of interconnection between the stations connected with such systems.

TOLL CENTER

A telephone switching center at which the operation Function (message timing, switching and recording) takes place in connection with the provision of toll message service.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	25
Amendment No.	42

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

TOLL LINE

A circuit used exclusively for the transmission of messages between points located in different exchange areas where specific charges for each such message are applicable.

TOLL MESSAGE

A completed telephone call between stations in different exchanges for which message toll charges are applicable.

- A. Person-to-Person Toll Message: A toll message in which the user stipulates a desire for communication with a specified person or extension station at a specified location.
- B. Station-to-Station Toll Message: A toll message in which the user stipulates a desire for communication only with a specified telephone or switchboard.
- C. Collect Message: A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.
- D. Third Number Message: A toll message in which associated charges are billed neither to the calling station nor to the called station but rather to a station not involved in the message.
- E. Credit Card Message: A toll message in which associated charges are billed to a credit card number assigned by a telephone Cooperative and issued to either the called or calling party.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	26
Amendment No.	42

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

TOLL RATE

The initial period charge prescribed for toll messages usually based upon the duration of the initial period and distance between exchanges charged.

TOLL SERVICE

Toll Service (long-distance service) is that part of the total telephone service rendered by the Cooperative which is furnished between Customers and different exchange areas in accordance with the rates and regulations specified in the Cooperative's Toll Tariff.

TRIP

A trip is a visit to a Customer's continuous property at which time certain work requested by the Customer is to be performed.

TRUNK

A circuit over which Customers' messages are sent between two (2) central offices or between a central office and a PBX system.

UNDERGROUND SERVICE CONNECTION

A Customer's "drop- wire which is run underground from a pole line or an underground distributing cable.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>27</u>
Amendment No.	<u>602</u>

GENERAL TERMS AND CONDITIONS

DEFINITION OF TERMS (Cont'd)

WATS (WIDE AREA TELEPHONE SERVICE)

The furnishing of inward or outward switched telephone communication service between a wide area service line and specified service areas or bands.

WIRE CENTER

The point at which the Customer's Network Access lines converge. Normally the building at that location containing one or more Central Office switching modules. A Wire Center may serve one or more exchanges.

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PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>28</u>
Amendment No.	<u>602</u>

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS

A. APPLICATION

The rules and regulations specified herein are applicable to the intrastate services and facilities furnished by the Tri-County Communications Cooperative, Inc. hereinafter referred to as the Cooperative. Failure on the part of the subscribers to observe these rules and regulations of the Cooperative, after due notice of such failure, automatically gives the Cooperative the privilege to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in this tariff and any rate, rule, regulation or provision contained in other tariffs, the rate, rule, regulation or provision contained in this tariff shall prevail.

This Tariff cancels and supersedes all other Tariffs of the Cooperative issued and effective prior to the effective date of this Tariff.

(T)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>29</u>
Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

B. LIABILITY OF THE COOPERATIVE

1. In view of the fact that the customer has exclusive control of his communications over the facilities furnished him by the Cooperative and of the other uses for which facilities may be furnished him by the Cooperative and because of the unavailability of errors incident to the services and to the use of such facilities of the Cooperative, the services and facilities furnished by the Cooperative are subject to the terms, conditions and limitations herein specified.

2. The liability of the Cooperative for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission occurring in the course of furnishing service or facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge/rate to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission occurs.

3. The customer indemnities and saves the Cooperative harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Cooperative, apparatus and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Cooperative.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	30
Amendment No.	42

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

B. LIABILITY OF THE COOPERATIVE (Cont'd)

4. The Cooperative's liability arising from errors in or omissions of directory listings shall be limited to resulting impairment of the customer's service, and the Cooperative may discharge such liability by an abatement or refund of an amount not exceeding the charge for the service, excluding additional message charges, during the period covered by the directory in which the error or omission occurs.
5. The Cooperative is not liable for damages for any accident or injury occasioned by the telephone instrument or by supplementary apparatus provided in connection therewith when such accident or injury is not due to the negligence of the Cooperative.
6. When the lines of other telephone companies are used in establishing connections to points not reached by the Cooperative's lines, the latter company is not liable for any act or omission of the other Cooperative or companies.
7. The Cooperative is not liable for any defacement or damage to the customer's premises resulting from the existence of the Cooperative's apparatus and associated wiring on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of the Cooperative.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	31
Amendment No.	42

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

C. ALLOWANCE FOR INTERRUPTION

The Cooperative will, in the event the customer's exchange service is interrupted, make a subsequent appropriate billing adjustment subject to the following conditions:

1. Credit for interruption is not allowed where the outage is caused by a willful act, or due to the negligence of the customer or the failure of facilities provided by the customer.
2. Upon customer request, a credit will be allowed from the time notification is received from the customer or from the time of discovery by the Cooperative, whichever is earlier, when each interruption comprises at least 24 consecutive hours of outage.
3. A major fraction of the last additional day, consecutive with a period consisting of 24 hours of outage, is considered a full day.
4. Credit for interruption is based upon the number of consecutive days of each outage.
5. For the purpose of determining the allowance for interruption, each month is considered to have 30 days. The refund to the customer shall be the pro rata part of the month's charges for the period of days that the portion of the service is rendered useless or inoperative.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	32
Amendment No.	42

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

D. CANCELLATION FOR CAUSE

1. Abuse or fraudulent use

The Cooperative may by at least five days written notice to the customer, without incurring any liability, forthwith deny or disconnect service because of abuse or fraudulent use of service. In case of emergency where the public interest requires immediate action or pursuant to governmental requirements, service may be disconnected without notice. Abuse or fraudulent use of service includes, without specific limitation, the following:

- a. The use of services or facilities of the Cooperative to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service,
- b. the obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain, telephone service, by rearranging, tampering with, or making connection with any facilities of the Cooperative, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid payment, in whole or in part, of the regular charge for each service,
- c. the use of service or facilities of the Cooperative for a call or calls, anonymous, or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another,
- d. the use of profane or obscene language,
- e. the use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers, and
- f. the impersonation of another with fraudulent intent.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	33
Amendment No.	42

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

D. CANCELLATION FOR CAUSE (Cont'd)

2. Use Of Service for Unlawful Purposes

Service is furnished with the understanding that it will be used only for lawful purposes. The Cooperative will disconnect or deny service if it has knowledge that the service is being or will be used for unlawful purposes. Service will not be furnished if any law enforcement agency, acting within its' jurisdiction, advises that such service is being used or will be used in violation of the law, and requests that such service be disconnected or denied.

3. Non-Payment

- a. The Cooperative may, upon at least five days written notice to the customer, disconnect service for non-payment of exchange and toll service charges billed and unpaid for a period of 90 days or less but not older delinquencies, provided the total amount owed for service used exceeds one month's local service charges.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	34
Amendment No.	42

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

D. CANCELLATION FOR CAUSE (Cont'd)

3. Non-Payment (Cont'd)

- b. The Cooperative may disconnect or refuse service for any of the following reasons:
- (1) Failure to pay a delinquent account or to comply with the terms of a deferred payment plan.
 - (2) Failure to comply with deposit or guarantee arrangements.
 - (3) Where subsequent credit information indicates that the initial application for service was false or incomplete to the extent that a deposit or a guarantee would be required or service refused under the applicable regulations of this tariff or the Public Service Commission of Wisconsin standards for telephone service.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>35</u>
Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

D. CANCELLATION FOR CAUSE (Cont'd)

3. Non-Payment (Cont'd)

c. The Cooperative will not attempt to collect by threat of disconnection or refusal of service for any of the following reasons:

- (1) delinquency in payment for service by a previous occupant of the premises to be served other than a member of the same household residing at the same premises,
- (2) delinquency in payment for another class of telephone service,
- (3) failure to pay another customer's bill as guarantor thereof,
- (4) failure to pay for advertising charges or bills not based on filed rates and charges, or
- (5) failure to pay increased charges applicable to a past period which results from the correction of a misapplication of rates.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>36</u>
Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

D. CANCELLATION FOR CAUSE (Cont'd)

4. Other

a. The Cooperative may deny or disconnect the service upon five days written notice to the customer for any of the following reasons, except in the event of abandonment, no notice is required:

- (1) failure of a customer to make suitable deposit as required by this tariff, and
- (2) any other violation of the Cooperative's regulations filed with the Public Service Commission of Wisconsin or the Federal Communications Commission.

E. DISPUTE PROCEDURE

In the event of a dispute involving a customer's bill, the customer's service shall not be disconnected for non payment of that portion of the bill under dispute pending an investigation by the Cooperative. If the Cooperative determines, following such an investigation, that the service has been provided the customer pursuant to the Cooperative's tariffs and the Public Service Commission of Wisconsin Standards for Telephone Service, and the Cooperative has provided the customer with available substantiating information and the dispute remains unresolved, the Cooperative may then disconnect the service. Upon Public Service Commission of Wisconsin request, telephone service will not be suspended or disconnected because of an amount involved in a complaint which is before the Commission.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	37
Amendment No.	42

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

F. BILLING AND PAYMENT ARRANGEMENTS

1. Customer Billing

Bills to customers will be rendered regularly and will contain a clear listing of charges. The Cooperative will comply with reasonable customer requests for itemized statements of charges.

2. Payment for Service

The customer is responsible for payment of all charges for facilities and services furnished the customer, including charges for services originated, or charges accepted, at such facilities by the customer or any other person. All recurring monthly charges are billed in advance. All bills are due when rendered and are payable at any business office of the Cooperative, or any other location designated by the Cooperative. If objection is not received by the Cooperative within 30 days after the bill is rendered, the items and charges appearing thereon shall be deemed to be correct and binding upon the customer.

3. Advance Payments

Applicants for service who have no account with the Cooperative or whose financial responsibility is not a matter of general knowledge, may be required to make an advance payment at the time the application is signed equal to the installation charges and one month's charges for the service provided.

The amount of the advance payment is credited to the customer's account on the first bill rendered.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>38</u>
Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

F. BILLING AND PAYMENT ARRANGEMENTS (Cont'd)

4. Deposits

The Cooperative may, in order to safeguard its interests, require an applicant or customer to make a suitable deposit to be held by the Cooperative as a guarantee of payment of charges.

The fact that a deposit has been paid in no way relieves the applicant or customer from complying with the Cooperative's regulations as to the prompt payment of bills on presentation.

The deposit shall not exceed an amount estimated to equal the charges for one month's exchange service and two month's toll service.

A residence customer's deposit will be refunded upon request of the customer after twelve consecutive months of prompt payment and will be refunded without request after thirty-six months of prompt payment. A business service customer's deposit will be refunded on request after thirty-six months of prompt payment. If any service is terminated, the amount of the deposit is credited to the customer's account and any credit balance which may remain is refunded.

In the case of a cash deposit, the Cooperative will pay interest pursuant to a. 165.051 (5), Wis. Adm. Code, at the rate set by the Commission on all deposits held for more than 30 days. Interest on deposits is to be calculated at the end of each calendar year, and upon refund to customers. Interest applies to the amount of the deposit, and to all interest earned in previous year(s). If a deposit is held for only a portion of a calendar year, interest is paid only for that portion of time.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	39
Amendment No.	42

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

F. BILLING AND PAYMENT ARRANGEMENTS (Cont'd)

4. Deposits (Cont'd)

A guarantor, satisfactory to the Cooperative, may be accepted in lieu of or in addition to a deposit. The guarantor shall guarantee payment of all specific charges for telephone facilities and services covered by the guarantee arrangement from the date the guarantee arrangement is entered into. The guarantor's obligation will cease six months after the customer moves to another exchange or discontinues service or upon 30 days written notice by the guarantor to the Cooperative.

Where the customer's business is of a hazardous or temporary nature, the Cooperative may adjust the deposit or guarantee requirement and bill the customer on other than a monthly basis with a corresponding adjustment in the deposit or guarantor requirements.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	40
Amendment No.	42

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

F. BILLING AND PAYMENT ARRANGEMENTS (Cont'd)

5. Deferred Payment Agreement

In lieu of a cash deposit or guarantee, an applicant for new residential service who has an outstanding account accrued within the last six years with the same utility shall have the right to receive service from the utility under a deferred payment agreement for the outstanding account.

A deferred payment agreement is available to residential subscribers unable to pay an outstanding bill in full. The terms include a reasonable initial payment and installment payments to pay the outstanding bill within a reasonable time. No finance charge applies.

Any payment made by a customer in compliance with a deferred payment agreement will first be considered in payment of the previous outstanding account with any remainder credited to the current bill. If a telephone subscriber has not fulfilled the terms of a deferred payment agreement, the Cooperative shall have the right to disconnect the telephone service upon at least five calendar days written notice and under such circumstances the Cooperative shall not be required to offer subsequent negotiation of a deferred payment agreement prior to disconnection.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	2
Sheet Number:	41
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u>
Utility Name

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

F. BILLING AND PAYMENT ARRANGEMENTS (Cont'd)

6. Late Payment Charge

Bills are prepared and mailed so that they reach the subscriber about the 1st of the month and are payable upon receipt.

The Late Payment Charge is \$2.00

When payment is not received by the 15th of the month, a written notice will be sent indicating that payment must be received within five days or disconnection of the subscribers service will result. Upon payment of the overdue amount, telephone service will be reconnected. Reconnection for nonpayment will be done as soon as it is convenient but only during normal working hours. The Restoral of Service Charge, as specified in Section 3 of this Tariff, is applicable when service is restored.

(I)

Applicable to Service Rendered on and after:	10-1-24	Date Issued
PSCW authorization by Order No:		Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC. <hr/> Name of Utility	Exchange <u>ALL</u> Section No. <u>2</u> Sheet No. <u>42</u> Amendment No. <u>42</u>
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GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

G. DIRECTORIES

1. Ownership and Use

Telephone directories distributed by the Cooperative remain the property of the Cooperative, and shall be surrendered upon request or upon delivery of the subsequent issue.

2. Distribution

The Cooperative will revise and distribute directories annually except for special cases allowed by the Public Service Commission of Wisconsin when the number of changes and new listings do not warrant such action. When an abnormally large number of changes and new listings occur, a shorter interval may be used. Directories will be distributed without charge for each local access line. Additional directories will be furnished at the discretion of the Cooperative and a reasonable charge may apply.

3. Listings

The Cooperative will, where practicable, include all listings for a local calling area within a single volume. When such listings are not furnished, information will be provided in the directory as to the method of obtaining these listings.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	43
Amendment No.	42

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

G. DIRECTORIES (Cont'd)

4. Cover Information

The directory front cover will be printed to include:

- a. the Cooperative name,
- b. exchange or exchanges included in the directory,
- c. month and year issued,
- c. area code, and
- d. common governmental emergency numbers (on inner or outer face).

5. Prominently Displayed Directory Information

The following information will be prominently displayed on front information pages:

- a. the warning on obtaining telecommunications service by fraud Section 943.45, Wisconsin Statutes,
- b. a warning that nuisance calls are prohibited by Section 947.01, Wisconsin Statutes,
- c. a list of extended area service points,
- d. repair service number, and
- e. pertinent instructions for the use of local, extended area, and toll service.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	44
Amendment No.	42

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

G. DIRECTORIES (Cont'd)

6. Yellow Pages Advertising

The Cooperative assumes no liability whatever for damages arising from errors or omissions in the making up or printing of the advertising section (yellow pages). The only action taken in this case would be the cancellation of the charges and refunding of any charges already paid for the directory advertising in question.

H. TELEPHONE NUMBERS

The customer has no property right in telephone numbers or any right to the establishment or continuance of service through any particular central office. Telephone numbers and the central office designation, or both, may be changed by the Cooperative whenever exigencies of the business so require.

I. OVERTIME WORK OR WORK PERFORMED OUTSIDE REGULAR WORKING HOURS

Except as specified in other sections of this tariff, the rates and charges specified contemplate that all work on the customer's premises be performed during regular working hours and that such work once begun will not be interrupted by the customer. If a customer requests that such work be performed outside of regular working hours, either to meet his convenience or because the time allowed is insufficient to permit completion during regular working hours, or interrupts such work which has begun, the customer may be required to bear any additional costs incurred.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC. <hr/> Name of Utility	Exchange <u>ALL</u> Section No. <u>2</u> Sheet No. <u>45</u> Amendment No. <u>42</u>
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GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

J. TRANSMITTING MESSAGES

In connection with general and dispatching service, the Cooperative does not undertake to transmit messages, but offers the use of its facilities for communications between its customers.

K. OBLIGATION TO ESTABLISH IDENTITY

The calling party (or customer) shall establish his identity in the course of any communication as often as may be necessary.

The calling party (or customer) shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called telephone.

L. LIMITED CONVERSATION

The Cooperative reserves the right to limit the length of conversation when necessary in times of emergency resulting in a shortage of facilities.

M. OBLIGATION TO FURNISH SERVICE

The Cooperative's obligation to furnish service is dependent upon its ability to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	46
Amendment No.	42

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

N. APPLICATIONS FOR SERVICE

Applications for service and facilities made verbally or in writing become contracts upon the establishment of the service or facility.

Any change in rates or regulations prescribed by public authority having jurisdiction modifies all terms and regulations of contracts to the extent of such change.

O. USE OF CUSTOMER'S SERVICE

1. The customer subscribing to telephone service is responsible for its use and for the payment of all charges in connection therewith, and shall exercise such control as may be necessary to insure that it is not improperly used. If the use of service interferes unreasonably with the service of other customers, a customer may be required to take service in sufficient quantity or of a different class or grade.
2. The service is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others.

NOTE 1: The term Customer for section O. is defined in the Definition of Terms Section of this Tariff.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	47
Amendment No.	42

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

O. USE OF CUSTOMER SERVICE (Cont'd)

3. The use of customer service, as distinguished from Payphone Provider Service, is limited as follows:
 - (a) Customer service (residence) is furnished only for use by the customer, his family, persons residing in the customer's household, or guests of the customer, except as the use of the service may be extended to persons temporarily subleasing a customer's residential premises.
 - (b) Customer service (business) is furnished only for use by the customer, his employees, representatives, patients or guests except as provided in O.1. preceding and as the use may be extended to joint users in accordance with the "Joint User" section of this Tariff.
4. The Cooperative may decline to install customer service, or to permit such service to remain, on the premises of a public or semi-public character where the instrument is so located that the public in general or the patrons of the customer may make use of the service.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

<u>TRI-COUNTY TELEPHONE COOPERATIVE, INC.</u>	Exchange <u>ALL</u>
Name of Utility	Section No. <u>2</u>
	Sheet No. <u>48</u>
	Amendment No. <u>42</u>

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

P. APPLICATION OF BUSINESS AND RESIDENCE RATES

1. The determination as to whether telephone service should be classified as business or residence is based on the character of the use to be made of the service. Service is classified as business service where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a social or domestic nature, service is classified as residence service if installed in a residence.
2. Business rates apply at the following locations, among others: In offices, stores, and factories, and in quarters occupied by clubs, lodges, fraternal societies, schools, colleges, libraries, hospitals, and other business establishments.
3. In any residence location where there is substantial business use of the service and the customer has no service elsewhere at business rates, the service shall be classified as business and business rates applied.
4. Residence rates apply at the following locations, among others:

In private residences, in the residential portion of hotels, apartment houses, boarding houses, churches, or institutions when the use of the service is confined to the domestic use of the business and listings of a business character are not furnished.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>49</u>
Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

Q. INITIAL PERIOD OF SERVICE

Unless otherwise specified herein or elsewhere in the Cooperative's Tariffs, the minimum contract period for exchange service is one month from the date service is established and the minimum charge is the established rate for one month.

R. TERMINATION OF SERVICE

Contracts for service or facilities may not be terminated except upon advance notice (written or verbal) to the Cooperative, at which time there is due and payable all unpaid charges or guarantees for the period the service, equipment, or facilities have been furnished and all applicable minimum and termination charges.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	50
Amendment No.	42

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

S. USE AND OWNERSHIP OF COOPERATIVE PROVIDED EQUIPMENT ON CUSTOMER'S PREMISES AND RIGHT OF ACCESS THERETO

1. Equipment and facilities on the customer's premises necessary to the furnishing of service, excluding power wiring and outlets for which the customer is responsible, maybe provided by the Cooperative except as expressly provided in sections of this Tariff, and all work of installation, relocation, changing and maintenance of such equipment and facilities on the customer's premises is done by the Cooperative. Equipment and facilities furnished by the Cooperative on the customer's premises are the property of the Cooperative, whose agents and employees shall have the right to enter the premises at any reasonable hour for the purpose of installing, inspecting or repairing, or upon termination of the service, or removing Cooperative owned equipment and facilities,

2. Except as otherwise provided in this Tariff, equipment, instruments and lines are not to be used for performing any part of the work of transmitting, delivering or collecting any message where any toll or consideration has been or is to be paid any party other than the Cooperative or licensed other common carrier, without the written consent of the Cooperative. However, customers who furnish telephone service to guests or patients, may recover billed charges of the Cooperative for local and toll messages placed by guests or patients. Also, any federal, state, or local governmental entity (including counties, cities, towns and villages) may authorize any other governmental entity to use it's telecommunications equipment or service, and may recover for such use a portion of the charges billed by the Cooperative to it for such equipment or service.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>51</u>
Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

S. USE AND OWNERSHIP OF COOPERATIVE PROVIDED EQUIPMENT ON CUSTOMER'S PREMISES AND RIGHT OF ACCESS THERETO (Cont'd)

3. The Cooperative undertakes to maintain and repair the facilities which it furnished to customers. The customer shall be responsible for damages to facilities of the Cooperative caused by the negligence or willful act of the customer or authorized user. The customer or authorized user may not rearrange, disconnect, remove or attempt to repair, or permit others to rearrange, disconnect, remove or attempt to repair any equipment installed by the Cooperative except as authorized in other sections of this Tariff or upon written consent of the Cooperative.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>52</u>
Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

T. EXTENSION OF SERVICE

The Extension of Service policy of the Cooperative is stated in its loan agreement with the Rural Electrification Administration, and quoted following:

“Section 4.5 Area Coverage. The borrower shall furnish adequate telephone service to the widest practical number of rural users in the Borrower’s telephone service area, as such area is shown on the map which is a part of the Borrower’s application for the loan, and which map, as revised by agreement between the Borrower and the Administrator, is incorporated herein by reference thereto. In the performance of this obligation, the Borrower shall (except to extent that the Administrator, upon request of the Borrower, may in writing authorize deviations therefrom):

1. furnish service to all applicants for service included in the System, without payment by such applicants of any extra charge as a contribution to the cost of construction of facilities to provide such service; and

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

<u>TRI-COUNTY TELEPHONE COOPERATIVE, INC.</u>	Exchange <u>ALL</u>
Name of Utility	Section No. <u>2</u>
	Sheet No. <u>53</u>
	Amendment No. <u>42</u>

GENERAL TERMS AND CONDITIONS

RULES AND REGULATIONS (Cont'd)

T. EXTENSION OF SERVICE (Cont'd)

2. take all action that may be required to enable it to extend service, with the use of such fund as may from time to time be available to it, either from surplus earnings, increased equity capital, additional loans made by the government, or otherwise as the Borrower may elect, and without payment to the Borrower of any extra charge as a contribution to construction of facilities to provide such service, to at least those other unserved rural applicants for service in its telephone service area who meet either of the following conditions:
 - a. service to such applicant will not reduce the overall density of the System below 3.70 subscribers per route mile of pole line, underground cable and radio link, or
 - b. the cost of constructing the required line extension for such applicant will not exceed seven times the estimated annual exchange revenue from such applicant. Such service shall be furnished pursuant to terms and conditions set forth in the Borrower's tariff, as duly filed with or approved by regulatory bodies having jurisdiction in the premises, or in the absence of any such regulatory body, as adopted by the Borrower; provided that the Borrower shall not file with or submit for approval of appropriate regulatory bodies or adopt any proposed tariff, or continue in effect any existing tariff not required to be continued by any regulatory body, unless under such tariff the Borrower will be obligated to service unserved rural applicants as provided herein."

