



# The Connection



August 2023



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- Keeping Kids Safe Online
- Community Grant Program
- Customer Support in Spanish
- Atención al Cliente en Español*
- Directory Sales Reps
- Watch Out for Scams!
- Call Screening



## This month:

### AUGUST 10th - 12th

Ashley for the Arts in Arcadia.

### AUGUST 17th - 20th

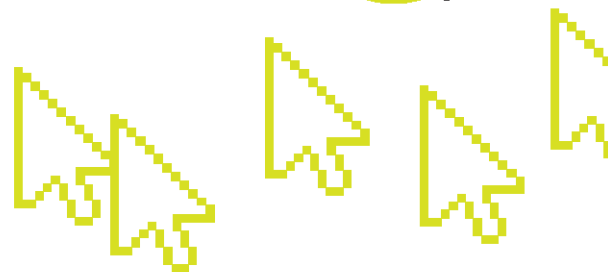
Whitehall Beef & Dairy Days.



## Tip time:

**811 - Call Digger's Hotline** three or more days before you dig! It's safe and it's the law!

**Check out TCC's website** for help with services and devices. On our website, you'll find tutorials, guides, information, FAQ's and more!



## KEEPING KIDS SAFE ONLINE

Statistically speaking, if you have children, there's a fair chance they spend more time on the Internet than you do—and often they have no idea about the warning signs for dangerous or illegal content, the threat of cyber-bullying, or how identity theft occurs.

If you've already talked to them about these issues—good for you! That's a great start. But a rational use of Parental Controls can often play a large part in helping to keep your kids, and their information, more secure. And, sometimes, they can simply help limit the amount of time your kids spend staring at an electronic screen—and that's a pretty good outcome, too. Right?

**Taking control** - Today, there are many tools available to help you keep your kids safe—and they're often available through a simple app download that you can control on your mobile phone or tablet.

Here are some key features you can look for:

**Block harmful websites** - This Parental Control feature allows you to block entire categories, such as pornography or violence, or it allows you to designate specific websites you'd like to keep them from accessing.

**Block specific applications** - Sometimes, you can block specific applications that you consider inappropriate for your kids. Examples might include games, such as Grand Theft Auto, or social applications like Snapchat or TikTok.

**Limit the amount of screen time** - Don't want your child spending more than 60 minutes per day watching videos on YouTube? That becomes a non-issue when you can set time limits for specific applications to make sure their screen time is kept under control.

**Safe Search** - Make sure they don't stumble onto the bad stuff. Turn on Safe Search to block your children from harmful content when they're searching on Google, Bing, or YouTube. Want to learn more about Parental Controls and how they can help protect your kids? Feel free to contact us with your questions. At TCC, we care about keeping your family safe and secure when using the Internet. And if you ever have any questions about your service, we're here and we'd love to hear from you!

**2023 Community Grant Program**

Funding That Supports Important Projects In Our Community

The Foundation for Rural Service (FRS) is a nonprofit organization that works in cooperation with NTCA-The Rural Broadband Association to sustain and enhance the quality of life in America by advancing an understanding of rural issues.

**UPLOAD GRANTMAN LOGO HERE**

The FRS Community Grant Program is offered annually through NTCA members. We ask to support local efforts to build and sustain a high quality of life in rural America.

The Program supports projects in these categories:

- Business and economic development
- Community development
- Education
- Telecommunications applications

**DO YOU HAVE A COMMUNITY PROJECT THAT NEEDS FUNDING?**

We are accepting grant requests from \$250 to \$5,000. Ten percent of the total grant award comes from the NTCA member partner. [partner name here]

**PROPOSAL DEADLINE: [add deadline here]**

FRS will not fund grants to the following:

- Individuals
- Religious programs
- International organizations
- Laboring and political activities
- Tobacco events
- Casino programs
- For-Profit Businesses

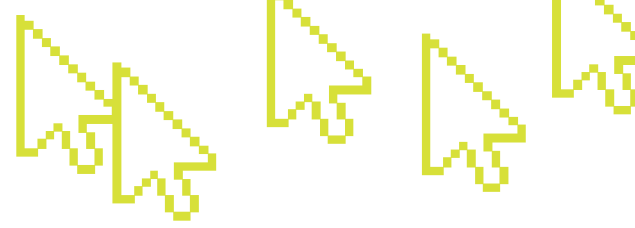
Send your proposal to:

COMPANY: \_\_\_\_\_  
 CONTACT NAME: \_\_\_\_\_  
 ADDRESS: \_\_\_\_\_  
 CITY / STATE / ZIP: \_\_\_\_\_  
 EMAIL: \_\_\_\_\_  
 PHONE: \_\_\_\_\_

Note: Grants are a one-time only award.