The furnishing of service to applicants for service under the conditions provided in this section is of essence of the Borrower's obligations under this agreement, and the failure or neglect of the Borrower to perform such obligation shall be deemed to be an event of default hereunder.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	54
Amendment No.	42

GENERAL TERMS AND CONDITIONS

INTERCONNECTION WITH CUSTOMER OWNED COMMUNICATIONS
EQUIPMENT AND WIRING

A. GENERAL REGULATIONS

1. General

Customer provided facilities may be used with facilities furnished by the Cooperative for the purpose of securing telecommunications services subject to the provisions of this tariff.

2. Responsibility of the Customer

The customer-provided equipment shall not endanger the safety of Cooperative employees or the public, or impair the operation of the Cooperative. The customer will be solely responsible for any loss or damages, or for impairment or failure of service, due to the use of customer-owned or customer-provided equipment or facilities.

The customer shall be responsible for the payment of Cooperative charges for service calls by Cooperative employees to the customer's premises where a service difficulty or trouble report results from the customer-provided equipment. A Maintenance of Service Charge will apply.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>55</u>
Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

**INTERCONNECTION WITH CUSTOMER OWNED COMMUNICATIONS
EQUIPMENT AND WIRING (Cont'd)**

A. GENERAL REGULATIONS (Cont'd)

3. Responsibility of the Cooperative

The responsibility of the Cooperative shall be limited to the furnishing of facilities suitable for telecommunications service and to the maintenance and operation of such facilities.

4. Network Control Signaling

Satisfactory performance of the telecommunications network requires continuing functional comparability of the network control signals and the switching equipment involved. This may require a Cooperative supplied and maintained signaling device.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	56
Amendment No.	42

GENERAL TERMS AND CONDITIONS

INTERCONNECTION WITH CUSTOMER OWNED COMMUNICATIONS
EQUIPMENT AND WIRING (Cont'd)

B. WIRING

1. Customer premise wiring and jacks will be connected to a Cooperative provided Network Interface (NI). The Network Interface device will be located near where service enters the premises:
 - a. Outdoors for single-line installations in single and duplex buildings (where reasonably practical).
 - b. Indoors for multi-unit and multi-line installations (where reasonably practical).
2. When encountering unusual circumstances, the Cooperative will make efforts to install the Network Interface in a location agreeable to the Cooperative, premises owner, and the customer.
3. The Cooperative will install a Network Interface without additional charge(s) in the following instances:
 - a. New service installations.
 - b. Any service or repair call to a customer's premises (if time permits).

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>57</u>
Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

INTERCONNECTION WITH CUSTOMER OWNED COMMUNICATIONS
EQUIPMENT AND WIRING (Cont'd)

B. WIRING (Cont'd)

4. Customers requesting Network Interfaces in situations other than those previously stated may be charged the applicable non-recurring charges for installation as specified in other sections of this tariff.
5. Customers without a Network Interface experiencing problems resulting from customer premise wiring malfunctions will not be charged a Maintenance of Service Charge and will have a Network Interface installed for no charge.
6. The Cooperative will provide upon customer request, a simple inside wiring diagram.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>58</u>
Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

**INTERCONNECTION WITH CUSTOMER OWNED COMMUNICATIONS
EQUIPMENT AND WIRING (Cont'd)**

C. TELEPHONE EQUIPMENT

1. Any apparatus or devices required for satisfactory operation of customer owned or provided equipment or facilities of the Cooperative, shall be provided by or at the expense of the customer.
2. For the purpose of securing telephone service, facilities owned by the customer may be connected with the facilities of the Cooperative, as provided herein, when such connection is required by military necessity or public safety, or when the customer owned facilities are in a location so hazardous, remote or inaccessible that the Cooperative considers it undesirable to install its own facilities in such a location.
3. Customer Provided Protective Circuitry and terminal equipment may be connected at the customer's premises to facilities furnished by the Cooperative for use with telecommunications service upon proof of compliance to the following conditions:
 - (a) The customer must comply with part 68, of the Federal Communication Commission Rules and Regulations.
 - (b) The protective circuitry and terminal equipment must comply with Part 68 of the Federal Communication Commission Rules and Regulations.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	59
Amendment No.	42

GENERAL TERMS AND CONDITIONS

INTERCONNECTION WITH CUSTOMER OWNED COMMUNICATIONS
EQUIPMENT AND WIRING (Cont'd)

D. RECORDING OF TWO-WAY TELEPHONE CONVERSATIONS

1. Telecommunications services are not represented as adapted to the recording of two-way telephone conversations. However, customer-provided voice recording equipment may be connected with telecommunications services.

2. The customer-provided voice recording equipment shall be so arranged that at the will of the user it can be physically connected to and disconnected from the services of the Cooperative or switched on and off. In addition, one of the following conditions must apply:
 - a. All parties to the telephone conversation must give their prior consent to the recording of the conversation, and the prior consent must be obtained in writing or be part of, and obtained at the start of the recording.

 - b. A distinctive recorder tone, repeated at intervals of approximately fifteen seconds, is required to alert all parties when the recording equipment is in use. The distinctive recording tone can be provided as part of (1) the recording equipment, (2) customer-provided registered or grandfathered protective circuitry, or (3) a grandfathered Cooperative-provided connecting arrangement.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	60
Amendment No.	42

GENERAL TERMS AND CONDITIONS

INTERCONNECTION WITH CUSTOMER OWNED COMMUNICATIONS
EQUIPMENT AND WIRING (Cont'd)

E. RESPONSIBILITY OF THE COOPERATIVE

1. Telecommunications services are not represented as adapted to the use of customer-provided terminal equipment or communications systems. Where customer-provided terminal equipment or communications systems are used with telecommunications services, the responsibility of the Cooperative shall be limited to the furnishing of service components suitable for telecommunications services and for the design, maintenance and operation of such service components in a manner proper for such services.

Subject to this responsibility the Cooperative shall not be responsible for (1) the through transmission of signals generated by customer-provided terminal equipment or communications systems or for the quality of, or defects in, such transmission, or (2) the reception of signals by customer-provided terminal equipment or systems, or (3) address signaling where such signaling is performed by customer-provided signaling equipment.

2. The Cooperative will, at the Customer's request, provide information concerning interface parameters, including the number of ringers which may be connected to a particular telephone line, needed to permit customer-provided terminal equipment to operate in a manner compatible with telecommunications services.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>61</u>
Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

INTERCONNECTION WITH CUSTOMER OWNED COMMUNICATIONS
EQUIPMENT AND WIRING (Cont'd)

F. MAINTENANCE SERVICE CHARGE

1. A non-recurring charge will apply for each repair visit to a customer's premises in connection with a service difficulty when it is determined that the difficulty was due to a condition in a customer provided item of terminal equipment or protective circuitry connected to Cooperative facilities.
2. This Maintenance Service Charge is not applicable if the customer does not have a Network Interface and the difficulty is due to wiring.

G. CONNECTION TO COOPERATIVE FACILITIES VIA PROTECTIVE
CIRCUITRY

Customer provided equipment not approved by the Federal Communication Commission, or FCC approved equipment to be connected to party lines, may only be connected with a Network Interface provided at the customer's expense.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	62
Amendment No.	42

GENERAL TERMS AND CONDITIONS

NONUTILITY MERCHANDISING

A. GENERAL

Nonutility Merchandising is the sale or lease of equipment or services under terms which are not regulated by the Public Service Commission.

B. EQUIPMENT AND SERVICES TO BE PROVIDED UNDER NONUTILITY MERCHANDISING:

1. All equipment that may be used directly or indirectly with any type of telephone service or ancillary equipment used directly or indirectly with any type of telephone service including but not limited to telephones, mobile telephone equipment, private branch exchange systems, alarms, paging systems, pagers, computers, modems, electronic equipment and any ancillary equipment including inside wiring.
2. Services shall include any and all service related to maintaining, repairing, installing and removing any equipment that may be used directly or indirectly in conjunction with any type of telephone service provided by the Cooperative.

C. GEOGRAPHIC AREA SERVED

Geographic Area Served shall include the service area of the Cooperative and any area beyond that service area that the Cooperative's management deems reasonable considering the competitive nature of the merchandising.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	63
Amendment No.	42

GENERAL TERMS AND CONDITIONS

TEMPORARY SUSPENSION OF SERVICE

A. GENERAL

1. Upon request, local exchange telephone service may be temporarily suspended. Temporary Suspension of Service enables a customer to continue a listing in the directory, reserve his telephone number and plant facilities for future use and avoid encumbrance of a service connection charge at the time service is activated. Temporary Suspension of Service offers a customer reduced rates for periods where service is not needed such as inactive seasonal periods or times a customer leaves on vacation.
2. Service may be suspended temporarily prior to the expiration of the initial service period; however, the rate which applies for suspension shall not reduce the total charges applicable to the initial 30 day minimum service period.
3. Temporary Suspension of Service is not available to Foreign Exchange Service, cable carrying charges in lieu of mileage charges, certain portions of PBX services, or during any service period required by a contract between the Cooperative and the customer.
4. The minimum period of Temporary Suspension of Service is one (1) month.
5. The maximum period of Temporary Suspension of Service is eight (8) months in each annual period.
6. Temporary Suspension of Service of a Portion of Service

A customer with Private Branch Exchange service, order receiving service or key telephone service may temporary suspend a portion of the service furnished. Such temporary suspension is applicable only to such positions, trunks, telephone lines as can be temporarily suspended without suspension of the entire service.

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	2
Sheet Number:	64
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

GENERAL TERMS AND CONDITIONS

TEMPORARY SUSPENSION OF SERVICE (Cont'd)

A. GENERAL (Cont'd)

7. Temporary Suspension of Service of an Entire Service

A customer for any grade of local business or residence service may temporarily suspend the entire service furnished.

B. RATES FOR TEMPORARY SUSPENSION OF SERVICE

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Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>65</u>
Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

SPECIAL SERVICE ARRANGEMENT

1. DESCRIPTION

Special equipment and service arrangements, for which provision is not otherwise made in this tariff, is furnished whenever practical, if in connection with and not detrimental to any of the services furnished by the Cooperative under this tariff. Charges/rates are based on costs when such a Special Service Arrangement is required to meet the unique requirements of a small number of Customers. A minimum charge is made for the processing of a request for a Special Service Arrangement whether or not service as requested is furnished.

2. CHARGE

Special Service Arrangement Charge	
Per Request	\$50.00

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	2
Sheet Number:	66
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

GENERAL TERMS AND CONDITIONS

(D)

(D)

Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	2
Sheet Number:	66.1
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

GENERAL TERMS AND CONDITIONS

(D)

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Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	67
Amendment No.	42

GENERAL TERMS AND CONDITIONS

FIELD TRIALS

A. DESCRIPTION

The Cooperative, as part of its utility undertaking, may from time to time conduct field trials of a new or existing service(s) to selected customers. The results of the field trial are used to determine whether a service or change in service is attractive to customers and if it should be offered to all customers. The results of a field trial may also be used to evaluate a customer's acceptance of various rate levels and/or rate structures and provide evaluation of trial promotions. This process may also be used to determine if the technology used to provide the service is compatible with the technologies employed by the customer's equipment. The results of the field trial will be a factor used by the Cooperative in determining whether or not to offer a new service, to determine if a promotion should be extended to the total market, or in developing effective promotions for application in the total market.

B. REGULATIONS

1. The Cooperative will conduct field trials only on service(s) anticipated to be offered under tariff.
2. The Cooperative will inform the Commission upon commencement of a field trial, except that should the service subject of the field trial present privacy implications, notice will be provided in advance of the field trial.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>2</u>
Sheet No.	<u>68</u>
Amendment No.	<u>42</u>

GENERAL TERMS AND CONDITIONS

FIELD TRIALS (Cont'd)

B. REGULATIONS (Cont'd)

3. The Cooperative will provide the following information for field trials:

- (a) A description of the field trial.
- (b) The purpose or objective statement of the field trial.
- (c) The duration of the field trial.
- (d) The number and/or types of customers to be included in the filed trial.
- (e) The intended rates/charges for the field trial offering unless ICB rates/charges are used.
- (f) The rates/charges being waived if the field trial is a promotion.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC

Name of Utility

Exchange	ALL
Section No.	2
Sheet No.	69
Amendment No.	42

GENERAL TERMS AND CONDITIONS

FIELD TRIALS (Cont'd)

B. REGULATIONS (Cont'd)

4. Customers participating in a field trial will be advised of the terms and conditions of payment, if any, prior to the commencement of the field trial.
5. Following the completion of a field trial, in the event that the service subject of the field trial is not offered under a general tariff, customers participating the field trial may be allowed to continue to receive the service where discontinuance of service would be disruptive to the customer's operations. Where applicable, the right to post-trial continuing service in the absence of a general tariff offering will be established with the customer at the inception of the field trial. Rates for service subject to trial promotional discounts not adopted as a general tariff offering will revert to the standard tariff rates at the conclusion of the field trial.
6. Field trial promotions involving discounts from tariffed rates or waivers of tariffed non-recurring charges will be limited in scope to that level necessary to allow evaluation of the parameters being tested.

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	2
Sheet Number:	70
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

GENERAL TERMS AND CONDITIONS

(D)

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Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	2
Sheet Number:	71
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

GENERAL TERMS AND CONDITIONS

(D)

(D)

Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange :	ALL
Section Number :	2
Sheet Number :	72
Amendment Number :	608

Utility Name	TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.
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GENERAL TERMS AND CONDITIONS

TELECOMMUNICATIONS INDIVIDUAL CONTRACTS

Pursuant to Wis. Stat. § 196.191(6), the Telephone Company may, at the Telephone Company's option, enter into a contract with a customer to provide any service described in this tariff and said contract may include rates, tolls, charges, and terms and conditions that are different from those set forth in this tariff for the same service.

PERIODS OF PROMOTIONAL TERMS AND PRICING

From time to time the Telephone Company may establish periods of promotional offerings for its services. During these periods, the Telephone Company may provide any service described in this tariff in a manner that may include rates, tolls, charges, and terms and conditions that are different from those set forth in this tariff for the same service.

(N)

(N)

Applicable to Service Rendered on and after: 1/1/2017	Date Issued
PSCW Authorization by Order No.:	Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>3</u>
Sheet No.	<u>1</u>
Amendment No.	<u>42</u>

SERVICE CHARGES

SECTION 3

TITLE SHEET

Schedule of Service Charges
Applicable to the Intrastate Services of
Tri-County Telephone Cooperative, Inc.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.
Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>3</u>
Sheet No.	<u>2</u>
Amendment No.	<u>42</u>

SERVICE CHARGES

SERVICE CONNECTION CHARGES

A. GENERAL

1. Service Connection Charges are those charges associated with work performed by the Cooperative in connection with the provision of services for a customer. A Service Connection Charge consisting of one or more of the charges shown in this section of the tariff is applicable for the following activities undertaken at the request of the customer:
 - a. Connections
 - b. Changes
2. Service Connection Charges are in addition to all other applicable rates and charges associated with the service being provided. Service Connection Charges are in addition to installation, termination or construction charges specifically stated in connection with other services described in other sections of the Cooperative's tariffs.
3. The Service Connection Charges in this section of the tariff also apply for service connection, move or change of miscellaneous services that have non-recurring charge(s).
4. Payment of Service Connection Charges for the initial establishment of service may be required prior to the establishment of service.
5. The charges specified herein do not contemplate work begun being interrupted by the customer. If the customer interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>3</u>
Sheet No.	<u>3</u>
Amendment No.	<u>42</u>

SERVICE CHARGES

SERVICE CONNECTION CHARGES (Cont'd)

B. DEFINITIONS

1. Access Line

The term "Access Line" denotes the line between the serving Central Office and the customer's premises.

2. Change

The term "Change" denotes the rearrangement of service at the customer's request.

3. Connection

The term "Connection" denotes the establishment of telephone service. A move of existing service to a different premises requires a connection.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

<u>TRI-COUNTY TELEPHONE COOPERATIVE, INC.</u>	Exchange	<u>ALL</u>
Name of Utility	Section No.	<u>3</u>
	Sheet No.	<u>4</u>
	Amendment No.	<u>42</u>

SERVICE CHARGES

SERVICE CONNECTION CHARGES (Cont'd)

C. SERVICE ORDER CHARGE

1. The Service Order Charge is a charge that is made for each service order issued by the Cooperative as required by Customer requests for initial or supplementary services.
2. The Service Ordering Charge is broken down into the following three categories:

a. Initial Service Order Charge

The Initial Service Order Charge applies to each customer request for work done in connecting new or additional central office lines, tie trunks, or private lines.

b. Subsequent Service Order Charge

The Subsequent Service Order Charge applies to each customer request for work done in moving, changing, or adding to existing service at the present customer's location. It does not include connecting new or additional central office lines, tie trunks, or private lines.

c. Record Order Charge

The Record Order Charge applies to each customer request for work done which only involves changing the Cooperative's records. This charge does not apply when a customer registers customer-owned equipment, requests a credit card or resumes full service after being on Temporary Suspension of Service.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>3</u>
Sheet No.	<u>5</u>
Amendment No.	<u>42</u>

SERVICE CHARGES

SERVICE CONNECTION CHARGES (Cont'd)

C. SERVICE ORDER CHARGE (Cont'd)

3. A single service order will be issued for all work or service ordered to be performed or provided at the same time on the same premises. Service ordering charges apply separately where business and residence service are located on the same premises.
4. One Service Ordering Charge is applicable for each mileage channel between points on separate premises. One Service Ordering Charge is also applicable for multiple mileage channels between the same points, multipoint mileage channels, or mileage channel extensions ordered at the same time.
5. Unless otherwise specified, the appropriate Service Ordering Charge is applicable for a customer's order for service, and is in addition to any other non-recurring charge(s) which may be applicable for the service furnished.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

<u>TRI-COUNTY TELEPHONE COOPERATIVE, INC.</u>	Exchange <u>ALL</u>
Name of Utility	Section No. <u>3</u>
	Sheet No. <u>6</u>
	Amendment No. <u>42</u>

SERVICE CHARGES

SERVICE CONNECTION CHARGES (Cont'd)

D. CENTRAL OFFICE LINE CONNECTION CHARGE

1. The Central Office Line Connection Charge is the charge that applies for the connection and/or rearranging of exchange lines.
2. The Central Office Line Connection Charge is also applicable for making and changing connections to distribution facilities between the Central Office and the Customer's premises including necessary cross connections and line and station transfers.
3. The Central Office Line Connection Charge is applicable to the provision of each access line in association with any of the following services:

Single Line Residence Service
 Single Line Business Service
 PBX Trunks
 Key System Service
 Off-Premise Extension Service
 Telephone Answering Service
 Payphone Provider Service
 Long Distance Terminals
 Private Line Service
 Foreign Exchange Service
 Centrex Service
 Move or Change of Service Drop

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>3</u>
Sheet No.	<u>7</u>
Amendment No.	<u>42</u>

SERVICE CHARGES

SERVICE CONNECTION CHARGES (Cont'd)

E. CENTRAL OFFICE CONNECTION/REARRANGEMENT CHARGE

1. The Central Office Connection/Rearrangement Charge applies to work performed in the Central Office to change existing service.
2. The Central Office Connection/Rearrangement Charge is applicable for:
 - a. Connection or reconnection of local exchange lines, FX lines, local private lines, off-premises extension lines, tie trunks and Wide Area Telephone Service (WATS).
 - b. Telephone number change on local exchange lines or trunks made at the Customer's request.
 - c. Rearrangement of an existing Central Office Line allowing either Touch Calling Service or Custom Calling Service features.
3. The Central Office Connection/Rearrangement Charge is not applicable to add Custom Calling Services or Advanced Custom Calling Services to an existing eligible Residence or Business access line.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	3
Sheet No.	8
Amendment No.	42

SERVICE CHARGES

SERVICE CONNECTION CHARGES (Cont'd)

F. PREMISES VISIT CHARGE

1. A Premises Visit Charge is applicable for each customer request when a premises visit is required for installations, moves, rearrangements and changes of the Cooperative's network facility(s) on the customer's premises. The Premises Visit Charge is also applicable when an existing residence customer requests that the Cooperative make a special trip to their premises to install a Network Interface (NI).
2. When more than one premises visit is necessary, for Cooperative reasons, to complete the work, only one Premises Visit Charge is applicable.

G. NETWORK INTERFACE (NI) CHARGE

1. The Network Interface (NI) is a Cooperative provided jack located on the Customer's premises in close proximity to and on the Customer's side of the protector or other termination point.
2. The Network Interface (NI) Charge is applicable for installing an NI at the request of an existing customer when the Cooperative is required to make a special trip, premises visit, to the Customer's premises.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>3</u>
Sheet No.	<u>9</u>
Amendment No.	<u>602</u>

SERVICE CHARGES

SERVICE CONNECTION CHARGES (Cont'd)

H. APPLICATION OF SERVICE CONNECTION CHARGES

1. Service Connection Charges are not applicable for the reestablishment of service after destruction of the Customer's premises by an act of God or a public enemy, whether at the same or another location. Service Connection Charges are applicable, however, to reestablish service at the old location after termination of service or subsequent to its establishment of service at another location.
2. Only the Service Order Charge is applicable when an upgrade is made in the class, type or grade of service.
3. Service Connection Changes are not applicable for rearrangements made at the initiative of the Cooperative or changes required for maintenance.
4. Service Connection Charges, including Federal and State taxes, are not applicable for providing a second exchange line when the second exchange line is requested by hearing-impaired Customers to use Two Line Voice Carryover as defined in the Wis. Admin. Code PSC 160.02 (12).
5. "Connect/Reconnect Fee" is a single line item appearing on Cooperative member bills that reflects the combined applicable Service Order Charge (initial or subsequent) and Central Office Line Connection Charge.

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Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	3
Sheet Number:	10
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
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SERVICE CHARGES

SERVICE CONNECTION CHARGES (Cont'd)

I. CHARGES

1. Service Order Charges

	Non-recurring Charge	
a. Business, per request		
Initial Service Order Charge (for up to 3 services)	\$99.95	(I) (N)
Subsequent Service Order Charge for truck roll, per hour \$50.00 minimum	\$100.00	(C)
Record Order Change	\$0.00	(R)
b. Residence, per request		
Initial Service Order Charge (for up to 3 services)	\$99.95	(I) (N)
Subsequent Service Order Charge for truck roll, per hour \$50.00 minimum	\$100.00	(C)
Record Order Change	\$0.00	(R)

Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	3
Sheet Number:	11
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
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SERVICE CHARGES

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Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	3
Sheet Number:	12
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

SERVICE CHARGES

SERVICE CONNECTION CHARGES (Cont'd)

I. CHARGES (Cont'd)

4. Premises Visit Charges

	<u>Normal Working Hours</u>	<u>After Normal Working Hours</u>	<u>Sundays & Holidays</u>	
a. Business, per Premises				
Per hour	\$100.00	100.00	\$100.00	(C)
Minimum	\$50.00	\$50.00	\$50.00	(C)
b. Residence, per Premises				
Per hour	\$100.00	100.00	\$100.00	(C)
Minimum	\$50.00	\$50.00	\$50.00	(C)

Applicable to Service Rendered on and after: 10-1-24

Date Issued

PSCW authorization by Order No:

Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	3
Sheet Number:	13
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u>
Utility Name

SERVICE CHARGES

MAINTENANCE SERVICE CHARGE

A. DESCRIPTION

The Maintenance of Service Charge applies for each repair visit to a customer's premises in connection with a service difficulty when it is determined that the difficulty was due to a condition in customer provided terminal equipment.

B. CHARGES

	<u>Normal Working Hours</u>	<u>After Normal Working Hours</u>	<u>Sundays & Holidays</u>	
Business, Exchange Service				
Per hour	\$100.00	100.00	\$100.00	(C)
Minimum	\$50.00	\$50.00	\$50.00	(C)
Business, Private Line Service				
Per hour	\$100.00	100.00	\$100.00	(C)
Minimum	\$50.00	\$50.00	\$50.00	(C)
Residence Service				
Per hour	\$100.00	100.00	\$100.00	(C)
Minimum	\$50.00	\$50.00	\$50.00	(C)

Applicable to Service Rendered on and after:	10-1-24	Date Issued
PSCW authorization by Order No:		Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	3
Sheet Number:	14
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u>
Utility Name

SERVICE CHARGES

RESTORAL OF SERVICE CHARGE

A. DESCRIPTION

1. The Restoral of Service Charge applies to each customer request for reconnection of service after which service has been temporarily disconnected due to nonpayment of charges or a violation of the regulations of the Cooperative, providing the contract for service has not been terminated or the order to remove the service has not been issued and completed. Such service will be restored upon the payment of the Restoral of Service Charge. The Restoral of Service Charge is in addition to any charges due for current service and facilities furnished up to the date of suspension.
2. In cases where the service has been removed from the subscriber's premises due to discontinuance of service or nonpayment of charges or to the violation of the regulations of the Cooperative, service is re-established only upon payment of the charges that would apply for a new installation for a new customer.
3. These charges are in addition to any charges due for current services and facilities furnished up to the date of suspension of service.

B. CHARGES

	<u>Normal Working Hours</u>	<u>After Normal Working Hours</u>	<u>Sundays & Holidays</u>	
Business, Per request	\$35.00	\$35.00	\$35.00	(I)
Residence, Per request	\$35.00	\$35.00	\$35.00	(I)

Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	3
Sheet Number:	15
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
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SERVICE CHARGES

RETURNED CHECK CHARGE

A. DESCRIPTION

The Returned Check Charge is a non-recurring charge that is applicable when a check is presented in payment for services and is subsequently returned by the bank unpaid.

B. CHARGE

Returned Check Charge \$30.00

(1)

Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>3</u>
Sheet No.	<u>16</u>
Amendment No.	<u>606</u>

SERVICE CHARGES

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PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>3</u>
Sheet No.	<u>17</u>
Amendment No.	<u>606</u>

SERVICE CHARGES

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PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>3</u>
Sheet No.	<u>18</u>
Amendment No.	<u>606</u>

SERVICE CHARGES

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PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>4</u>
Sheet No.	<u>1</u>
Amendment No.	<u>42</u>

EXCHANGE ACCESS SERVICES

SECTION 4

TITLE SHEET

Schedule of Rates, Charges
and Regulations Applicable to
Exchange Access Services of
Tri-County Telephone Cooperative, Inc.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>4</u>
Sheet No.	<u>2</u>
Amendment No.	<u>608</u>

EXCHANGE ACCESS SERVICES

EXCHANGE RATES

A. BASIC LOCAL EXCHANGE RATES

	<u>Code</u>	<u>Monthly</u>	<u>State USF Program³</u>
1. Business, one-party, each		\$18.00	
2. Residence, one party each ¹		22.46	
3. Multi- line and Key System, each ²		21.90	
4. PABX Trunk, each ²		21.90	

NOTE 1: The monthly rate, including Federal and State taxes, are not applicable for the second exchange line when the second exchange line is requested by hearing-impaired Customers to use Two Line Voice Carryover as defined in the Wis. Admin. Code PSC 160.02 (12).

NOTE 2: Equipped with Sequential or Circular Hunting.

NOTE 3: The Cooperative will annually recalculate a Monthly State USF Surcharge, which will appear as a line item on customer bills.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE

Name of Utility

Exchange	ALL
Section No.	4
Sheet No.	2.1
Amendment No.	43

EXCHANGE ACCESS SERVICES

EXTENDED AREA SERVICE (EAS)

A. DESCRIPTION

1. Exchange Service, consisting of Network Access Lines and flat rate service, is provided within a defined Local Service Area. The Local Service Area for a Network Access Line(s) is the Exchange Area.
2. Extended Area Service (EAS) defines the Local Service Area within which Telecommunications Service Customers in two different Exchange Areas may call each other at the charges and/or rates for a local call.
3. The Extended Area Service (EAS) arrangements for the Cooperative's Exchanges are:

Extended Area Service:

From:

Eleva

Independence

To:

Cleghorn
Independence
Mondovi
Pleasantville
Strum

Arcadia
Eleva
Gilmanton
Pleasantville
Strum
Whitehall

/1/ Material formerly appeared in Section 8 on Sheet 13.

(N)

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BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER _____

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE

Name of Utility

Exchange	ALL
Section No.	4
Sheet No.	2.2
Amendment No.	43

EXCHANGE ACCESS SERVICES

EXTENDED AREA SERVICE (EAS) (Cont'd)

A. DESCRIPTION (Cont'd)

- 3. The Extended Area Service (EAS) arrangements for the Cooperative's Exchanges are: (Cont'd)

Extended Area Service: (Cont'd)

From:

To:

Pleasantville

Eleva
Independence
Osseo
Pigeon Falls
Strum
Whitehall

Pigeon Falls

Whitehall
Northfield
Osseo
Pleasantville

Northfield

Pigeon Falls
Osseo
Hixton

/1/ Material formerly appeared in Section 8 on Sheet 14.

(N)

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BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER _____

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	4
Sheet No.	3
Amendment No.	42

EXCHANGE ACCESS SERVICES

LIFELINE SERVICE

A. DESCRIPTION

1. Lifeline Service is a residence service offering that provides a discounted monthly rate to customers who qualify for low income assistance programs as defined in s. PSC 160.02(8), Wis Adm. Code.
2. Lifeline Service provides a monthly discount to eligible residence customers that have a network access line (including Extended Area Service), touch-tone service, 911 Service (billed on the customer's telephone bill), and the End User Common Line Charge (EUCL), or through another qualifying service type. If the (T) customer has measured service, 120 local calls are provided. Extended Community Calling (ECC) Service is not included in Lifeline Service.
3. Lifeline Service monthly rates for residence customers are established according to s. PSC 160.062(1), (2) and (3), Wis Adm. Code.

B. REGULATIONS

1. Lifeline Service is only available for residence customers with a single line network access line, or other qualifying service type, in the Customer's principle place of residence. (T)
2. Lifeline Service is not available to customers who are dependents for federal income tax purposes as defined in 26 USC 152 (1986), unless the customer is more than 60 years old, or in accordance with rules established by the FCC. (T)
3. Lifeline Service customers must complete and remit any required query authorization forms requested by the Cooperative or forfeit eligibility for Lifeline Service.
4. Eligibility for Lifeline Service must be verified by the Cooperative by finding the Social Security Number and name of the listed customer in active records of the Department of Workforce Development or the Wisconsin Department of Revenue.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>4</u>
Sheet No.	<u>4</u>
Amendment No.	<u>608</u>

EXCHANGE ACCESS SERVICES

LIFELINE SERVICE (Cont'd)

B REGULATIONS (Cont'd)

5. Reconfirmation of Eligibility for Lifeline Service

- a. Reconfirmation of eligibility for Lifeline Service will be done at least once each year, and in accordance with rules established by the FCC.
- b. If a customer cannot reconfirm eligibility for Lifeline Service, eligibility will continue until the next bill date following failure to meet the eligibility requirements.
- c. When the Low Income Household Energy Assistance Program is one of the customer's qualifying low income assistance programs, the eligibility for Lifeline Service shall continue until the bill date in the next December following the close of the heating season. At that time, if eligibility cannot be re-verified by the Cooperative, Lifeline Service will be removed from the customer's bill.
- d. When the Wisconsin Homestead Tax Credit is one of the customer's qualifying low income assistance programs, the eligibility for Lifeline Service shall continue until the bill date in the next June following the end of the tax year. At that time, if eligibility cannot be re-verified by the Cooperative, Lifeline Service will be removed from the customer's bill.

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PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	4
Sheet No.	5
Amendment No.	49

EXCHANGE ACCESS SERVICES

LIFELINE SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

- 6. Lifeline Service will appear as a credit or rate reduction on the customer's bill on the next bill date following the date the customer applied for Lifeline Service. When the customer's eligibility precedes the previous bill, credit will also be given on one month's prior bill.
- 7. A Lifeline Service customer cannot be disconnected for the non-payment of toll charges.
- 8. If Call Blocking Service is available and the customer has elected Call Blocking Service, a Service Deposit cannot be collected to establish Lifeline Service. If Call Blocking Service is not available, the Cooperative may require a Service Deposit to establish Lifeline Service.

(T)

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PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>4</u>
Sheet No.	<u>6</u>
Amendment No.	<u>608</u>

EXCHANGE ACCESS SERVICES

LIFELINE SERVICE (Cont'd)

C. RATES AND CHARGES

The applicable monthly rate for Lifeline Service is determined by the sum of the rates for the services specified in 1. following and applying a credit based on the sum of the credits as specified in 2. following.

1. Lifeline Service

Residence Network Access Line (including EAS) at the rate specified elsewhere in this tariff, or other qualifying service specified under rules established by the FCC. (T)

Touch Calling Service (if applicable) at the rate specified elsewhere in this tariff.

911 Service (if billed on the Customer's telephone number).

End User Common Line (EUCL) Charge.

2. Lifeline Service Credits

End User Common Line Charge (EUCL) as specified in the NECA Tariff.

Federal Lifeline support credit as specified by the Federal Communications Commission (FCC) for Universal Service Support for Low-Income Consumers.

State Lifeline support credit as specified by the Public Service Commission of Wisconsin in Wis. Admin. Code PSC 160.062.

3. Lifeline Service Monthly Credit.

The Lifeline Service monthly credit is calculated and applied consistent with Wis. Admin. Code PSC 160.062 . (T)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	4
Sheet No.	7
Amendment No.	42

EXCHANGE ACCESS SERVICES

EXTENDED COMMUNITY CALLING (ECC) SERVICE

A. DESCRIPTION

Extended Community Calling (ECC) Service provides for the completion of local messages between a customer located in an Exchange operated by the Cooperative and customers located in different Exchanges in accordance with the regulations and rates set forth in the following.

B. SCOPE OF THE EXTENDED COMMUNITY CALLING AREA

1. Standard ECC Area

- a. The ECC area for a Cooperative Exchange consists of all other Exchanges within the State of Wisconsin within the same LATA, including those of other Local Exchange Companies, not included in the Extended Area Service area of the Exchange, that are either adjacent to the Exchange or are within 15 airline miles of the Exchange.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	4
Sheet No.	8
Amendment No.	42

EXCHANGE ACCESS SERVICES

EXTENDED COMMUNITY CALLING (ECC) SERVICE (Cont'd)

B. SCOPE OF THE EXTENDED COMMUNITY CALLING AREA (Cont'd)

1. Standard ECC Area (Cont'd)

b. ECC is provided from the following exchanges to the listed ECC calling point.

<u>Exchange</u>	<u>ECC Calling Points</u>
Eleva	Gilmanton Osseo Rock Falls
Pleasantville	Cleghorn Hixton Northfield Taylor
Strum	Cleghorn Gilmanton Mondovi Northfield Pigeon Falls Whitehall
Pigeon Falls	Alma Center Hixton Independence Strum Taylor

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>4</u>
Sheet No.	<u>9</u>
Amendment No.	<u>42</u>

EXCHANGE ACCESS SERVICES

EXTENDED COMMUNITY CALLING (ECC) SERVICE (Cont'd)

B. SCOPE OF THE EXTENDED COMMUNITY CALLING AREA (Cont'd)

1. Standard ECC Area (Cont'd)

- b. ECC is provided from the following exchanges to the listed ECC calling point.

<u>Exchange</u>	<u>ECC Calling Points</u>
Northfield	Alma Center Augusta Fairchild Merrillan Pleasantville Strum Taylor Whitehall
Independence	Pigeon Falls Taylor

2. Extended Community Calling (ECC) Service is not available for WATS and 800 Services.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	4
Sheet Number:	10
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u>
Utility Name

EXCHANGE ACCESS SERVICES

EXTENDED COMMUNITY CALLING (ECC) SERVICE (Cont'd)

C. RATES

1. Basic Rates

Rates for ECC messages consist of a charge per minute when not associated with an offering providing a discounted rate. The per minute charge applies for each minute with a fraction of a minute being charged as a full minute of call duration. Call duration begins when the connection is established between the calling telephone and the called telephone.

Call duration ends when the calling telephone "hangs up" thereby releasing the network connection. If the called telephone 'hangs up' but the calling telephone does not, call duration ends when the network connection is released either by automatic timing equipment in the telephone network or by the Operator. ECC per minute rates are shown as follows:

a. ECC Message Rates

Per minute or fraction thereof	Residence Service	\$0.00	(R)
	Business Service	\$0.00	(R)

Applicable to Service Rendered on and after:	10-1-24	Date Issued
PSCW authorization by Order No:		Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	4
Sheet Number:	11
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
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EXCHANGE ACCESS SERVICES

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(D)

Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	4
Sheet Number:	12
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

EXCHANGE ACCESS SERVICES

OFF-PREMISE EXTENSION SERVICE

A. GENERAL

1. Off-Premise Extension Service may be furnished in connection with all classes and grades of local service except Payphone Provider Service.
2. Off-premise extensions must be located in the same local service area as the associated main access line.
3. Where either the main access line or the off-premise extension is located at a business classification, business rates apply to both stations.
4. Off-premise extensions located outside the building in which the main service is terminated will be furnished under the following conditions:
 - a. May be located on the premise of another customer provided the other customer has his own separate service at the same location.
 - b. May be located on the premise of another customer for answering purposes only if the other customer has no separate service at the same location.

(D)

Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	4
Sheet No.	13
Amendment No.	42

EXCHANGE ACCESS SERVICES

OFF-PREMISE EXTENSION SERVICE (Cont'd)

B. MILEAGE MEASUREMENTS ARE COMPUTED AS FOLLOWS:

1. For two-point channels, the mileage is the shortest mileage distance between buildings with fractional 1/10 miles treated as full 1/10 miles.
2. For multi-point channels, the mileage is shortest airline distance between each building in which the channel terminated with fractional 1/10 miles treated as full 1/10 miles. The charging mileage is the combination of such segments of distance which results in the lowest total mileage for the entire channel.
3. For multi-office exchanges, the mileage is measured airline from the location of the extension access line via its central office to the central office serving the main access line.

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	4
Sheet Number:	14
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

EXCHANGE ACCESS SERVICES

OFF-PREMISE EXTENSION SERVICE (Cont'd)

C. RATES AND CHARGES

- Off-Premise Extension Service Construction Charges, as specified in this section of the tariff: are also applicable for off-premise extensions that are 200 feet or more from existing service.
- The rates and charges following are for Off-Premise Extension Service only and are in addition to any applicable Service Connection Charges, monthly rates, and non-recurring charges for other services or equipment with which this service may be associated.

Monthly

- Off-Premise Charge

\$5.00

(N)

(D)

(D)

Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	4
Sheet Number:	15
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

EXCHANGE ACCESS SERVICES

OFF-PREMISES EXTENSION SERVICE CONTRUCTION CHARGES

A. GENERAL

1. Members will charged for off-premises construction charges as specified in B, following, for the extension of Off-Premise Extension Service. These construction charges are in addition to the recurring rates and charges specified elsewhere in this tariff for Off-Premise Extension Service.
2. Where the extension of facilities is required and it is necessary to cross private property, the applicant shall provide the Cooperative with permanent right-of-way easements for the construction, operation, and maintenance of such extension of facilities across such private property without expense to the Cooperative.

B. CHARGES

1. Each Foot From Existing Service

Per Foot	\$7.00
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(I)

Applicable to Service Rendered on and after:	10-1-24	Date Issued	
PSCW authorization by Order No:		Letter Date	

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>4</u>
Sheet No.	<u>16</u>
Amendment No.	<u>602</u>

EXCHANGE ACCESS SERVICES

MILEAGE SERVICE

	<u>Monthly Rate</u>
A. Telephone Line	
Each 1/10 Mile or Fraction Thereof	\$0.50
B. Cable Conductors	
Each 1/10 Mile or Fraction Thereof	.50
C. Local Private Line Service	
Each 1/4 Mile or Fraction Thereof	.05
D. Special Mileage Arrangements	
No arrangements currently in service	<u>Per Year</u>

(C)
(D)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

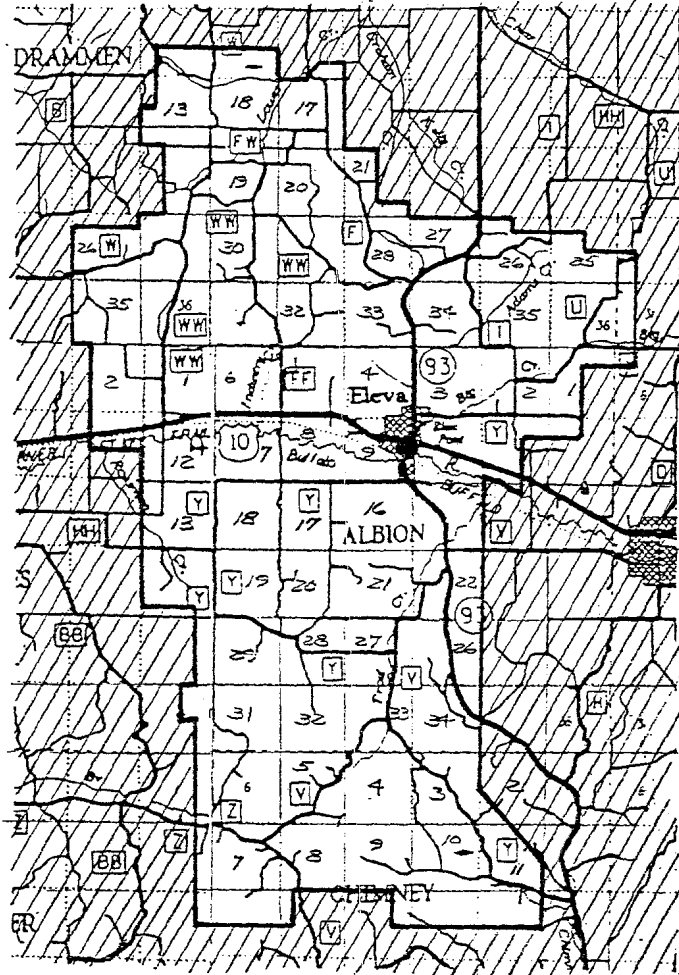
Name of Utility

Exchange	ALL
Section No.	4
Sheet No.	17
Amendment No.	42

EXCHANGE ACCESS SERVICES

EXCHANGE AREA AND BASE RATE BOUNDARY MAPS

ELEVA EXCHANGE, BUFFALO, EAU CLAIRE AND TREMPPEALEAU
COUNTIES, EXCHANGE AREA BOUNDARY MAP



CODE

- Central Office
- Exchange Area Boundary Line

Drawn 10-29-75

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

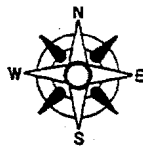
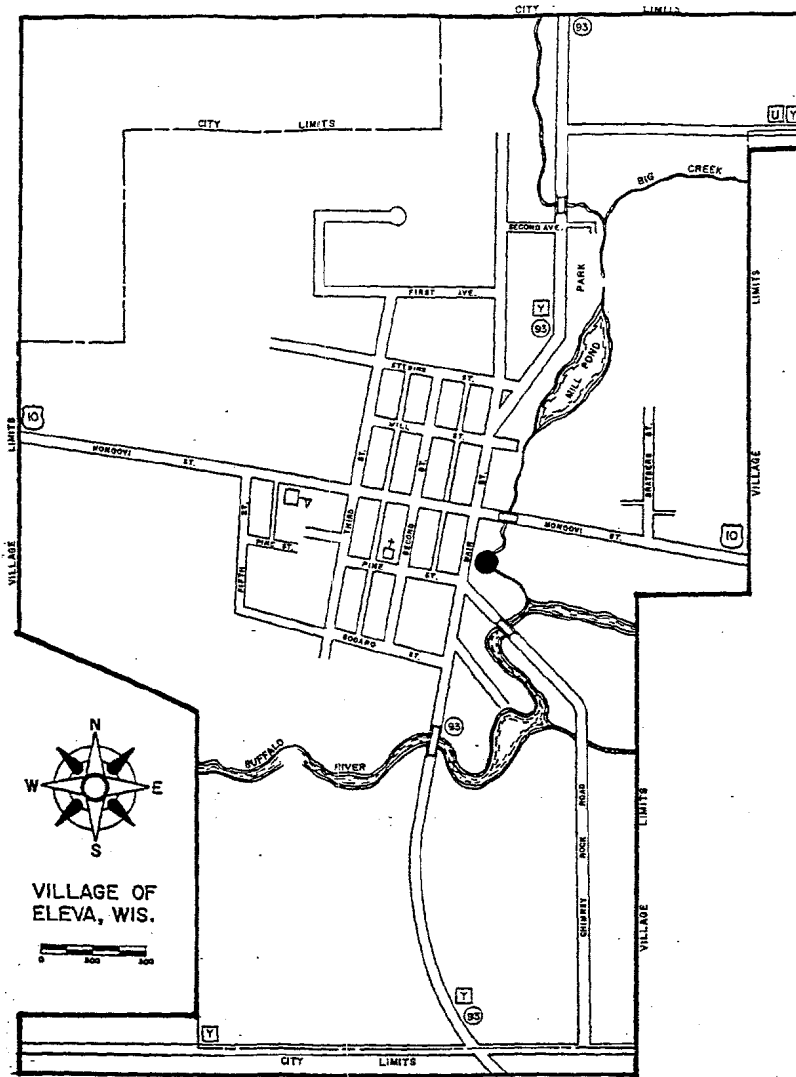
Name of Utility

Exchange	ALL
Section No.	4
Sheet No.	18
Amendment No.	42

EXCHANGE ACCESS SERVICES

EXCHANGE AREA AND BASE RATE BOUNDARY MAPS (Cont'd)

ELEVA EXCHANGE BASE RATE AREA MAP



VILLAGE OF ELEVA, WIS.