Please use the application guide on the back of this flyer or visit [frs.org/communitygrant](http://frs.org/communitygrant) to create a complete Community Grant application. Then, return your complete Community Grant application to your NTCA member partner. Your NTCA member partner will submit the application on your behalf. The application guide has the exact questions that will need to be answered. Applications must be submitted through your NTCA member partner.

4121 Wilson Boulevard, Suite 1000 - Arlington, VA 22203-1801  
 (703) 961-2026 - [foundationfrs.org](http://foundationfrs.org)



## 2023 COMMUNITY GRANT PROGRAM

Do you have a community project that needs funding? The Foundation for Rural Service (FRS) is accepting grant requests from \$250 to \$5,000. Ten percent of the total grant award comes from the NTCA member sponsor, TCC.

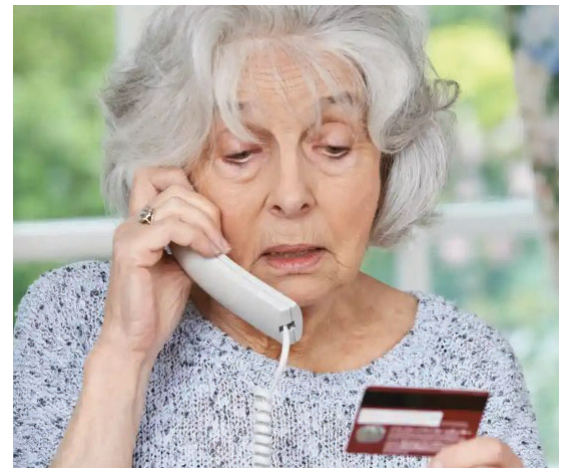
The FRS Community Grant Program is offered annually through NTCA members, like us, to support local efforts to build and sustain a high quality of life in rural America. The program supports projects for business and economic development, community development, education, and telecommunications applications.

<https://www.frs.org/programs/grant-program/community-grant>

## ATENCIÓN AL CLIENTE AHORA DISPONIBLE EN ESPAÑOL

Tenemos un nuevo número de teléfono para nuestra oficina que lo conecta con representantes de atención al cliente de habla hispana. El número de teléfono es **715-985-6203**. Si llama al número y lo envía al correo de voz, deje su nombre, número de teléfono y un breve mensaje y un representante de atención al cliente que habla español le devolverá la llamada.

También puede traducir nuestro sitio web de TCC al español desplazándose hacia abajo y haciendo clic en "Español" en (SUPPORT) SOPORTE.



## BE ON THE LOOKOUT FOR PHONE & E-MAIL SCAMS

Please watch out for scam calls and E-Mails. There are still reports of activity in our area including E-Mails saying that your "Triwest" account will be deactivated or that "Microsoft" is calling because your computer has a virus or some other threat. Contact TCC to help you verify anything suspicious.

## DIRECTORY SALES REPS

Sales representatives from Pinnacle, the company that coordinates the business advertising in our telephone directory, will be coming around soon and making visits to businesses in our area about directory advertising. We just want you to be aware in case they call or stop at your business!

## BLOCK UNWANTED CALLERS WITH CALL SCREENING

Callers will be screened automatically, so only "real" callers will get through. You can also preselect numbers to approve so they can avoid the screening process. Finally, a way to block unwanted calls that really works! The service is \$2.50 per month. There is no setup fee. Contact TCC and request Call Screening! (Call Screening is currently only available in our original ILEC exchanges, which include 287, 694, 695, 983, 984, and 985 phone numbers. Not available in our IP phone area or on cellular phones.)