CODE

- Exchange Area Boundary Line
- Base Rate Area

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

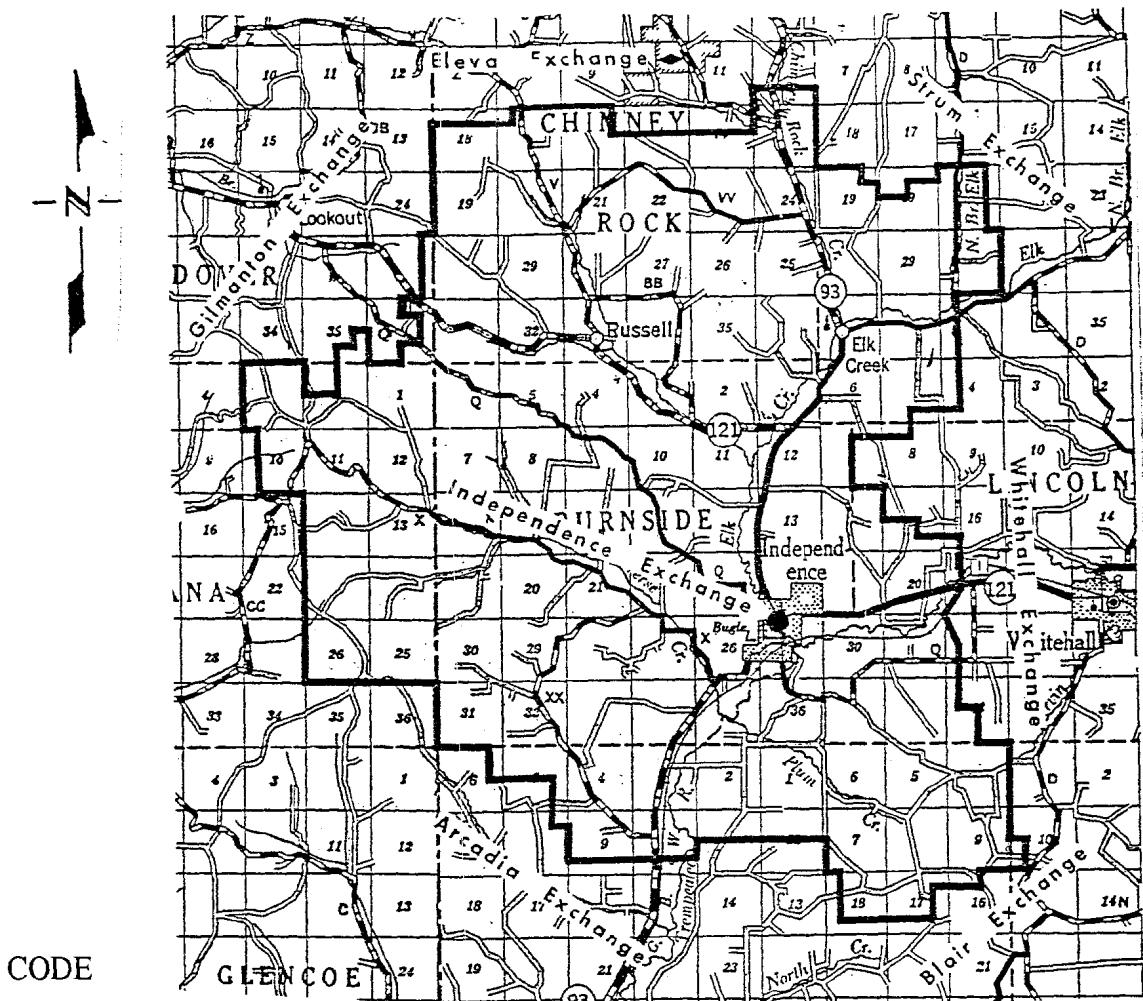
Name of Utility

Exchange	ALL
Section No.	4
Sheet No.	19
Amendment No.	42

EXCHANGE ACCESS SERVICES

EXCHANGE AREA AND BASE RATE BOUNDARY MAPS (Cont'd)

INDEPENDENCE EXCHANGE, BUFFALO AND TREMPLEAU COUNTIES,
EXCHANGE AREA BOUNDARY MAP



CODE

- Central Office
- Exchange Area Boundary Line - Distance of Boundary Line Less Than 1/4 Mile from Highway or Section Line Indicated in Feet

Letter 3-21-69

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

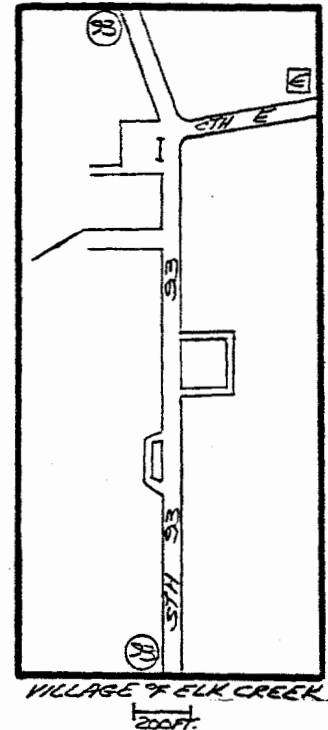
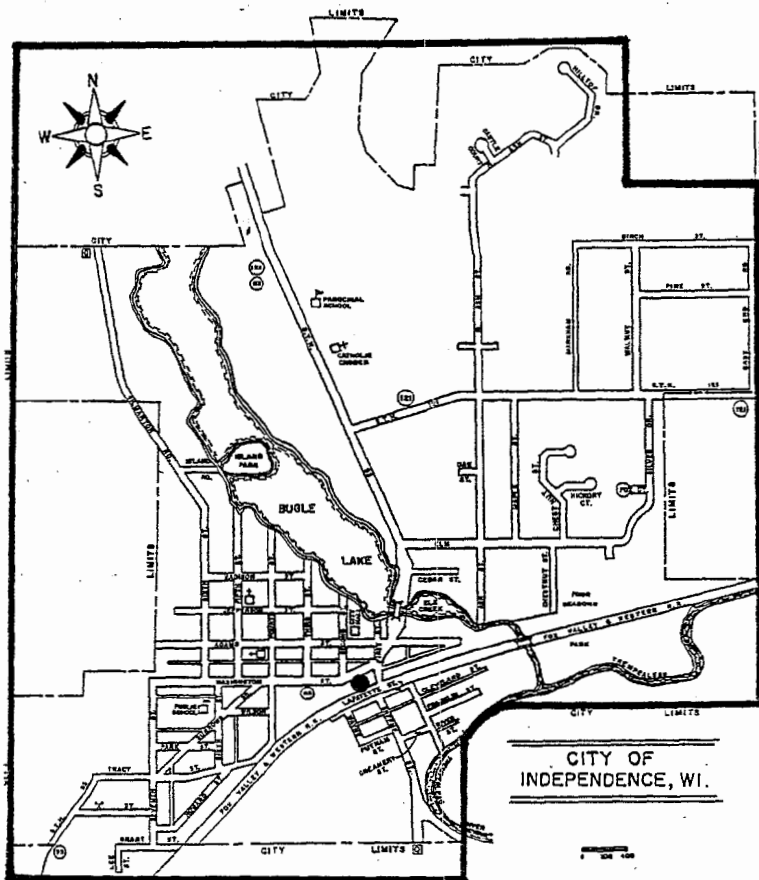
Name of Utility

Exchange	ALL
Section No.	4
Sheet No.	20
Amendment No.	42

EXCHANGE ACCESS SERVICES

EXCHANGE AREA AND BASE RATE BOUNDARY MAPS (Cont'd)

INDEPENDENCE EXCHANGE BASE RATE AREA MAPS



CODE

- Central Office
- Exchange Area Boundary Line - Distance of Boundary Line Less Than 1/4 Mile from Highway or Section Line Indicated in Feet

Letter 3-21-69

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

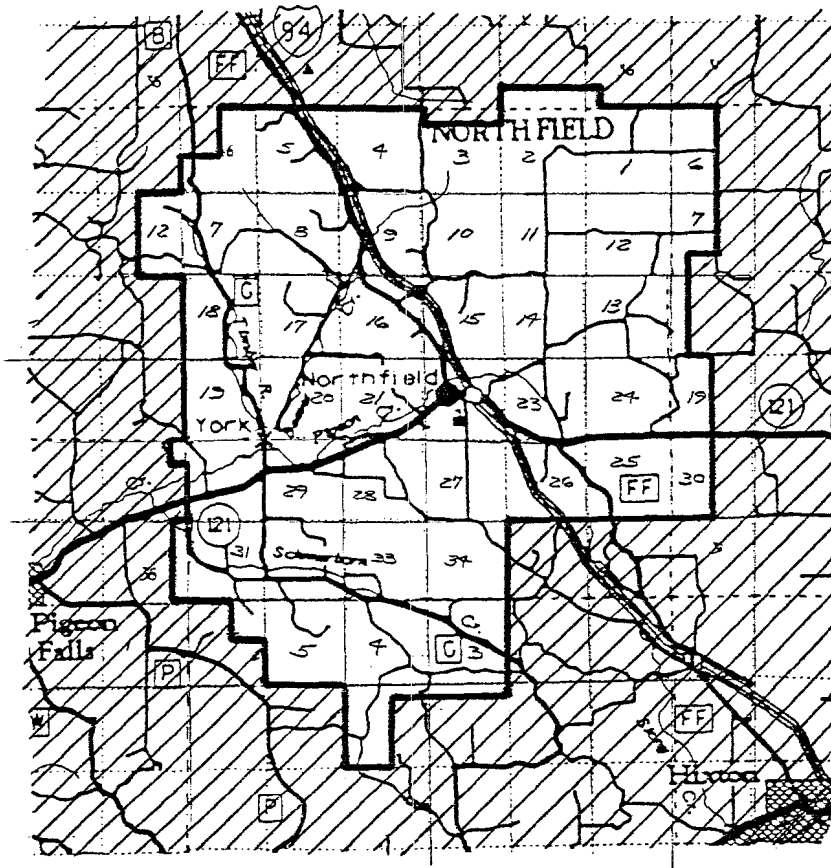
Name of Utility

Exchange	ALL
Section No.	4
Sheet No.	21
Amendment No.	42

EXCHANGE ACCESS SERVICES

EXCHANGE AREA AND BASE RATE BOUNDARY MAPS (Cont'd)

NORTHFIELD EXCHANGE, TREMPEALEAU AND JACKSON COUNTIES,
EXCHANGE AREA BOUNDARY MAP



CODE

- Central Office
- █ Exchange Area Boundary Line - Distance of Boundary Line Less Than 1/4 Mile from Highway or Section Line Indicated in Fee

Letter 3-21-69

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

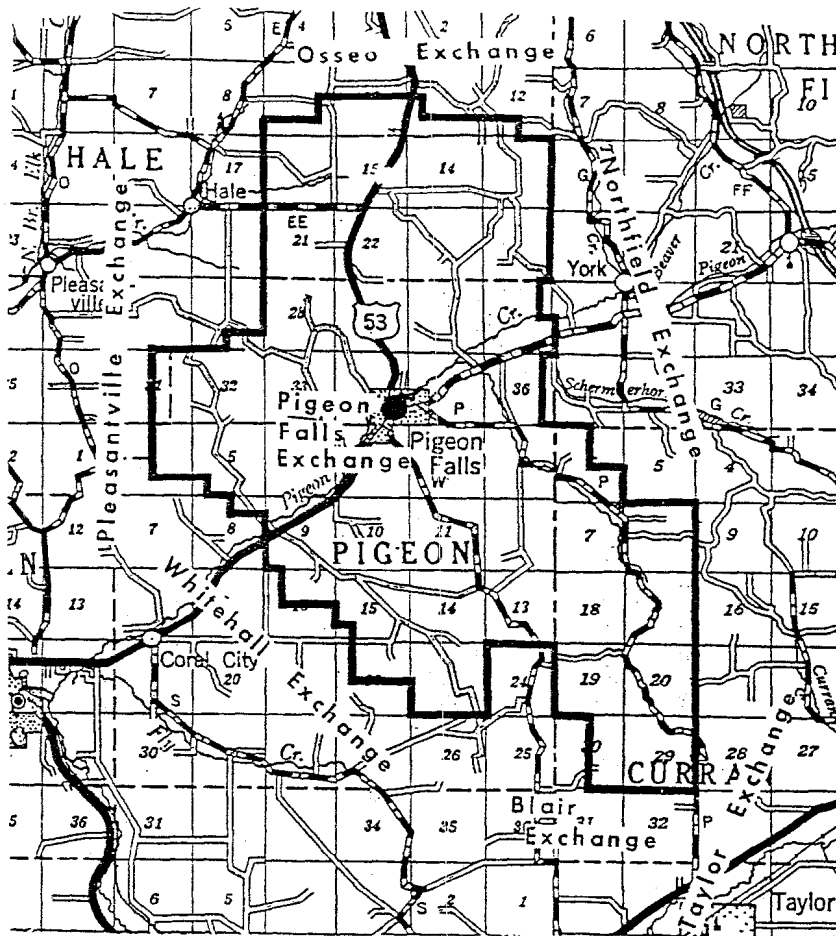
Name of Utility

Exchange	ALL
Section No.	4
Sheet No.	22
Amendment No.	42

EXCHANGE ACCESS SERVICES

EXCHANGE AREA AND BASE RATE BOUNDARY MAPS (Cont'd)

PIGEON FALLS EXCHANGE, TREMPPEALEAU AND JACKSON COUNTIES,
EXCHANGE AREA BOUNDARY MAP



CODE

- Central Office
- Exchange Area Boundary Line - Distance of Boundary Line Less Than 1/4 Mile from Highway or Section Line Indicated in Feet

Letter 3-21-69

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

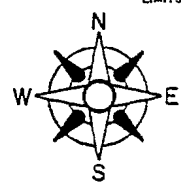
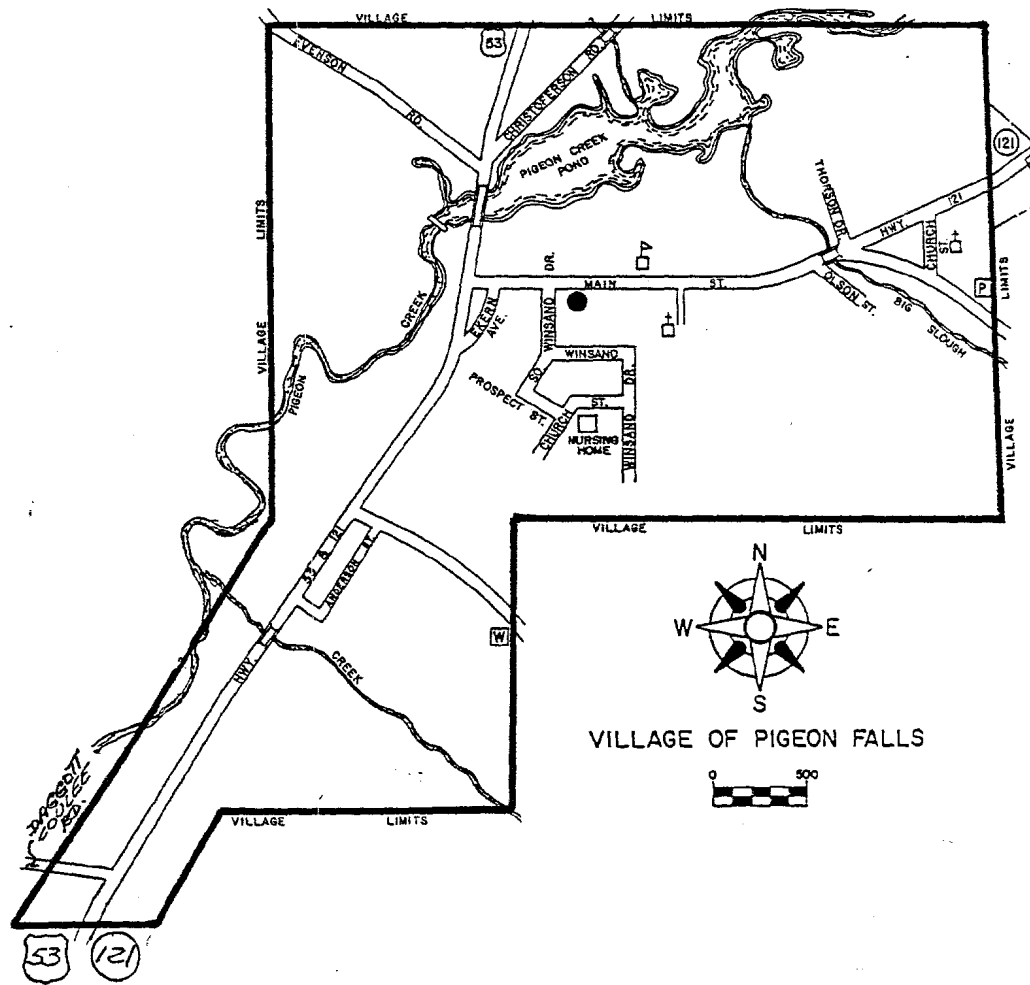
Name of Utility

Exchange	ALL
Section No.	4
Sheet No.	23
Amendment No.	42

EXCHANGE ACCESS SERVICES

EXCHANGE AREA AND BASE RATE BOUNDARY MAPS (Cont'd)

PIGEON FALLS EXCHANGE BASE RATE AREA MAP



VILLAGE OF PIGEON FALLS



CODE

- Central Office
- Exchange Area Boundary Line - Distance of Boundary Line Less Than 1/4 Mile from Highway or Section Line Indicated in Feet

Letter 3-21-69

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

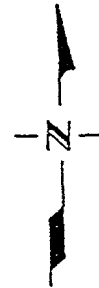
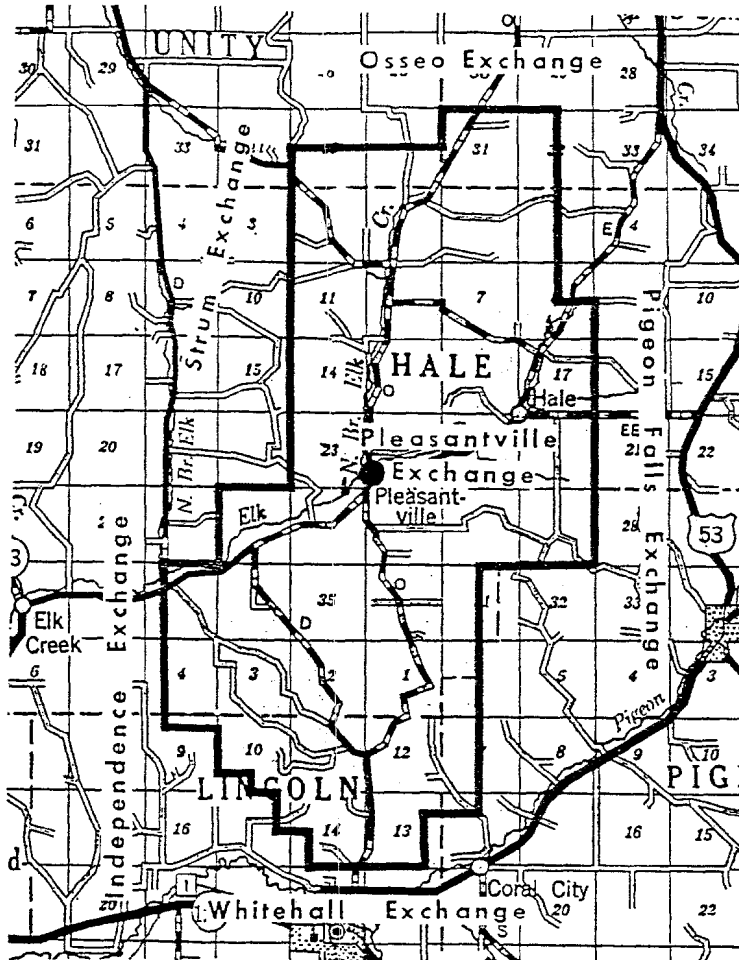
Name of Utility

Exchange	ALL
Section No.	4
Sheet No.	24
Amendment No.	42

EXCHANGE ACCESS SERVICES

EXCHANGE AREA AND BASE RATE BOUNDARY MAPS (Cont'd)

PLEASANTVILLE EXCHANGE, TREMPEALEAU COUNTY,
EXCHANGE AREA BOUNDARY MAP



CODE

- Central Office
- █ Exchange Area Boundary Line - Distance of Boundary Line Less Than 1/4 Mile from Highway or Section Line Indicated in Feet

Letter 3-21-69

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

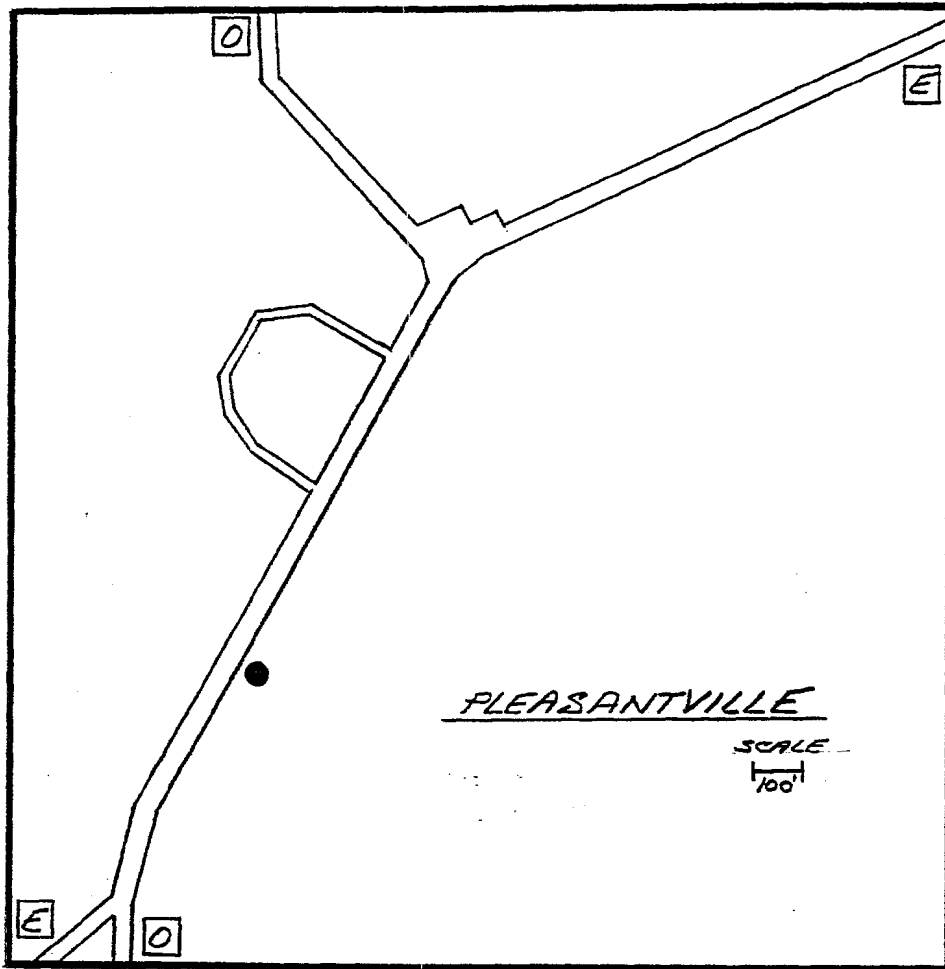
Name of Utility

Exchange	ALL
Section No.	4
Sheet No.	25
Amendment No.	42

EXCHANGE ACCESS SERVICES

EXCHANGE AREA AND BASE RATE BOUNDARY MAPS (Cont'd)

PLEASANTVILLE EXCHANGE BASE RATE AREA MAP



CODE

- Central Office
- Exchange Area Boundary Line - Distance of Boundary Line Less Than 1/4 Mile from Highway or Section Line Indicated in Feet

Letter 3-21-69

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

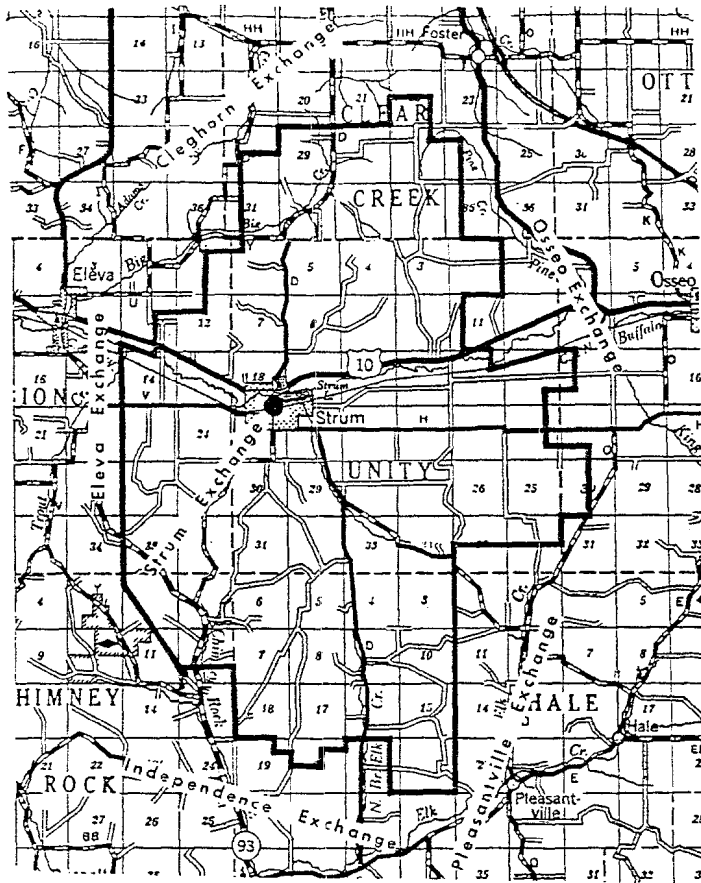
Name of Utility

Exchange	ALL
Section No.	4
Sheet No.	26
Amendment No.	42

EXCHANGE ACCESS SERVICES

EXCHANGE AREA AND BASE RATE BOUNDARY MAPS (Cont'd)

STRUM EXCHANGE, TREMPEALEAU AND EAU CLAIRE COUNTIES,
EXCHANGE AREA BOUNDARY MAP



CODE

- Central Office
- Exchange Area Boundary Line - Distance of Boundary Line Less Than 1/4 Mile from Highway or Section Line Indicated in Feet

Letter 3-21-69

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

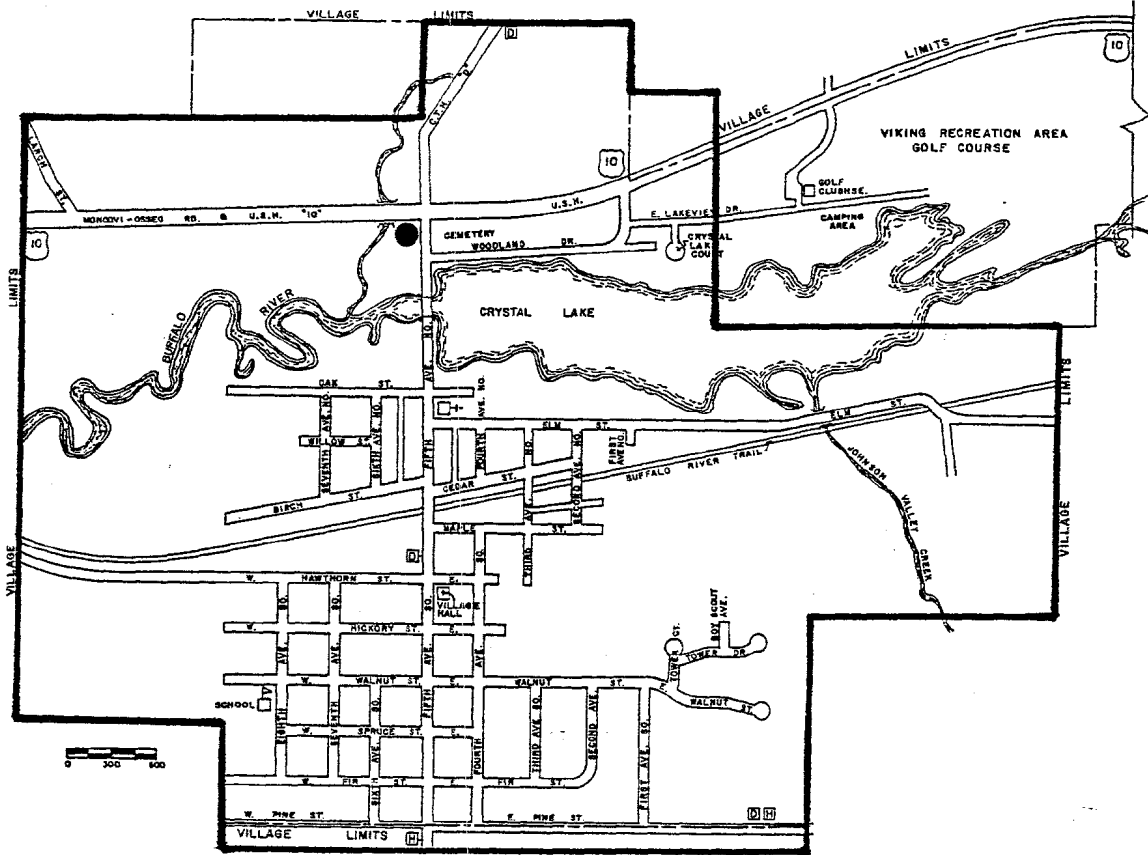
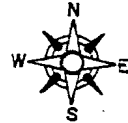
Name of Utility

Exchange	ALL
Section No.	4
Sheet No.	27
Amendment No.	42

EXCHANGE ACCESS SERVICES

EXCHANGE AREA AND BASE RATE BOUNDARY MAPS (Cont'd)

STRUM EXCHANGE BASE RATE AREA MAP



CODE

- Central Office
- ▬ Exchange Area Boundary Line - Distance of Boundary Line Less Than 1/4 Mile from Highway or Section Line Indicated in Feet

Letter 3-21-69

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.	Exchange	ALL
Name of Utility	Section No.	5
	Sheet No.	1
	Amendment No.	42

CENTRAL OFFICE OPTIONAL FEATURES

SECTION 5

TITLE SHEET

Schedule of Rates, Charges
and Regulations Applicable to
Central Office Optional Features of
Tri-County Telephone Cooperative, Inc.

BOARD OF DIRECTORS AUTHORIZATION 9-17-98
APPLICABLE TO BILLS RENDERED ON AND AFTER 1-1-99

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	5
Sheet No.	2
Amendment No.	42

CENTRAL OFFICE OPTIONAL FEATURES

CUSTOM CALLING FEATURES

A. GENERAL

Custom Calling Features are optional telecommunication services offered as additions to regular telephone exchange service.

B. FEATURE DEFINITIONS

1. Call Forwarding-Variable

Allows the customer to activate and deactivate a transfer of all incoming calls to another dialable telephone number.

2. Call Waiting

Provides a tone to alert a customer with a call in progress that a second party is calling them, and allows the customer to answer the incoming call while holding the original connection.

3. Cancel Call Waiting

Allows the customer to cancel the Call Waiting Feature by dialing, touch toning, a pre-determined two digit number.

4. Speed Calling (8)

Allows the customer to place local and long distance calls to a pre-selected group of telephone numbers by dialing abbreviated codes rather than the complete telephone number.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	5
Sheet No.	3
Amendment No.	42

CENTRAL OFFICE OPTIONAL FEATURES

CUSTOM CALLING FEATURES (Cont'd)

B. FEATURE DEFINITIONS (Cont'd)

5. Three-Way Calling

Allows the customer to add a third party to an established call without the assistance of an operator.

C. REGULATIONS

1. Custom Calling Features are offered only where facilities are available and properly provisioned.
2. Custom Calling Features may be provided with all grades, types and classes of service except for Payphone Provider Service.
3. The quality of transmission of forwarded calls and three way calls may vary depending on the distance and the routing necessary to complete the call. Therefore, the normal grade end-to-end transmission is not guaranteed on any three way call or any forwarded call.
4. Custom Calling Service for Customers with a Disability
 - a. Customers with a certified disability who require one or more Custom Calling features in order to receive telephone service that is comparable to essential telephone service provided to other customers, shall receive Custom Calling Service(s) at no charge/rate.
 - b. Disability means a physical or sensory impairment that limits or curtails an individual's access to or usage of telecommunications service. "Disability" includes a speech, vision, hearing or motion impairment that limits an individual's ability to handle telecommunications equipment.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	5
Sheet No.	4
Amendment No.	42

CENTRAL OFFICE OPTIONAL FEATURES

CUSTOM CALLING FEATURES (Cont'd)

C. REGULATIONS (Cont'd)

- c. The obligation to file this tariff and the rates, charges and conditions under which the services described herein are provided are to be the subject of a request to the Public Service Commission of Wisconsin for a declaratory ruling on the application and validity of several provisions of Wis. Adm. Code Ch. PSC 160. The Cooperative reserves the right:

- (i) to withdraw or modify this tariff,
- (ii) to discontinue or modify the conditions under which the service described herein is provided; and
- (iii) to modify the charges for the service described herein, effective as of the date such service is provided

based on a declaratory ruling by the Public Service Commission of Wisconsin or any decision by court of appropriate jurisdiction reviewing the Commission's declaratory ruling or the validity and application of Wis. Adm. Code Ch. PSC 160.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	5
Sheet No.	5
Amendment No.	42

CENTRAL OFFICE OPTIONAL FEATURES

CUSTOM CALLING FEATURES (Cont'd)

d. APPLICATION OF RATES AND CHARGES

1. One Service Order Charge and one Central Office Connection/Rearrangement Charge will be applied for adding Custom Calling features to an existing customer's primary service.
2. Custom Calling Features installed simultaneously with the establishment of a primary service will be included with the normal Service Connection Charge(s).
3. Custom Calling Features installed simultaneously with Touch Calling Service will require only one Service Order Charge and one Central Office Connection/Rearrangement Charge.
4. For additions or rearrangements of Custom Calling Features, subsequent to the initial establishment of Custom Calling Service, a Service Order Charge and a Central Office Connection/Rearrangement Charge is applicable.
5. On multiple line orders for Custom Calling Features, the Central Office Connection/Rearrangement Charge is applicable to each line.

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	5
Sheet Number:	6
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
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CENTRAL OFFICE OPTIONAL FEATURES

CUSTOM CALLING FEATURES (Cont'd)

E. RATES AND CHARGES

	Monthly <u>Rate</u>
Call Forwarding-Variable ¹	\$1.00
Call Waiting ¹	1.00
Cancel Call Waiting	.50
Speed Calling (8)	1.00
Three-Way Calling ¹	1.00

NOTE 1: Residential rate for this feature is \$0.00

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Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	5
Sheet No.	7
Amendment No.	44

CENTRAL OFFICE OPTIONAL FEATURES

ADVANCED CUSTOM CALLING SERVICES

A. GENERAL

Advanced Custom Calling Services are exchange telecommunications services that consist of one or more of the optional services specified in B. following.

B. FEATURE DESCRIPTIONS

1 Repeat Dialing (Automatic Callback)

Redials a busy number and keeps dialing the busy number for up to 30 minutes. When the number is available the caller will be alerted by a special ring. After picking up the receiver, the caller is connected to the number that was dialed.

2. Automatic Recall (Return Call)

Dials the last number that called the subscriber, whether the subscriber answered the call or not, and keeps dialing the number for up to 30 minutes if it is busy. A special ring alerts the subscriber when the called number is available.

3. Caller ID (Number Only)

Provides for the display of the incoming telephone number on a Caller ID Customer provided device attached to the Customer's access lines or on a telephone or answering machine equipped with a built-in-display screen. Caller ID Service will forward the calling number from the appropriately equipped terminating Central Office to the Customer provided display device. The Cooperative will forward all telephone numbers subject to technical limitations.

(T)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>5</u>
Sheet No.	<u>8</u>
Amendment No.	<u>44</u>

CENTRAL OFFICE OPTIONAL FEATURES

ADVANCED CUSTOM CALLING SERVICES (Cont'd)

B. FEATURE DESCRIPTIONS (Cont'd)

4. Caller ID Name and Number

Caller ID Name and Number allows the subscriber to see a caller's name and telephone number on properly equipped customer provided terminal equipment.

5. Caller ID Blocking

An arrangement that allows the customer to control the delivery of their telephone number to the called telephone number.

6. Caller ID - Call Waiting

An arrangement that provides for the display of the identity of the calling party (Call Waiting) when the Customer has a call in progress on a Customer provided display device attached to a Customer's access line.

7. Remote Activation of Call Forwarding

An arrangement that allows the customer to activate the Call Forwarding Feature from a remote location. This feature allows the customer to turn the Call Forwarding Feature on or off or change the call forwarding terminating telephone number.

8. Smart Call

An arrangement that allows the customer to subscribe to two different telephone lines and have each line ring with a different ringing cadence. The separate rings allows the customer to identify which telephone line is being called.

(N)
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(N)
(T)

(T)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	5
Sheet No.	9
Amendment No.	42

CENTRAL OFFICE OPTIONAL FEATURES

ADVANCED CUSTOM CALLING SERVICES (Cont'd)

C. REGULATIONS

1. Advanced Calling Services are offered only to Single Line Residence and Business basic exchange service customers served by Central Offices equipped to provide such service.
2. A feature cannot be successfully activated unless both the called and calling parties are served by, and the call is routed through, appropriately equipped offices.
3. Unless specified otherwise, Advanced Custom Calling Services are not available with Payphone Provider Service.
4. It shall be the responsibility of the Customer to provide terminal equipment (CPE) compatible with Advanced Custom Calling Services.

All CPE used to interface with Caller ID is required to conform with Technical Reference Specifications as used by the Cooperative.
5. Variations in Central Office equipment and the activation of other Central Office features by the called and/or calling party may cause differences in the operation of features.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	5
Sheet No.	10
Amendment No.	42

CENTRAL OFFICE OPTIONAL FEATURES

ADVANCED CUSTOM CALLING SERVICES (Cont'd)

C. REGULATIONS (Cont'd)

6. The Cooperative's liability arising out of the provision of any Advanced Custom Calling Feature, including, but not limited to the delivery or non-delivery of calling numbers, is limited as stated in Section 2 of this Tariff.
7. Caller ID is not available on operator handled calls.
8. Caller ID Service does not display a directory number for operator assisted calls, out of area calls, or calls marked private by the originator.
9. An originating caller's calling directory number may not be displayed at the called party under the following conditions:
 - a. The calling number will not be displayed if the called party is off the hook. The called party must be on-hook to receive the callers data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, a second incoming call will not be displayed. The called party of the second incoming call will receive a call waiting tone.
 - b. The calling number will not be displayed if the called party answers the incoming call during the first ring interval.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	5
Sheet No.	11
Amendment No.	42

CENTRAL OFFICE OPTIONAL FEATURES

ADVANCED CUSTOM CALLING SERVICES (Cont'd)

C. REGULATIONS (Cont'd)

10. Preceding introduction of Caller ID Service in a Central Office, the Cooperative will notify customers served by that office of its intention to provide Caller ID Service, the date on which the service will be operational, and the availability and operation of the free per-call blocking feature.

The Cooperative will also provide information regarding the Caller ID display, so Customers can understand the effect blocking will have on a call and that blocking will not affect the operation of the emergency telephone system.

The Cooperative will provide the telephone number of a customer service representative who is able to answer questions about the Caller ID Service.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	5
Sheet No.	12
Amendment No.	42

CENTRAL OFFICE OPTIONAL FEATURES

ADVANCED CUSTOM CALLING SERVICES (Cont'd)

C. REGULATIONS (Cont'd)

11. Caller ID Blocking Services

a. Per-Call Blocking

- (1) Free Per-Call Blocking Service will be available, where technically feasible, to Residence and Business customers who are served from appropriately equipped Central Offices. Customers may prevent delivery of their telephone number to Caller ID subscribers on a per-call basis by activating the appropriate Caller ID activation code prior to placing the call.
- (2) Per-Call Blocking capability is not available with Public and Semi-Public Telephone Service, Customer Owned Coin Operated Telephone Service or DID Service.

b. Per-Line Blocking

- (1) Per-Line Blocking Service will be available, where technically feasible, at no charge to the following customers:
 - (a) Any person protected by an injunction, temporary restraining order, or other court order relating to domestic abuse, harassment, or child abuse issued by any magistrate or judge in any jurisdiction in the United States.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	5
Sheet No.	13
Amendment No.	42

CENTRAL OFFICE OPTIONAL FEATURES

ADVANCED CUSTOM CALLING SERVICES (Cont'd)

C. REGULATIONS (Cont'd)

11. Caller ID Blocking Services (Cont'd)

b. Per-Line Blocking (Cont'd)

(1) (Cont'd)

(b) Upon written request to the Cooperative to domestic violence victim's service programs; battered women's shelters other organizations that provide a safe haven for victims of domestic violence; and any municipal, county, state or federal law enforcement agency, fire department, public social service agency or parole office within an area where Caller ID is offered.

(2) Per-Line Blocking eligible individuals may order Per-Line Blocking for any access line, regardless of whether or not he or she is the listed subscriber for that access line, with a simple statement to the Cooperative, either orally or in writing, to the effect that the access line will be used by the eligible person.

(3) With a written request to the Cooperative, free Per-Line Blocking should be made available for the residential access line of any staff member employed by an eligible organization, or any residential access line designated by an eligible organization as serving a victim of domestic violence.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.		Exchange	ALL
Name of Utility		Section No.	5
		Sheet No.	14
		Amendment No.	42

CENTRAL OFFICE OPTIONAL FEATURES

ADVANCED CUSTOM CALLING SERVICES (Cont'd)

C. REGULATIONS (Cont'd)

11. Caller ID Blocking Services (Cont'd)

b. Per-Line Blocking (Cont'd)

- (4) An eligible public safety agency may obtain free Per-Line Blocking for any access line it designates, regardless of whether the agency is the listed subscriber, with a written request to the Cooperative to the effect that the access line will be used by that eligible agency for its official purposes.

An eligible agency may also obtain free Per-Line Blocking for any individual where the agency determines Per-Line Blocking is necessary to prevent a threat of violence, or protect the safety of any person in that subscriber's household.

- (5) Per-Line Blocking is not available with Public and Semi-Public Telephone Service, Customer Owned Coin Operated Telephone Service or Direct Inward Dialing (DID) Service.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>5</u>
Sheet No.	<u>15</u>
Amendment No.	<u>608</u>

CENTRAL OFFICE OPTIONAL FEATURES

ADVANCED CUSTOM CALLING SERVICES (Cont'd)

D. RATES AND CHARGES

1. The rates and charges following are for Advanced Custom Calling Services only and are in addition to any applicable Service Connection Charges, monthly rates, and non-recurring charges for access lines and other services or equipment with which they are associated.
2. The rates and charges for Advanced Custom Calling Services are:

	<u>Monthly Rate</u>
Repeat Dialing (Automatic Call Back)	\$2.00
Automatic Recall (Return Call) ¹	2.00
Caller ID (Number Only)	3.50
Caller ID Number and Name ¹	4.25
Caller ID Blocking	Free
Call ID – Call Waiting ¹	0.50
Remote Activation of Call Forwarding	2.00
Smart Call	1.00

NOTE 1: Residential rate for this feature is \$0.00

(R)

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	5
Sheet Number:	15.1
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

CENTRAL OFFICE OPTIONAL FEATURES

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Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	5
Sheet Number:	15.2
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

CENTRAL OFFICE OPTIONAL FEATURES

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Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	5
Sheet Number:	15.3
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

CENTRAL OFFICE OPTIONAL FEATURES

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Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	5
Sheet No.	16
Amendment No.	42

CENTRAL OFFICE OPTIONAL FEATURES

TOUCH CALLING SERVICE

A. GENERAL

1. Touch Calling Service provides for the origination of telephone calls through the use of telephones equipped with a group of push buttons in lieu of a rotary dial
- 2.. Touch Calling Service is available only where the Cooperative's central office facilities have been arranged for touch calling and all equipment on the customer's premise is compatible. It is not necessary that all instruments on a line be equipped for touch calling, however, all lines on a particular instrument must be similarly equipped.

B. APPLICATION OF RATES AND CHARGES

1. A Service Order Charge and a Central Office Connection/Rearrangement Charge is applicable for adding Touch Calling Service to an existing customer's primary service. Touch Calling Service installed simultaneously with the establishment of primary service will be included with the normal Service Connection Charge(s).
2. Subsequent to the initial establishment of Touch Calling Service at a customer's location, regular Service Connection Charge(s) shall apply for additions and changes in the customer's service.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	5
Sheet No.	17
Amendment No.	42

CENTRAL OFFICE OPTIONAL FEATURES

TOUCH CALLING SERVICE (Cont'd)

C. RATES AND CHARGES (Cont'd)

The following rates and charges are in addition to the applicable rates and charges for all the services with which this service is associated:

	Monthly Rate
Touch Calling Service	
Business, Per Line	\$0.00
Residence, Per Line	0.00

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	5
Sheet No.	18
Amendment No.	42

CENTRAL OFFICE OPTIONAL FEATURES

BUSY LINE TRANSFER SERVICE

A. DESCRIPTION

Busy Line Transfer Service is an optional service that automatically transfers incoming calls to an alternate designated exchange telephone number or Direct Inward Dialing Service (DID) Station Number when the called telephone number is busy.

B. REGULATIONS

1. Busy Line Transfer Service may be provided intraoffice, interoffice, or to a Direct Inward Dialing Service (DID) Station Number, where central office capacity and facilities permit.
2. Busy Line Transfer Service is offered only in association with Single Line Basic Exchange Service and, unless specified otherwise, Business Trunk Service.
3. The Busy Line Transfer Service customer is responsible for applicable local messages or Toll Charges as specified elsewhere in this tariff for calls that are transferred from the incoming called number to the alternate designated telephone number.
4. The Cooperative does not guarantee the grade of transmission on calls that are transferred from the incoming called number to the designated telephone number because of distance and/or routing that may be used to complete the call.
5. When Busy Line Transfer Service and Call Waiting Service are provided on an Exchange Access Line, Call Waiting Service takes precedence unless the Call Waiting Cancel feature is activated.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	5
Sheet No.	19
Amendment No.	42

CENTRAL OFFICE OPTIONAL FEATURES

BUSY LINE TRANSFER SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

6. Busy Line Transfer Service is provided on the condition that the facilities at the alternate designated exchange telephone number location are adequate to handle calls without interfering with or impairing any services offered by the Cooperative.
7. Temporary Suspension of service is not offered with Busy Line Transfer Service.

C. RATES AND CHARGES

1. Service Connection Charges are not applicable when adding Busy Line Transfer Service to an existing Network Access Line.
2. The following rates and charges are for Busy Line Transfer Service only and are in addition to the rates and charges for any other services required to furnish a communications system.

	Non-recurring Charge	Per Month
Busy Line Transfer Service Per Access Line	NO	\$ 1.00

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	5
Sheet Number:	20
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

CENTRAL OFFICE OPTIONAL FEATURES

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Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	5
Sheet Number:	21
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

CENTRAL OFFICE OPTIONAL FEATURES

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Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>5</u>
Sheet No.	<u>22</u>
Amendment No.	<u></u>

CENTRAL OFFICE OPTIONAL FEATURES

MESSAGE WAITING TONE SERVICE

A. DESCRIPTION

Message Waiting Tone Service is an optional service which allows a visual and/or audible tone signal, e.g., stutter dial tone, to be activated on a Network Access Line.

B. REGULATIONS

1. Message Waiting Tone Service is required on each end-user's Network Access Line so that the end user's line is capable of accepting message waiting tone signals.
2. Message Waiting Tone Service may be provided subject to the availability of suitable central office capacity and facilities.
3. Message Waiting Tone Service is offered only in association with Single Line Basic Exchange Service and, unless specified otherwise, Business Trunk Service.
4. Temporary Suspension of service is not offered with Message Waiting Tone Service.
5. It shall be the responsibility of the customer to provide terminal equipment compatible with visual Message Waiting Tone Service.

(N)

(N)

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	5
Sheet Number:	23
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

CENTRAL OFFICE OPTIONAL FEATURES

MESSAGE WAITING TONE SERVICE (Cont'd)

B. RATES AND CHARGES (Cont'd)

1. There are no charges for Message Waiting Tone Service.

(C)

(D)

(D)

Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>6</u>
Sheet No.	<u>1</u>
Amendment No.	<u>42</u>

CENTRAL OFFICE SERVICES

SECTION 6

TITLE SHEET

Schedule of Rates, Charges
and Regulations Applicable to
Central Office Services of
Tri-County Telephone Cooperative, Inc.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	6
Sheet No.	2
Amendment No.	42

CENTRAL OFFICE SERVICES

CALL BLOCKING SERVICE

A. DESCRIPTION

1. Call Blocking Service is an optional service which provides customers with the capability to block originating long distance calls, originating 900 and 976 calls and originating Extended Community Calling (ECC) Calls.
2. Originating calls will be allowed to be completed to 911. In exchanges not served by 911, originating calls to 0- will be completed by an operator to emergency services such as fire, emergency medical services, law enforcement, and poison center telephone numbers.
3. Originating blocked calls will reach a Cooperative provided intercept announcement.
4. Customers can elect any or all of the following Call Blocking Service Options:

Option 1

Blocks originating one plus (1+) long distance calls including 10XXX, and international (011+) calls. Originating Directory Assistance (DA) calls (411, 1 + 555-1212, 1 + NPA + 555-1212, 1 + 800 + 555-1212) will be completed. Examples of Option 1 blocked calls are:

1 + NPA + XXX-XXX
 1 + XXX-XXXX
 5 Digit Carrier Access Code + 1 + NPA + XXX-XXXX
 5 Digit Carrier Access Code + 1 + XXX- XXXX

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	6
Sheet No.	3
Amendment No.	42

CENTRAL OFFICE SERVICES

CALL BLOCKING SERVICE (Cont'd)

A. DESCRIPTION (Cont'd)

Option 2

Blocks originating zero plus (0+) and 0- calls with the exception of 0- calls that may be completed by an operator to emergency services in exchanges not served by 911.

Examples of Option 2 blocked calls are:

0 + NPA + XXX-XXXX

0 + XXX + XXXX

5 Digit Carrier Access Code + 0 + NPA + XXX-XXXX

5 Digit Carrier Access Code + 0 + XXX-XXXX

Option 3

Blocks originating calls to 900 numbers nationwide and originating calls to 976 numbers within the customer's home NPA. Originating calls to 976 numbers outside the customer's home NPA can be blocked by Option 1 and /or Option 2.

Option 4

Blocks originating calls to extended community calling areas as defined in the Cooperative's tariff for Extended Community Calling (ECC) Service.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	6
Sheet No.	4
Amendment No.	42

CENTRAL OFFICE SERVICES

CALL BLOCKING SERVICE (Cont'd)

B. REGULATIONS

1. Call Blocking Service is provided subject to the availability of facilities and where conditions permit.
2. In certain exchanges, depending on the availability of facilities, Option 1 may also block originating 1 + 800 calls.
3. Call Blocking Service will only be provided on residence and business basic exchange network access lines.
4. Call Blocking Service does not relieve the customer of responsibility for calls charged to their telephone number(s).
5. Non-recurring charge(s) for Call Blocking Service are not applicable to any individuals or households receiving benefits from one or more of the following State administered income assistance programs:
 - Aid to Families with Dependent Children (AFDC)
 - Food Stamps
 - Title 19 Medical Assistance
 - Supplemental Security Income (SSI)
 - Low Income Energy Assistance program
 - Wisconsin Homestead Tax Credit
 (Effective upon notification from the Public Service Commission of Wisconsin that a data base is available for confirmation of eligibility.)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	6
Sheet No.	5
Amendment No.	42

CENTRAL OFFICE SERVICES

CALL BLOCKING SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

6. The Cooperative shall not be liable to the customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of Call Blocking Service, including without limitation, the inability to access the Operator or any non-toll free number for any purpose. The customer agrees fully and completely to indemnify and save harmless the Cooperative, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising from the restriction of telephone calls from the customer's access line.
7. The obligation to file this tariff, and the rates, charges and conditions under which the service(s) described herein are provided, are to be the subject of a request to the Public Service Commission of Wisconsin for a declaratory ruling on the application and validity of several revisions of Wis. Adm. Code 160. The Cooperative reserves the right:
- a. to withdraw or modify this tariff;
 - b. to discontinue or modify the conditions under which the service(s) described herein are provided; and
 - c. to modify the rates, tolls and charges for services described herein, effective as of the date such services are provided;

based on any declaratory ruling by the Public Service commission or any decision by court of appropriate jurisdiction reviewing the Commission's declaratory ruling or the validity and application of Wis. Adm. Code Ch. PSC 160.

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	6
Sheet Number:	6
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

CENTRAL OFFICE SERVICES

CALL BLOCKING SERVICE (Cont'd)

C. RATES AND CHARGES (Cont'd)

1. There are no charges for Call Blocking Services.

(C)

(D)

(D)

Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	6
Sheet Number:	7
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

CENTRAL OFFICE SERVICES	

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Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	6
Sheet No.	8
Amendment No.	44

CENTRAL OFFICE SERVICES

VOICE MAIL SERVICE

A. DESCRIPTION

1. Voice Mail Service is an optional service that provides telephone answering and message retrieval service.
2. Voice Mail Service automatically answers incoming calls when the called number is busy or the called number is not answered. An audible message waiting indication or visual indication (where requested) on a customer provided device, informs the Customer that there are new messages.
3. The Customer can retrieve messages from the Voice Mail Service by dialing the appropriate number from any touch-tone telephone and entering a programmable security code.
4. Voice Mail Service is normally used in conjunction with the optional features: Alternate Answering Service, Busy Line Transfer Service and Message Waiting Tone Service. These optional features are specified elsewhere in this tariff.

(N)

(N)

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER _____

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	6
Sheet No.	9
Amendment No.	44

CENTRAL OFFICE SERVICES

VOICE MAIL SERVICE (Cont'd)

B. FEATURE DESCRIPTIONS

1. Personalized Greeting

Incoming calls to Voice Mail Service will receive the Customer's personalized greeting informing them the called party is unavailable and asking them to leave a message, or any other type message or instructions that may have been pre-recorded into the Voice Mail Service. The greeting can be changed by entering the proper codes from any touch-tone telephone.

2. Message Length

The length of time allowed for each message.

3. Maximum Messages

The maximum number of messages allowed in a Voice Mail system user's queue.

4. Message Retention Period

The number of days new messages and saved messages will be saved in the Voice Mail mailbox.

5. Time and Date Stamp

An arrangement that provides notification, time and date, of when messages are recorded in the mailbox.

(N)

(N)

BOARD OF DIRECTORS AUTHORIZATION _____
APPLICABLE TO BILLS RENDERED ON AND AFTER _____

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	6
Sheet No.	10
Amendment No.	602

CENTRAL OFFICE SERVICES

VOICE MAIL SERVICE (Cont'd)

C. SERVICE DESCRIPTIONS

1. Basic Voice Mail Service

Personal Greeting Length - The length of time allowed for each Customer's voice mail greeting is 30 seconds.

Message Length - The length of time allowed for each message is 120 seconds. (C)

Maximum Messages - The maximum number of messages allowed in a Voice Mail system user's queue is 30. (C)

Message Retention Period - The number of days messages will be saved is 15 days for new messages and seven days for saved messages. (C)

Time and Date Stamp - Provides notification of time and date of when messages are recorded in the mailbox.

2. Enhanced Voice Mail Service

Personal Greeting Length - The length of time allowed for each Customer's voice mail greeting is 30 seconds.

Message Length - The length of time allowed for each message is at least 180 seconds. (C)

Maximum Messages - The maximum number of messages allowed in a Voice Mail system user's queue is at least 30. (C)

Message Retention Period - The number of days messages will be saved is at least 30 days for new messages and at least 30 days for saved messages. (C)

Time and Date Stamp - Provides notification of time and date of when messages are recorded in the mailbox.

E-Mail Alert for voice mail messages is provided, on a best effort basis, based on current systems compatibility and availability (N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	6
Sheet No.	11
Amendment No.	

CENTRAL OFFICE SERVICES

VOICE MAIL SERVICE (Cont'd)

C. SERVICE DESCRIPTIONS (Cont'd)

3. Greeting Only Voice Mail Service

Greeting Only Voice Mail Service provides the calling party with a message (greeting) that the customer has pre-recorded into the voice mail box. The greeting can be changed by the customer by entering the proper codes from any touch-tone telephone.

4. Pager Notification Service

Pager Notification Service is an optional Voice Mail Service feature that allows customers to receive a page on their pager when a new message is left in their mailbox. The customer will also be able to determine a pager notification schedule.

5. Stand Alone Voice Mail Service

Stand Alone Voice Mail Service provides a mailbox without the associated network access line. A telephone number is assigned to the mailbox and incoming calls are connected to the Voice Mail Service. Stand Alone Voice Mail Service has the same features and functionality (Basic and Enhanced) as Voice Mail Service.

(N)

(N)

BOARD OF DIRECTORS AUTHORIZATION _____
APPLICABLE TO BILLS RENDERED ON AND AFTER _____

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	6
Sheet No.	12
Amendment No.	

CENTRAL OFFICE SERVICES

VOICE MAIL SERVICE (Cont'd)

D. REGULATIONS

1. Voice Mail Service and Pager Notification Service are provided at the option of the Company and are offered only from central offices where the Company has arranged facilities for such services.
2. Message Notification Service is not available with Stand Alone Voice Mail Service.
3. Pager Notification Service may not be compatible with some pagers.
4. Voice Mail Service requires Touch Calling Service.
5. Temporary Suspension of Service is not offered with Voice Mail Service.

(N)

(N)

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER _____

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	6
Sheet No.	13
Amendment No.	

CENTRAL OFFICE SERVICES

VOICE MAIL SERVICE (Cont'd)

E. APPLICATION OF RATES AND CHARGES

1. The following rates and charges are for Voice Mail Service only and are in addition to any other applicable monthly rates and non-recurring charges for access lines and other services or equipment associated with Voice Mail Service.
2. The Subsequent Service Order Charge and the Central Office Connection/Rearrangement Charge, as specified elsewhere in this tariff, are applicable when an existing customer establishes Voice Mail Service.
3. The Minimum Service period for Voice Mail Service is one month.
4. The optional features, Alternate Answering Service, Busy Line Transfer Service and Message Waiting Tone Service are applicable, as specified elsewhere in this section of the tariff, when used in association with Voice Mail Service.
5. Customers located outside of the Company's franchise area who subscribe to Voice Mail Service may be subject to Extended Area Service (EAS) message charges, Extended Community Calling (ECC) message charges, or Long Distance Message Telecommunications Service message charges, as specified elsewhere in this tariff.
6. Customers that elect Pager Notification Service may be subject to Extended Area Service (EAS) message charges, Extended Community Calling (ECC) message charges, or Long Distance Message Telecommunications Service message charges, as specified elsewhere in this tariff.

(N)

(N)

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER _____

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	6
Sheet No.	14
Amendment No.	

CENTRAL OFFICE SERVICES

VOICE MAIL SERVICE (Cont'd)

F. APPLICATION OF RATES AND CHARGES (Cont'd)

- 7. For customers that elect three or more mailboxes, the terms and conditions for payment may be negotiated on an individual contract basis.

This tariff is filed under Sec. 196.194 Wis. Stats. Therefore, any contract or amendment to such contract shall be compensatory as determined under Sec. 196.204 (5) and (6) Wis. Stats. Within 20 days after a contract or an amendment to such a contract has been executed, the Company shall submit to the Commission written notice of the general nature of the contract and the parties to the contract.

The receipt of notification of any contract or amendment to a contract established under this tariff shall not constitute approval of all terms and provisions therein. The Commission retains jurisdiction to investigate on its own motion or upon complaint and contractual term or provision under which the tariffed service is offered, and to take any necessary action pursuant to such investigation, including issuing orders.

(N)

(N)

BOARD OF DIRECTORS AUTHORIZATION _____

APPLICABLE TO BILLS RENDERED ON AND AFTER _____

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	6
Sheet Number:	15
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

CENTRAL OFFICE SERVICES

VOICE MAIL SERVICE (Cont'd)

G. RATES AND CHARGES (Cont'd)

The following rates and charges are applicable to customers subscribing to Voice Mail Boxes:

	Business Monthly <u>Rate</u>	
1. Basic Voice Mail Service Mailbox, each	\$4.50	(I)
2. Enhanced Voice Mail Service Mailbox, each	\$5.50	(I)
3. Greeting Only Voice Mail Service Mailbox, each	N/A	
4. Pager Notification	1	
5. Stand Alone Voice Mail Service Basic Voice Mail Service Mailbox, each	2	
Enhanced Voice Mail Service Mailbox, each	3	

NOTE 1: Included with Enhanced Voice Mail Service.

NOTE 2: Apply rates and charges as specified for Enhanced Voice Mail Service.

NOTE 3: Apply rates and charges as specified for Enhanced Voice Mail Service.

Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.
Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>6</u>
Sheet No.	<u>16</u>
Amendment No.	<u>47</u>

CENTRAL OFFICE SERVICES

DIGITAL TRANSPORT SERVICE (DTS)

A. DESCRIPTION

1. Digital Transport Service (DTS) provides voice grade service from the serving Central Office to a Customer's premises. DTS consists of a digital interface, located in the Company's Central Office that is connected to a DS1 facility (1.544 Mbps) that terminates on the Customer's premises.
2. Clear Channel capability is an optional feature of DTS.

B. REGULATIONS

1. Digital Transport Service (DTS) is offered from Central Offices where the Company has arranged facilities for such service.
2. Digital Transport Service is comprised of the following three elements:
 - (1) Digital Interface
 - (2) Trunk Terminations
 - (3) DS1 Facility
3. All signals generated by Network Channel Terminal Equipment (NCTE) must comply with the signal and format constraints contained in Bell Communications Research Publications.
4. Availability and functionality of DTS may vary by serving Central Office and switch type. The Company will determine whether DTS can be provisioned with the customer's equipment.

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PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.
Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>6</u>
Sheet No.	<u>17</u>
Amendment No.	<u>47</u>

CENTRAL OFFICE SERVICES

DIGITAL TRANSPORT SERVICE (DTS) (Cont'd)

B. REGULATIONS (Cont'd)

- 5. Customers who choose this service are restricted to only having one PIC per trunk group for InterLATA and one PIC for IntraLATA service.
- 6. Touch Calling Service is a required feature of DTS.

C. APPLICATION OF RATES AND CHARGES

- 1. The rates and charges for DS1 Service, as specified in the National Exchange Carrier Association (NECA) Intrastate Access Tariff – FCC No. 5 Section 7.10 or the Wisconsin State Telephone Association (WSTA) Interstate Access Tariff No. 1 Section 7.10, are applicable for each DS1 Interface.
- 2. Termination charges for DS1 Service, as specified in the National Exchange Carrier Association (NECA) Intrastate Access Tariff – FCC No. 5 Section 7.10 or the Wisconsin State Telephone Association (WSTA) Interstate Access Tariff No. 1 Section 7.10 are also applicable.
- 3. DS1 Service is subject to the Federal Communications (FCC) End User Common Line (EUCL) charges under the terms and conditions specified by the FCC. The Customer shall be liable for all adjustments to the EUCL as mandated by the FCC.
- 4. Extended Community (ECC) Service calls and Message Toll Service calls are applicable to calls outside the Local Service Area.

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Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	6
Sheet Number:	18
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

CENTRAL OFFICE SERVICES

DIGITAL TRANSPORT SERVICE (DTS) (Cont'd)

D. RATES AND CHARGES

The following rates and charges are applicable to customers subscribing to Voice Mail Boxes:

	<u>Installation Charge</u>	<u>Monthly Rate</u>
1. Digital Interface, each	\$250.00	\$325.00
2. Trunk Terminations		
PBX Trunk Connection, each	N/A	\$13.50
DID Trunk Connection, each	N/A	\$12.00
3. DS1 Facility ¹		

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NOTE 1: The rates and charges for DS1 Service, specified in C. preceding, is applicable for each Digital Interface.

Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	6
Sheet Number:	19
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
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Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	6
Sheet Number:	20
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
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Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	6
Sheet Number:	21
Amendment Number:	609

TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.

Utility Name

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Applicable to Service Rendered on and after: 10-1-24

Date Issued

PSCW authorization by Order No:

Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	6
Sheet Number:	22
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
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Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	6
Sheet Number:	23
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
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Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	6
Sheet Number:	24
Amendment Number:	607

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name	
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DID SERVICE

DIRECT INWARD DIALING (DID) SERVICE

A. GENERAL

Direct Inward Dialing (DID) Service is a central office service that permits incoming calls from the exchange and toll network to be dialed directly to stations associated with Customer-Provided Equipment (CPE).

B. REGULATIONS

1. Direct Inward Dialing (DID) Service is furnished subject to the availability of central office facilities, telephone numbers, and compatible Customer-Provided Equipment.
2. Direct Inward Dialing (DID) Service must be provided on all trunks in a trunk group arranged for inward service.
3. Operational characteristics of interface signals between the Cooperative provided connecting arrangements and the Customer-Provided Equipment must conform to the rules and regulations the Cooperative considers necessary to maintain proper standard of service.
4. The Cooperative shall not be responsible to the Customer if changes in protection criteria or in any of the facilities, operations or procedures of the Cooperative render any facilities provided by a Customer obsolete or require modification or alteration of such equipment or system or otherwise affect its use or performance.
5. Customer-Provided Equipment must be arranged by the Customer to provide for the intercepting of assigned but unused DID Station Numbers.
6. Where DID is requested on more than one group of trunks, each such group shall be considered a separate service.

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Applicable to Service Rendered on and after:	6-1-2014	Date Issued	
PSCW Authorization by Order No.:		Letter Date	

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	6
Sheet Number:	25
Amendment Number:	607

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name	
--	--

DID SERVICE

DIRECT INWARD DIALING (DID) SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

7. Intercept service on a DID Station Number, listed in the directory, with a referral to a new number will be provided only on a complete disconnect of the entire DID Service. However, at the request of the Customer and at the option of the Cooperative, special intercept service arrangements may be provided. Such arrangements will be priced based on the Cooperative's cost plus contribution.

8. Temporary removal of a telephone number from a DID number block, for use by another Customer, is allowed for a period of time until the directory release or one year, whichever is earlier. All DID Telephone numbers must be returned to the original DID block at that time. Temporary removal of a telephone number from a DID number block, for use by the same Customer, is allowed for an unlimited period of time. At the time a DID number block is permanently removed from service, all telephone numbers which were temporarily removed must be returned to the original DID telephone number block.

9. The assignment of telephone numbers and the sequence of numbers assigned to a Customer are made at the discretion of the Cooperative.

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Applicable to Service Rendered on and after:	4-1-2014	Date Issued	
PSCW Authorization by Order No.:		Letter Date	

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	6
Sheet Number:	26
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

DID SERVICE

DIRECT INWARD DIALING (DID) SERVICE (Cont'd)

C. APPLICATION OF RATES AND CHARGES

1. The rates herein contemplate the use of standard Cooperative equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.
2. Directory listings will be provided as specified in Section 7 of this tariff. DID Station numbers furnished herein are not entitled to free directory listings.
3. DID Service is subject to the Federal Communications (FCC) End User Common Line (EUCL) charges under the terms and conditions specified by the FCC. The Customer shall be liable for all adjustments to the EUCL as mandated by the FCC.
4. DID Service must be associated with a Business Trunk, as specified in Section 4 in this tariff, or PRI Service Channel, as specified in this Section.

D. RATES AND CHARGES

	<u>Install Charge</u>	<u>Per Month</u>
First block of 20 DID numbers	\$0.00	\$20.00
Each subsequent block of 20 DID numbers	\$0.00	\$20.00

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Service Connection Charges, as specified elsewhere in this Tariff, are also applicable.

Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	6
Sheet Number:	27
Amendment Number:	607

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name	
--	--

PRIMARY RATE INTERFACE SERVICE

ISDN PRIMARY RATE INTERFACE SERVICE (PRI)

1. ISDN Primary Rate Interface Service (PRI) provides a single-price option for a particular configuration of ISDN Primary Rate Interface Services. PRI Pack includes one local 1.544 megabits per second (Mbps) Primary Rate access facility or its equivalent bandwidth over a broadband connection, up to 23 ISDN B-channels with direct inward/outward dial (DID/DOD) capability, with one D-channel. B-channels will be specified by the customer as dedicated to inward, outward or 2-way traffic.
2. Directory Numbers
 - a. Primary Directory Number – A single telephone directory number is included with each PRI service ordered.
 - b. Secondary Directory Numbers – 20 Direct Inward Dial directory (DID) numbers are included with each PRI Service ordered. Additional blocks of DID numbers are available at an additional charge. The additional telephone number(s) may originate or receive calls independent of the user’s Primary Directory Number.
3. Directory Listings

One primary directory listing is provided per PRI Service per customer. Additional listing may be provided as specified in Directory Listings, which appear elsewhere in this tariff.
4. Incoming Call Identification (Caller ID Name and Number) is included on all PRI B-channels. This feature provides Customer with the telephone number and name of the calling party. Incoming call identification is provided via the D-channel associated with incoming calls on a B-channel to a PBX.
5. Federal Communications (FCC) End User Common Line (EUCL) charge. PRI service is subject to End User Common Line charges under the terms and conditions specified by the FCC.
6. Federal Universal Service Charge (FUSC). PRI Service recurring rates are subject to applicable recurring FUSC.

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Applicable to Service Rendered on and after:	6-1-2014	Date Issued
PSCW Authorization by Order No.:		Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	6
Sheet Number:	28
Amendment Number:	607

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name	
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PRIMARY RATE INTERFACE SERVICE

ISDN PRIMARY RATE INTERFACE SERVICE (PRI) (Cont'd)

B. PROTECTION OF THE NETWORK

1. PRI is provided at the option of the Cooperative. This service is furnished subject to central office switching capacity, capability, the availability of outside plant facilities, and the necessary billing capabilities.
2. In the event customer equipment meets required specifications, but causes the interference with current or future services, the Cooperative reserves the right to notify the customer and modify the service to eliminate the interference or disconnect the service. In such case, termination charges do not apply.
3. Upon notification to the Cooperative that such interference or unauthorized transmissions are due to customer equipment or facilities, the customer or customer's authorized agent will correct the situation on an expeditious basis or service will be disconnected by the Cooperative, to protect the network. The Cooperative disclaims liability for losses which might be incurred as a result of disconnecting the service and disclaims any and all implied warranties, including, without limitation, warranties of merchantability and fitness for a particular purpose. With respect to such equipment or service, the Cooperative shall not be liable for any incident or consequential damages, including, but not limited to loss, damage, or consequential, for customer's use of or inability to use this service or equipment, whether separate or in combination with other services or equipment.
4. The Cooperative maintains the right and option to check the output of any equipment used in the transmission of signals to or from the Customer premises for this service, including Cooperative-provided facilities or other facilities used in conjunction with provision of PRI, such as CPE.
5. The Cooperative anticipates the use of other technologies to provide this service as they are developed. As other technologies are introduced, the interface specifications will be disclosed as required.

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Applicable to Service Rendered on and after:	6-1-2014	Date Issued
PSCW Authorization by Order No.:		Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	6
Sheet Number:	29
Amendment Number:	607

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name	
--	--

PRIMARY RATE INTERFACE SERVICE

ISDN PRIMARY RATE INTERFACE SERVICE (PRI) (Cont'd)

C. AVAILABILITY AND MAINTENANCE

1. The availability and functionality of PRI Service capabilities may vary, or may not be available, dependent upon the type of central office switching system, related software controlling that switch, hardware, and outside plant.
2. The Cooperative will furnish all installation and maintenance labor required to install, maintain, and test the service from the Point of Minimum Penetration on the customer's property to the central office. The customer or property owner will be responsible for installation, maintenance, and testing of all wire and cable facilities and CPE on the customer's side of the Point of Minimum Penetration. At the customer's option, the Cooperative will provide installation, maintenance, and testing as part of their non-regulated business.
3. If there are any changes in inside wiring which require the Cooperative to redesign the PRI capability, the customer shall reimburse the Cooperative for all cost incurred by the Cooperative in making such a change. Should PRI Service capability fail due to inside wiring not owned by the Cooperative, or CPE, or power failure, the responsibility for failure shall be solely that of the customer and the Cooperative shall not be liable.
4. If PRI Service should experience interruption, disconnection, error, performance failure, or some other out-of-service condition and last for more than 24 consecutive hours after the customer give the Cooperative notice of such out-of-service condition, except for problems caused by the customer's action, inside wiring, interface, customer premise power outage, and/or CPE, an out-of-service credit will be applied to the customer's bill in accordance with the Cooperative's existing tariffed allowances for service interruption.

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Applicable to Service Rendered on and after:	6-1-2014	Date Issued
PSCW Authorization by Order No.:		Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	6
Sheet Number:	30
Amendment Number:	607

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name	
--	--

PRIMARY RATE INTERFACE SERVICE

ISDN PRIMARY RATE INTERFACE SERVICE (PRI) (Cont'd)

D. SPECIFICATIONS

The following technical publication have been network disclosed, are public information, and provide the relevant interface information and specifications required to enable the proper implementation of ISDN service.

ATT Primary Rate Interface
(ATT Publication 5D5-900-302)

E. INDEMNIFICATION

It is the customer's responsibility to indemnify and hold harmless the Cooperative against any and all claims, losses, liabilities, damages, and lawsuits brought by any customer. Indemnification shall include, but is not limited to, cost and attorney's fees.

F. CIRCUIT SWITCHING SERVICES DESCRIPTIONS

Circuit Switched Services are not available on PRI Service at this time.

G. INSTALLATION AND MAINTENANCE

1. The Cooperative will furnish all installation and maintenance labor required to install, maintain, and test the service from the Demarcation Point on the property from which the Customer is served, as described in the contract, to the Central Office.
2. The customer or property owner will be responsible for installation, maintenance, and testing of all wire and cable facilities and CPE on the Customer side of the Demarcation Point. At the customer's option the Cooperative will provide installation, maintenance, and testing as part of their non-regulated business.

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Applicable to Service Rendered on and after:	6-1-2014	Date Issued
PSCW Authorization by Order No.:		Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	6
Sheet Number:	31
Amendment Number:	607

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name	
--	--

PRIMARY RATE INTERFACE SERVICE

ISDN PRIMARY RATE INTERFACE SERVICE (PRI) (Cont'd)

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H. SERVICE ARRANGEMENTS

1. 23B+D

PRI Service Arrangements consist of one or more groupings of 23 B-channel plus 1 D-channel increments.

2. Minimum Service Commitment

The minimum service period for PRI Service is one year.

Services are provided dependent on availability and capacity of Central Office facilities.

Termination Liability

Termination liability is applicable when PRI Service is disconnected prior to the contracted period of time. The applicable termination charge is the dollar difference between the appropriate monthly or contracted rate currently obtainable for the number of months PRI Service was actually in service, and the Customer's current contracted rate for each month the service was provided.

For example:

A customer subscribes to PRI Service under 60-month contract pricing, and disconnects service during the 53rd month of service. The Customer's termination charges will be calculated in this manner:

$$(60\text{-month contract rate} - 36\text{ month rate}) \times 7 = \text{Termination Charge}$$

All termination charges will be based on the contract rates in effect at the time of Termination

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Applicable to Service Rendered on and after:	6-1-2014	Date Issued
PSCW Authorization by Order No.:		Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	6
Sheet Number:	32
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

PRIMARY RATE INTERFACE SERVICE

ISDN PRIMARY RATE INTERFACE SERVICE (PRI) (Cont'd)

A. ISDN PRIMARY RATE INTERFACE SERVICE (PRI) PRICING

Following are the monthly rate and non-recurring charges for ISDN Primary Rate Interface Service (PRI)

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
1. Service Arrangements		
Monthly Rate	\$650.00	\$800.00

2. Additional Charges

Federal Universal Service Charge (FUSC), End User Common Line (EUCL), as well as local and state fees and surcharges apply.

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Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>7</u>
Sheet No.	<u>1</u>
Amendment No.	<u>42</u>

MISCELLANEOUS SERVICES

SECTION 7

TITLE SHEET

Schedule of Rates, Charges
and Regulations Applicable to
Miscellaneous Services of
Tri-County Telephone Cooperative, Inc.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	7
Sheet No.	2
Amendment No.	42

MISCELLANEOUS SERVICES

DIRECTORY LISTINGS

A. GENERAL

Primary and additional listings are provided in the alphabetical section of the telephone directory in accordance with the regulations and rates specified herein.

B. REGULATIONS

1. One primary listing which will include the name, address, and telephone number of the individual, organization, firm or corporation for whom the service has been contracted, will be furnished at no charge.
2. Listings must conform to the Cooperative's specifications.
3. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
4. An Additional Listing must include the same address and telephone number as the primary listing except that different address must be shown for an extension of an key telephone system located on another premise occupied by the customer.
5. Business Additional Listings are not permitted in conjunction with residence service.
6. An Alternate Listing refers a calling party to another telephone number after business hours if there is no answer on the first listed number.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>7</u>
Sheet No.	<u>3</u>
Amendment No.	<u>42</u>

MISCELLANEOUS SERVICES

DIRECTORY LISTINGS (Cont'd)

B. REGULATIONS (Cont'd)

7. Where the alternate call number telephone number is that of another customer, the listing will be furnished only with the written approval of the other customer.
8. A Foreign Listing may be furnished to customers requesting that their listing be included in a directory for another exchange.
9. Cross Reference or duplicate listings are permitted when necessary for proper identification of the listed party and are not desired to secure a preferential position in the directory or for advertising purposes.
10. The rate for Additional, Alternate, Cross Reference, or Foreign Listings begins on the day information records are posted.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	7
Sheet No.	4
Amendment No.	42

MISCELLANEOUS SERVICES

DIRECTORY LISTINGS (Cont'd)

B. REGULATIONS (Cont'd)

11. Semi-Private and Private Telephone Number Service:

a General

At the request of the customer, a listing or listings (including name, address and telephone number) may be omitted or deleted from the telephone directory. The divulgence of the customer's telephone number to the public is dependent upon the type of service provided as follows:

(1) Semi-Private Telephone Number Service:

The customer listing is omitted or deleted from the telephone directory, but such listings will be carried in the Cooperative's information records, and the number will be given to any calling party upon request.

(2) Private Telephone Number Service:

The customer listing is omitted or deleted from the telephone directory. Only the name and address of the customer will be carried in the Cooperative's information records, and the number will not be given to any calling party.

The initial service period is one month.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>7</u>
Sheet No.	<u>5</u>
Amendment No.	<u>42</u>

MISCELLANEOUS SERVICES

DIRECTORY LISTINGS (Cont'd)

B. REGULATIONS (Cont'd)

11. Semi-Private and Private Telephone Number Service (Cont'd):

b Regulations for Private Telephone Number Service:

- (1) The Cooperative shall not be liable should a private telephone number be divulged inadvertently.
- (2) The Cooperative shall not be liable for failure or refusal to complete any local or long distance call to a private telephone number when the call is not placed by number.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	7
Sheet No.	6
Amendment No.	42

MISCELLANEOUS SERVICES

DIRECTORY LISTINGS (Cont'd)

C. APPLICATION OF RATES AND CHARGES

1. The rates for Semi-Private Telephone Number Service (Non-List) and Private Telephone Number Service (Non-Published) do not apply to the following:
 - a. Payphone Provider Service.
 - b. Special Reversed Charge Toll Service.
 - c. Where the customer has other service listed in the same name in the alphabetical directory for the territory in which the customer is located provided that both services are of the same class or the services are of different classes and arrangements have been made that calls to the listed number will generally be answered.
 - d. To service to a customer involving data terminals where there is no voice use contemplated.
2. The rate for a Foreign Listing will be the rate the Cooperative in whose directory the listing appears.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	7
Sheet Number:	7
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

MISCELLANEOUS SERVICES

DIRECTORY LISTINGS (Cont'd)

D. RATES AND CHARGES

2. Regular and Special Types of Additional Listings

The following rates apply for regular and special types of additional listings and shall be effective at the time the listing is placed on the directory assistance records.

	<u>Code</u>	<u>Monthly</u>	
a. Additional Listing:			
Business, per listing		\$1.00	
Residence, per listing		\$0.50	(R)
b. Alternate Listings:			
Business, per listing		\$1.00	
Residence, per listing		\$0.50	(R)
c. Cross Reference Listing:			
Business, per listing		\$1.00	
Residence, per listing		\$0.50	(R)
d. Semi-Private Telephone Number Service (Non-Listed)			
Business, per listing		\$0.00	
Residence, per listing		\$0.00	
e. Private Telephone Number Service (Non-Published)			
Business, per listing		\$0.00	
Residence, per listing		\$0.00	

Applicable to Service Rendered on and after: 10-1-24

Date Issued

PSCW authorization by Order No:

Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	7
Sheet Number:	8
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

MISCELLANEOUS SERVICES

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Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	7
Sheet Number:	9
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

MISCELLANEOUS SERVICES

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(D)

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Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	7
Sheet Number:	10
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

MISCELLANEOUS SERVICES

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(D)

(D)

Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	7
Sheet Number:	11
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
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MISCELLANEOUS SERVICES

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(D)

(D)

Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	7
Sheet Number:	12
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

MISCELLANEOUS SERVICES

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(D)

(D)

Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	7
Sheet Number:	13
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
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MISCELLANEOUS SERVICES

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(D)

(D)

Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

Form 10 Rate

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	7
Sheet Number:	14
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
--

MISCELLANEOUS SERVICES

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(D)
|
(D)

Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>8</u>
Sheet No.	<u>1</u>
Amendment No.	<u>42</u>

SERVICE CONCURRENCE

SECTION 8

TITLE SHEET

Schedule of Rates, Charges
and Regulations Applicable to Intrastate Services
that Tri-County Telephone Cooperative, Inc.
Concurs

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	8
Sheet No.	2
Amendment No.	42

SERVICE CONCURRENCE

ACCESS SERVICE

A. CONCURRENCE IN REGULATIONS AND CHARGES OF WISCONSIN STATE TELECOMMUNICATIONS ASSOCIATION:

1. The Cooperative concurs in the Access Service Tariff and all future modifications filed by the Wisconsin State Telecommunications Association and approved by the Wisconsin Public Service Commission except where a nonconcurrence is filed or provisions of the Tariff where the Cooperative does not concur as set forth below.
2. The Cooperative does not concur in any section of the Tariff that requires the Cooperative to furnish services or facilities which it does not have or where the furnishing of such services or facilities impair or interfere with the provision of services to the Cooperative's end users.
3. If any provision of said Tariff is in conflict with any Order, Tariff or Rule of the Public Service Commission on billing, deposits or disconnections or any other Order or Rule of the Public Service Commission, that Order or Rule supersedes this Tariff.
4. The Cooperative specifically does not concur in the following sections of the Tariff:
 - a. Any section of said Tariff that relates to the provision of services or facilities for radio common carriers or cellular mobile carriers.
 - b. For intrastate purposes, access rates and charges for Foreign Exchange Service shall be billed to carriers.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>8</u>
Sheet No.	<u>3</u>
Amendment No.	<u>42</u>

SERVICE CONCURRENCE

BELL CHANNEL SERVICE

A. CONCURRENCE IN REGULATIONS AND CHARGES OF WISCONSIN BELL, INC.:

1. The Cooperative, concurs in the charges/rates and regulations governing Bell Channel Services as filed by Wisconsin Bell, Inc. with the Public Service Commission of Wisconsin.
2. The Cooperative extends this concurrence to any and all rates/changes which may be made subsequent to this date by Wisconsin Bell, Inc.
3. The Cooperative hereby expressly reserves the right to cancel and make void this concurrence at any and at such time as it appears that such cancellation is to the best interest of the Cooperative, subject to such directives of the Public Service Commission of Wisconsin as apply to such cancellation.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	8
Sheet No.	4
Amendment No.	42

SERVICE CONCURRENCE

EXTENDED AREA ACCESS SERVICE

A. GENERAL

The Cooperative will permit customers of interexchange carriers to use Extended Area Service to access those carriers for the purpose of connecting with the interexchange carrier's toll switch and the Cooperative will permit the interexchange carrier to use its Extended Area Service facilities to terminate calls from its toll switch under the terms and conditions contained in this tariff.

B. DEFINITIONS

1. Access Location Exchange -

An exchange where an interexchange carrier terminates its service and/or purchases access service.

2. Extended Area Access Service -

A service which utilizes the Extended Area Service facilities of one or more Local Exchange Carriers to permit customers in the Extended Area Service Exchange to access an interexchange carrier switch or to terminate calls from the interexchange carrier switch to customers in the Extended Area Service exchanges.

3. Extended Area Service Local Exchange -

The end office switch of a Local Exchange Carrier that has Extended Area Service facilities connecting to an access location exchange.

4. Extended Area Service Switching -

The Extended Area Service Local Exchange's central office local switching equipment used for Extended Area Service.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	8
Sheet No.	5
Amendment No.	42

SERVICE CONCURRENCE

EXTENDED AREA ACCESS SERVICE (Cont'd)

B. DEFINITIONS

5. Extended Area Service Traffic -

The local traffic that originates in one exchange and terminates in another exchange of the Extended Area Service calling area. Extended Area Service traffic does not include calls that are carried by interexchange carriers or resellers.

6. Extended Area Service Transport -

The transmission facilities between the Cooperative's Extended Area Service switch(es) and the point -where those transport facilities meet the transport facilities of the next local exchange carrier (the meet point) on the Extended area route. If the exchanges involved are exchanges of the Cooperative, it is the transmission facilities between the Extended Area switches of each exchange.

7. Extended Area Service Transport Termination -

The transport path at each telephone company switching office and includes the transport portion of the central office switching and central office switching and central office circuit equipment.

8. Interexchange Carrier -

A carrier which provides telecommunications service between exchanges using its own facilities, reselling interexchange service of other carriers or a combination of those.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	8
Sheet No.	6
Amendment No.	42

SERVICE CONCURRENCE

EXTENDED AREA ACCESS SERVICE (Cont'd)

B. DEFINITIONS (Cont'd)

9. Line Termination -

Provides the termination of the end user line in the Extended Area Service Local Exchange switch.

C. INTEREXCHANGE CARRIER RESPONSIBILITIES

1. The interexchange carrier shall supply the Cooperative with all telephone numbers which its customers may use to gain access to the facilities of the interexchange carrier for the purpose of placing toll calls. The Cooperative shall be notified of any changes in these access numbers and supplied with any new access numbers prior to their use.
2. The interexchange carriers shall abide by the regulations set forth in this tariff.

D. REGULATIONS

1. If the Cooperative elects to measure the interexchange traffic which utilizes the Extended Area Service Network, it shall use industry standard measuring methodology as is used for traffic studies under Part 67 of the FCC Rules and Regulations.
2. If the Cooperative performs a cost study to establish rates for the Extended Area Access Service, it shall use industry accepted costing and separations methodology under Parts 67 and 69 of the FCC Rules and Regulations.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>8</u>
Sheet No.	<u>7</u>
Amendment No.	<u>42</u>

SERVICE CONCURRENCE

EXTENDED AREA ACCESS SERVICE (Cont'd)

D. REGULATIONS (Cont'd)

3. The mileage to be used to determine the monthly rate for the Extended Area Service Transport is calculated on the airline distance between the Extended Area Service Local Exchange Carrier Exchange switch, which may be a remote switching location, and the meet point with the next Local Exchange Carrier or the Extended Area switch in the next exchange of the same Local Exchange Carrier on the Extended Area Service route.

4. For originating calls, usage measurement begins when the originating Extended Area Service Local Exchange Carrier Exchange switch receives answer supervision indicating the customer has accessed the interexchange carrier's toll switch.

The measurement of originating call usage ends when the originating Extended Area Service Local Exchange Carrier Exchange switch receives disconnect supervision.

For terminating calls, the measurement of access minutes begins when the access location exchange switch receives answer supervision indicating the terminating end user has answered.

The measurement of terminating call usage ends when the terminating access location exchange switch receives disconnect supervision indicating the terminating end user has terminated.

5. When the Cooperative knows an interexchange carrier is in violation of this tariff, the Cooperative will notify the interexchange carrier of the violation. If the violation creates a dangerous or emergency condition or materially impedes telecommunications service to any of the Cooperative's customers the Cooperative may take immediate action, including blocking or suspension of service as is necessary for the protection of the Cooperative's subscribers and the telecommunication network.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	8
Sheet No.	8
Amendment No.	42

SERVICE CONCURRENCE

EXTENDED AREA ACCESS SERVICE (Cont'd)

D. REGULATIONS (Cont'd)

6. If the interexchange carrier violates the terms of this tariff and is notified of such violation by the Cooperative, the interexchange carrier shall immediately correct the violation and advise the Cooperative in writing within five days after receipt of the notice referred to in Section C.5. that the violation has been corrected.
7. Failure of the interexchange carrier to correct the violations and notify the Cooperative per Section C.6. will result in suspension or blocking of the service until such time as the interexchange carrier complies with the provisions of this tariff.
8. Failure of the interexchange carrier to pay for the service shall result in suspension or blocking of the service. The disconnect and dispute procedure for business customers as set forth in PSC 165.025 and PSC 165.0535, Wisconsin Administrative Code, shall be followed.
9. If the Cooperative does not measure the originating traffic, it shall use as a surrogate the ratio of its access lines to the total access lines in the access location company's Extended Area Service which are not measured multiplied by the total unmeasured origination usage for each interexchange carrier.
10. If the Cooperative does not measure the terminating traffic it shall use as a surrogate the ratio of its access line to the total access lines in the access location Cooperative's Extended Area Service calling area which are not measured multiplied by the total unmeasured terminating usage from each interexchange carrier.
11. The Cooperative shall use the transitional rates from its Intrastate Interlata Access Charge Tariff in all exchanges where it does not have available Feature Group D capabilities. Premium rates shall be used in all exchanges with Feature Group D capability.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>8</u>
Sheet No.	<u>9</u>
Amendment No.	<u>42</u>

SERVICE CONCURRENCE

EXTENDED AREA ACCESS SERVICE (Cont'd)

E. RATES AND CHARGES

1. Extended Area Service Transport rates are made up of an EAS Transport Termination rate which is assessed on a per access minute basis and an Extended Area Service Transport Facility rate assessed on a per mile per access minute basis. The Extended Area Service Transport Port Termination rate provides for the transmission path at the Cooperative switching office at each end of the Extended Area Service route and includes the Transport portion of Central Office Switching and Central Office Circuit Equipment.

	<u>EAS Transport Facility</u>	<u>EAS Transport Facility</u>
a. Premiums		
Per Access Minute	*	
Per Mile Per Access Minutes		**
b. Transitional		
Per Access Minute	*	
Per Mile Per Access Minute		**

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>8</u>
Sheet No.	<u>10</u>
Amendment No.	<u>42</u>

SERVICE CONCURRENCE

EXTENDED AREA ACCESS SERVICE (Cont'd)

E. RATES AND CHARGES (Cont'd)

2. EAS switching rate element provides for the use of central office switching equipment at the end office.

Rate Per
Access Minute

- | | |
|------------------|-----|
| (a) Premium | *** |
| (b) Transitional | *** |

3. Line Termination provides the termination of end user lines in the Extended Area Service Local Exchange Carrier's switch.

Rate Per
Access Minute

- | | |
|------------------|------|
| (a) Premium | **** |
| (b) Transitional | **** |

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>8</u>
Sheet No.	<u>11</u>
Amendment No.	<u>42</u>

SERVICE CONCURRENCE

EXTENDED AREA ACCESS SERVICE (Cont'd)

E. RATES AND CHARGES (Cont'd)

- * The Cooperative concurs in the respective rates contained in the Wisconsin State Telephone Association Access Tariff for the Premium and Transitional Switched Access Service Local Transport Termination. If that rate includes termination at both ends, this rate shall be one-half that rate.
- ** The Cooperative concurs in the respective rates Contained in the Wisconsin State Telephone Association Access Tariff for the Premium and Transitional Switched, Access Service Local Transport Facility.
- *** The Cooperative concurs in the respective rates contained in the Wisconsin State Telephone Association Access Tariff for the Premium and Transitional Switched Access Service Local Switching.
- *** The Cooperative concurs in the respective rates contained in the Wisconsin State Telephone Association Access Tariff for the Premium and Transitional Switched, Access Service End Office Line Termination.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	8
Sheet No.	12
Amendment No.	42

SERVICE CONCURRENCE

FOREIGN EXCHANGE SERVICE

A. GENERAL

Foreign Exchange Service is exchange service furnished from a central office of an exchange other than the exchange normally serving the area in which the customer is located.

B. CONCURRENCE

1. The Cooperative concurs in the rates, rules and regulations governing Foreign Exchange Service as filed by Wisconsin Bell Inc. with the Public Service Commission of Wisconsin.
2. The Cooperative extends this concurrence to any and all changes which may be made in the future by Wisconsin Bell Inc.

C. CONSTRUCTION CHARGES

1. Rates, Rules and Regulations governing construction charges as set forth in other parts of this tariff, apply to any construction necessary within the serving central office area.
2. Foreign Exchange Service Customers are required to pay for all necessary construction from their premises to the exchange boundary of the serving central office.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	8
Sheet No.	13
Amendment No.	45

SERVICE CONCURRENCE

DIRECTORY ASSISTANCE SERVICE

A. CONCURRENCE IN REGULATIONS AND CHARGES OF WISCONSIN BELL INC.:

1. The Cooperative concurs in the rates, rules, and regulations governing Directory Assistance Service as filed by the Wisconsin Bell Inc. with the Public Service Commission of Wisconsin.
2. The Cooperative extends this concurrence to any and all changes, which may be made subsequent to this date by Wisconsin Bell, Inc.
3. The Cooperative hereby expressly reserves the right to cancel and make void this concurrence at any and at such time as it appears that such cancellation is to the best interest of the Cooperative subject to such directives of the Public Service Commission of Wisconsin as apply to such cancellation.

(N)

(N)

BOARD OF DIRECTORS AUTHORIZATION _____ 7-13-00
 APPLICABLE TO BILLS RENDERED ON AND AFTER _____ 7-13-00

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>8</u>
Sheet No.	<u>14</u>
Amendment No.	<u>43</u>

SERVICE CONCURRENCE

VACANT

(D)

(D)

/1/

/1/

/1/ Material now appears on Sheet 2.2 in Section 4.

BOARD OF DIRECTORS AUTHORIZATION _____
APPLICABLE TO BILLS RENDERED ON AND AFTER _____

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>8</u>
Sheet No.	<u>15</u>
Amendment No.	<u>42</u>

SERVICE CONCURRENCE

OPERATOR SERVICES

A. DESCRIPTION

1. The Cooperative concurs with the charges and regulations governing Operator Services, as specified in 2. following, as filed by Wisconsin Bell, Inc. with the Public Service Commission of Wisconsin.
2. The Cooperative concurs with the following operator services as specified in the Wisconsin Bell, Inc. Tariff 20, Part 11, Section 1:

Operator Assisted Local Calls

Operator Assisted Message Toll Service Calls

Operator Station Service Charges

Busylines Verification and Interrupt Service

Information Call Completion Service

B. REGULATIONS

1. The Cooperative extends this concurrence to any and all charges which may be made subsequent to this date by Wisconsin Bell, Inc.
2. The Cooperative expressly reserves the right to cancel and make void this statement of concurrence at any time as it appears that such cancellation is in the best interest of the Cooperative.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	<u>ALL</u>
Section No.	<u>9</u>
Sheet No.	<u>1</u>
Amendment No.	<u>42</u>

RESALE OF LOCAL EXCHANGE SERVICES

SECTION 9

TITLE SHEET

Resale of Local Exchange Services
Applicable to Intrastate Services of
Tri-County Telephone Cooperative, Inc.

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

	Exchange	ALL
TRI-COUNTY TELEPHONE COOPERATIVE, INC.	Section No.	9
Name of Utility	Sheet No.	2
	Amendment No.	43

RESALE OF LOCAL EXCHANGE SERVICES

RESALE OF TELECOMMUNICATIONS SERVICES AT RETAIL RATES

A. GENERAL

1. The Cooperative will not prohibit, and will not impose unreasonable or discriminatory conditions or limitations, on the resale of regulated Telecommunications Services at retail rates and/or charges.
2. Telecommunications Services shall be available for resale in each serving exchange area wherever the requested Telecommunications Service is offered, subject to the availability of the service(s) and existing facilities.
3. Upon purchasing Telecommunications Services for resale, the Customer of Record agrees to resell these services in accordance with rates, charges, rules and regulations applicable in the Cooperative's tariff. All services purchased for resale may only be resold consistent with the terms and conditions provided to the Cooperative's end user Customers.

B. DEFINITIONS

1. Cooperative

Cooperative is synonymous with Tri-County Telephone Cooperative, Inc.
2. Customer of Record

The Customer of Record, as used within this section of the tariff, shall mean the party of a resale arrangement which contracts directly with the Cooperative for the Telecommunications Services to be resold to End User Clients.

(N)

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.	Exchange <u>ALL</u>
Name of Utility	Section No. <u>9</u>
	Sheet No. <u>3</u>
	Amendment No. _____

RESALE OF LOCAL EXCHANGE SERVICES

RESALE OF TELECOMMUNICATIONS SERVICES AT RETAIL RATES (Cont'd)

B. DEFINITIONS (Cont'd)

3. End User Clients

End User Clients as used within this section of the tariff shall mean the party of a resale arrangement which contracts with a Customer of Record for Telecommunications Services resold pursuant to the provision of this tariff.

4. Exchange Serving Area

The Exchange Service Area is the geographic area served by an exchange, as outlined by an Exchange Area Boundary Map, established for the administration of Telecommunications Services. It consists of one or more central offices and the associated plant used in furnishing Telecommunications Services within the geographic area.

5. Resale

Resale occurs when the Customer of Record subscribes to a Telecommunications Service for the purpose of selling such service(s) to End User Clients or another certified local service reseller for profit.

6. Telecommunications

“Telecommunications” means the transmission, between or among points specified by the user, of information of the user’s choosing, without change in the form or content of the information as sent and received.

(N)

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	9
Sheet No.	4
Amendment No.	43

RESALE OF LOCAL EXCHANGE SERVICES

RESALE OF TELECOMMUNICATIONS SERVICES AT RETAIL RATES (Cont'd)

(N)

B. DEFINITIONS (Cont'd)

7. Telecommunications Service

“Telecommunications Service” means the offering of Telecommunications for a fee directly to the public, or to such classes of users as to be effectively available directly to the public, regardless of the facilities used.

C. REGULATIONS

1. All applicable rates and charges for such service will be billed to the Customer of Record. The Cooperative will not be responsible for the manner in which the service(s) is used by the End User(s) or how the Customer of Record allocates the rates and/or charges to the End User(s).
2. The Cooperative will only accept service order activity from the Customer of Record on resale arrangements. The Cooperative will respond to repair and maintenance requests from the End User Clients of the Customer of Record, as negotiated between the Customer of Record and the Cooperative. All applicable rates and charges for repair service will be billed as negotiated between the Customer of Record and the Cooperative.
3. The rates and charges for Telecommunications Service(s) that are resold at retail rates and/or charges are specified in the appropriate section of this tariff.
4. The rules and regulations, as specified in the other sections of this tariff, are also applicable to Telecommunications Service(s) that are resold.

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.	Exchange	ALL
Name of Utility	Section No.	9
	Sheet No.	5
	Amendment No.	200

RESALE OF LOCAL EXCHANGE SERVICES

RESALE OF TELECOMMUNICATIONS SERVICES AT RETAIL RATES (Cont'd)

(N)

C. REGULATIONS (Cont'd)

- 5. Service Charges and Installation Charges, as specified elsewhere in this tariff, are applicable to the installation, rearrangement, activation, move or change of Telecommunications Services that are resold.
- 6. Directory Listings for the End User Clients of Customers of Record who resell service, will be provided at the rates and/or charges as specified elsewhere in this tariff for additional Directory Listings.
- 7. It is the responsibility of the Customer of Record to provide information to the Cooperative about the End User Client, which is necessary for the updating of E911 or 911 databases, prior to the activation of the End User Client(s).
- 8. The updating of Line Information Databases will be negotiated between the Customer of Record and the Cooperative.
- 9. The direct provision of Telecommunications Services shall be to the Customer of Record, but nothing contained in this tariff nor the resale arrangement shall be construed to inhibit, diminish or prohibit the Cooperative from contacting End User Clients about the availability of the Cooperative's service offerings, subject to Federal Communication Commission regulations.
- 10. End User Clients have the option of obtaining service directly from the Cooperative at all times. The Cooperative retains its rights to fulfill its obligations as a common carrier of Telecommunications Services, pursuant to the Cooperative tariffs, the Public Service Commission of Wisconsin rules and regulations, and local and federal laws.

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	9
Sheet No.	6
Amendment No.	43

RESALE OF LOCAL EXCHANGE SERVICES

RESALE OF TELECOMMUNICATIONS SERVICES AT RETAIL RATES (Cont'd)

(N)

C. REGULATIONS (Cont'd)

11. Termination of Service

a. Customer of Record Initiated Termination

It is the responsibility of the Customer of Record of the resale arrangement to negotiate service for their End User Clients in the event of the voluntary termination of service. The Cooperative must receive written notice from the Customer of Record of the resale service outlining their conversion plan of service for their End User Clients. The Cooperative must receive written notice no later than thirty (30) days prior to the planned termination of service. The Cooperative reserves the right to provide service directly to the End User Clients of the Customer of Record, at the applicable rates and charges set forth in other sections of the Cooperative's tariff, in order to maintain their continuity of Telecommunications Service.

b. Cooperative Initiated Termination

- (1) Delinquency or failure to pay for services provided to a Customer of Record of resale arrangement will result in termination of service. In the event of termination of service for non-payment, all other provisions set forth in other sections of the Cooperative tariff shall apply and the Customer of Record will be responsible for all outstanding charges. The Cooperative reserves the right to provide service directly to the End User Clients of the Customer of Record, at the applicable rates and charges set forth in other sections of the Cooperative tariff, in order to maintain their continuity of Telecommunications Services.

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	9
Sheet No.	7
Amendment No.	

RESALE OF LOCAL EXCHANGE SERVICES

RESALE OF TELECOMMUNICATIONS SERVICES AT RETAIL RATES (Cont'd)

(N)

C. REGULATIONS (Cont'd)

11. Termination of Service (Cont'd)

b. Cooperative Initiated Termination (Cont'd)

- (2) Any services which are resold and being used in violation of the tariff will be terminated pursuant to PSC 165.052 procedures.
- (3) The Customers of Record must reapply for service if their service has been terminated.

12. End User Client Reseller Selections

- a. No Customer of Record shall submit or execute a change in an End User Client's selection of a provider of local exchange service except in accordance with such verification of order procedures as prescribed by the Federal Communications Commission and/or the Public Service Commission of Wisconsin.
- b. For any change in an End User Client's selection of a provider of local exchange service a non-recurring charge, as specified in this section of the tariff, will be assessed to the Customer of Record.
- c. If the Customer of Record requests a change in an End User Client's selection of a provider of local exchange service and the End User Client denies requesting the change, and the Customer of Record cannot substantiate the change, the Unauthorized Change Charge as specified in this section of tariff will apply to the Customer of Record.

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange ALL

Section No. 9

Sheet No. 8

Amendment No. 40

RESALE OF LOCAL EXCHANGE SERVICES

RESALE OF TELECOMMUNICATIONS SERVICES AT RETAIL RATES (Cont'd)

(N)

C. REGULATIONS (Cont'd)

12. End User Client Reseller Selections (Cont'd)

- d. In those instances where the Cooperative makes a repair visit to the End User Client's premises and the service difficulty is due to a condition in the End User Client's provided wire or equipment, applicable Cooperative charges will apply and be billed to the Customer of Record. Only the End-User Client or Customer of Record can initial a premise visit.

13. Restrictions on the Resale of Telecommunications Services

- a. Residential services may not be resold to business Customers where there are differences in the prices of residential and business service.
- b. Telecommunications Services and network capacity provided to public institutional telecommunications users at a discount cannot be resold, sold or otherwise transferred by those recipients in consideration for money or any other thing of value.
- c. Uniquely rendered services, such as 911 Emergency Service, Telecommunications Relay Service (TRS) and Telecommunications Devices for the Deaf (TDD) are exempt from resale requirements.
- d. Extended Community Calling (ECC) Service, Business Network Access Line Service, and usage service within a local calling area cannot be used or resold as a substitute for access service.
- e. Promotional prices offered for a period of 90 days or less will not be offered to a Customer of Record.

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	9
Sheet No.	9
Amendment No.	

RESALE OF LOCAL EXCHANGE SERVICES

RESALE OF TELECOMMUNICATIONS SERVICES AT RETAIL RATES (Cont'd)

(N)

C. REGULATIONS (Cont'd)

13. Restrictions on the Resale of Telecommunications Services (Cont'd)

- f. The Resale of Telecommunications Service(s) is not available to Telecommunications Service(s) provided by market and/or field trials. The Resale of Telecommunications Service for service(s) provided by market and/or field trials, however, may be provided when the market and/or field trial has expired and the Cooperative provides such service(s) on a tariffed basis.
- g. A "Grandparented" service is a service that is only available to existing Customers. The resale of a "Grandparented" service(s) is allowed, but the "Grandparented" service is only available for resale to the "Grandparented" Customers.
- h. A Centrex Line cannot be resold as a single line product.
- i. A Centrex Line cannot be used or resold as a substitute for Feature Group B Access Service.
- j. Customers of Record are required to be certified as a Telecommunications Reseller by the Public Service Commission of Wisconsin. The Customer of Record must provide the Cooperative with a copy of the certification prior to receiving service from the Cooperative.

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange ALL

Section No. 9

Sheet No. 10

Amendment No. 10

RESALE OF LOCAL EXCHANGE SERVICES

RESALE OF TELECOMMUNICATIONS SERVICES AT RETAIL RATES (Cont'd)

(N)

C. REGULATIONS (Cont'd)

13. Restrictions on the Resale of Telecommunications Services (Cont'd)

k. Customers of Record who resell services shall indemnify, defend and save the Cooperative harmless against any and all claims which may arise from or in connection with such resale including, but not limited to, claims for libel, slander, infringement of copyright, trademarks or patents, claims for injuries to persons or property damage in connection with the Cooperative's service, arising out of any act of omission of the Customer of Record or End User Client in connection with facilities provided by the Cooperative or the Customer of Record or End User Client, claims for interruption of or deficiencies, failures or errors in service and any consequences thereof and claims arising from mistakes in or omissions of directory listings, including but not limited to reasonable attorneys fees and disbursements. Such Customers of Record shall provide at their expense and keep in full force and effect a policy of adequate insurance covering the indemnification provision above, and such policy shall name the Cooperative as an additional insured.

l. The Cooperative shall not be required to sell service where the proposed use of the service or facilities could injuriously affect the efficient use of the Cooperative's plant, property or service.

m. Except as otherwise provided herein, the Cooperative holds all rights to telephone numbers assigned to its network. The Cooperative may change such number assignment as needed. The Customer of Record and its End User Clients have no ownership of the numbers, subject to Federal Communications Commission and Public Service Commission of Wisconsin rules and regulations.

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	9
Sheet No.	11
Amendment No.	4 5

RESALE OF LOCAL EXCHANGE SERVICES

RESALE OF TELECOMMUNICATIONS SERVICES AT RETAIL RATES (Cont'd)

(N)

C. REGULATIONS (Cont'd)

13. Restrictions on the Resale of Telecommunications Services (Cont'd)

- n. An End User Client who changes service providers while remaining connected to the same Cooperative port may retain the same telephone number following the change.
- o. Every Customer of Record purchasing service from the Cooperative must abide by Privacy Considerations as provided by federal or state laws and/or the rules and regulations of the Public Service Commission of Wisconsin.
- p. Other reasonable conditions or limitations on the resale of Telecommunications Services may be imposed as appropriate.

14. Provision of Service to be Resold

- a. Business rates apply to the End User Clients service furnished:
 - (1) In office buildings, stores, factories and all other places of a business nature.
 - (2) In hotels, apartment houses, clubs and boarding and rooming houses except when all stations are within the End User Client's domestic establishment and no business listings are provided; colleges, hospitals and other institutions, except when the station is located in a patient's room; and in churches except when the station is located in a member of the clergy's study.
 - (3) At any location when the Cooperative or other Directory Listing indicates a business or a profession.

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	9
Sheet No.	12
Amendment No.	

RESALE OF LOCAL EXCHANGE SERVICES

RESALE OF TELECOMMUNICATIONS SERVICES AT RETAIL RATES (Cont'd)

(N)

C. REGULATIONS (Cont'd)

14. Provision of Service to be Resold (Cont'd)

- a. Business rates apply to the End User Clients service furnished:
(Cont'd)
 - (4) At any location where the substantial use of the service is occupational rather than domestic.
- b. Residence rates apply to End User Client service furnished in any part of an End User Client's home or apartment.
- c. All coin Telecommunications Service is classified as business service regardless of the location.
- d. The Cooperative may have access to an End User Client's property during normal working hours, or other hours in the event of an emergency, to inspect, remove or repair its equipment or facilities.

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	9
Sheet No.	13
Amendment No.	

RESALE OF LOCAL EXCHANGE SERVICES

RESALE OF TELECOMMUNICATIONS SERVICES AT RETAIL RATES (Cont'd)

(N)

C. REGULATIONS (Cont'd)

15. Payments

- a. Except as specified elsewhere in this tariff, the rates and/or charges for Telecommunications Services are payable monthly in advance. Bills are due on the due date shown on the bill and are payable at the address shown on the bill.
- b. If an objection to an item or items appearing on a bill is not received by the Cooperative within two months after such bill is rendered, all items and charges appearing thereon shall be determined to be correct and binding upon the Customer of Record. A bill will not be deemed correct and binding upon the Customer of Record if either the Cooperative or the Customer of Record has records to substantiate the objection.
- c. The Cooperative reserves the right to require an advance payment from the Customer of Record. Advance payments are applied to the Customer of Records' charges.
- d. A Customer of Record may be required to make a deposit. The need for a deposit is based on an existing Customer of Record's payment history with the Cooperative. A deposit may also be required when a new Customer of Record requests service, pursuant to PSC 165.051 procedures.

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	9
Sheet No.	14
Amendment No.	43

RESALE OF LOCAL EXCHANGE SERVICES

RESALE OF TELECOMMUNICATIONS SERVICES AT RETAIL RATES (Cont'd)

(N)

C. REGULATIONS (Cont'd)

15. Payments (Cont'd)

- e. Subject to state and federal laws, the Cooperative reserves the right to refuse an application for service made by a present or former Customer of Record who is indebted to the Cooperative for any Telecommunications Services previously furnished until such indebtedness is satisfied. In the event that service is connected for a Customer of Record who is indebted to the Cooperative for Telecommunications Services previously furnished, the service may be terminated by the Cooperative.
- f. The Customer of Record or End User Client must provide the necessary electric power where and when needed.

16. Minimum Charges

a. General

Unless otherwise stated, the minimum charge for any service is the monthly charge for that service. However, when service is disconnected in the middle of a monthly billing period (except the initial period), the Customer of Record will be charged only for the actual period of service.

The minimum charge for additional Directory Listings is the charge for the duration of the Directory in which the listing is first effected except in cases where the service is terminated by the Cooperative, in which case the charge shall be for the actual period of service.

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

Exchange:	ALL
Section Number:	9
Sheet Number:	15
Amendment Number:	609

<u>TRI-COUNTY COMMUNICATIONS COOPERATIVE, INC.</u> Utility Name
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RESALE OF LOCAL EXCHANGE SERVICES

RESALE OF TELECOMMUNICATIONS SERVICES AT RETAIL RATES (Cont'd)

C. REGULATIONS (Cont'd)

16. Minimum Charges (Cont'd)

b. Cancellation or Change of Application Prior to Establishment of Service

If a Customer of Record requests service and then cancels the order before the Cooperative has completed it, the Customer of Record shall pay the greater of any costs the Cooperative has already incurred in connection with the order or the normal minimum charges.

c. Service Charges as specified elsewhere in this tariff, apply on a per End User Client order for all work or service to be provided at one time on the same premises, for the same End User Client.

d. The Cooperative reserves the right to back-bill the Customers of Record that place unauthorized or improper orders. This charge will be based on the costs associated with correcting the error in the records and the service(s) involved.

e. Customer of Record Change Charge

A Customer of Record Change Charge applies each time an End User Client changes Customer of Record. This charge is designed to cover administrative costs of changing the Customer of Record in the billing systems and switching systems where needed. The receiving Customer of Record is assessed this charge. This change applies when moving from one Customer of Record to another.

Customer of Record Change Charge \$35.00

(I)

Applicable to Service Rendered on and after: 10-1-24	Date Issued
PSCW authorization by Order No:	Letter Date

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.
Name of Utility

Exchange	ALL
Section No.	9
Sheet No.	16
Amendment No.	

RESALE OF LOCAL EXCHANGE SERVICES

RESALE OF TELECOMMUNICATIONS SERVICES AT RETAIL RATES (Cont'd)

(N)

C. REGULATIONS (Cont'd)

16. Minimum Charges (Cont'd)

f. Unauthorized Order Charge

In the event an End User Client is changed from one service provider to another without the approval of the End User Client, the Customer of Record initiating the change shall be levied a charge per End User Client. The Customer of Record initiating the change shall have the onus of proving that the change was authorized by the End User Client.

Unauthorized Order Charge \$35.00

17. Residential Retail Monitoring

The Company may review on a periodic basis a representative sample of residential service purchased by Customer of Record to establish authenticity as residential End User Clients. If the End User Client is found to be a business subscriber, the Customer of Record will be charged for all prior months' service differential for business service for that time and will be placed on business rates immediately.

18. Taxes and Surcharges

The Customer of Record is responsible for collection and remitting to the proper tax authorities or fund administrator all state and federal taxes, universal service fund contributions and other taxes or surcharges applicable to End User Clients.

(N)

PUBLIC SERVICE COMMISSION OF WISCONSIN
TELEPHONE RATE FILE

TRI-COUNTY TELEPHONE COOPERATIVE, INC.

Name of Utility

Exchange	ALL
Section No.	9
Sheet No.	17
Amendment No.	

RESALE OF LOCAL EXCHANGE SERVICES

RESALE OF TELECOMMUNICATIONS SERVICES AT RETAIL RATES (Cont'd)

(N)

C. REGULATIONS (Cont'd)

19. Exemption, Suspension or Modification

The Company has filed this tariff pursuant to the Public Service Commission of Wisconsin Order contained in a letter order dated May 17, 1996 for docket 05-TI-140. 47 U.S.C. 251(f) provides for the Company to petition the Public Service Commission of Wisconsin for an exemption, suspension or modification of the application of 47 U.S.C. 251(b) or (c), which contain the requirements concerning resale of Telecommunications Service by the Company. The filing of this tariff is not a waiver of any rights the Company has to petition for an exemption, suspension or modification of the resale of Telecommunications Services or any of the terms of this tariff. This tariff is conditioned on the Company's right to petition for any exemption, suspension or modification of resale of Telecommunications Service.

20. Exemption, Suspension or Modification (Continued)

The filing of this tariff is not a waiver of any rights the Company may have under 47 U.S.C. 253(f) or any other rights contained in Title 47 of the United States Code. The filing of this tariff is conditioned on the Company's right to ask for considerations as contemplated in 47 U.S.C. 253(f) or any other section contained in Title 47 of the United States Code.

(N)